

A woman with dark hair tied back, wearing a white sleeveless top, is looking down at a tablet computer she is holding with both hands. She has a slight smile. The background is a clothing store with shelves of handbags and racks of clothes. The image has a warm, slightly desaturated color palette.

epages

Feature list

ePages Store

April 2023

Feature overview

- Administration
- Dashboard
- Design and content
- Website visitor experience
- Product management
- Order management
- Customer management
- Payment
- Delivery & pickup
- Marketing & SEO tools
- Security & legal compliance
- Support
- Apps

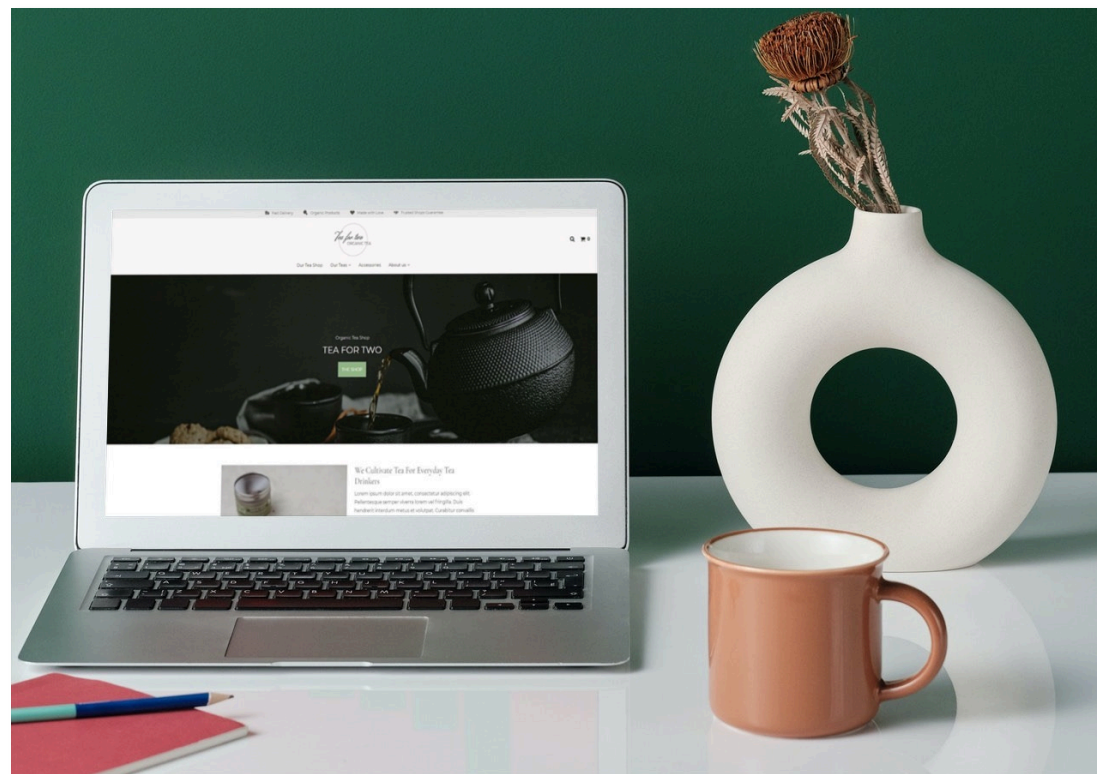
Administration

- Website package
- Automatic updates
- Custom domain and subdomain
- Website settings
- Toggle switch for ecommerce functionality
- Statistics
- Shopping cart & checkout
- Checkout options
- Account settings
- Location management
- Dashboard

Website package

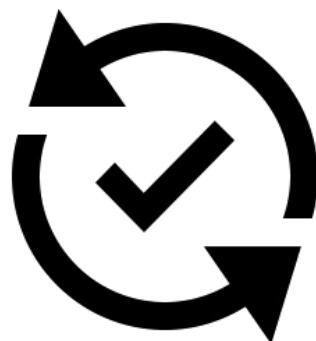
Start a website and showcase your products.

Upgrade your website to a full-scale online shop at any time if you want to enjoy unlimited ecommerce functionality including order handling, payments, shipments and more.

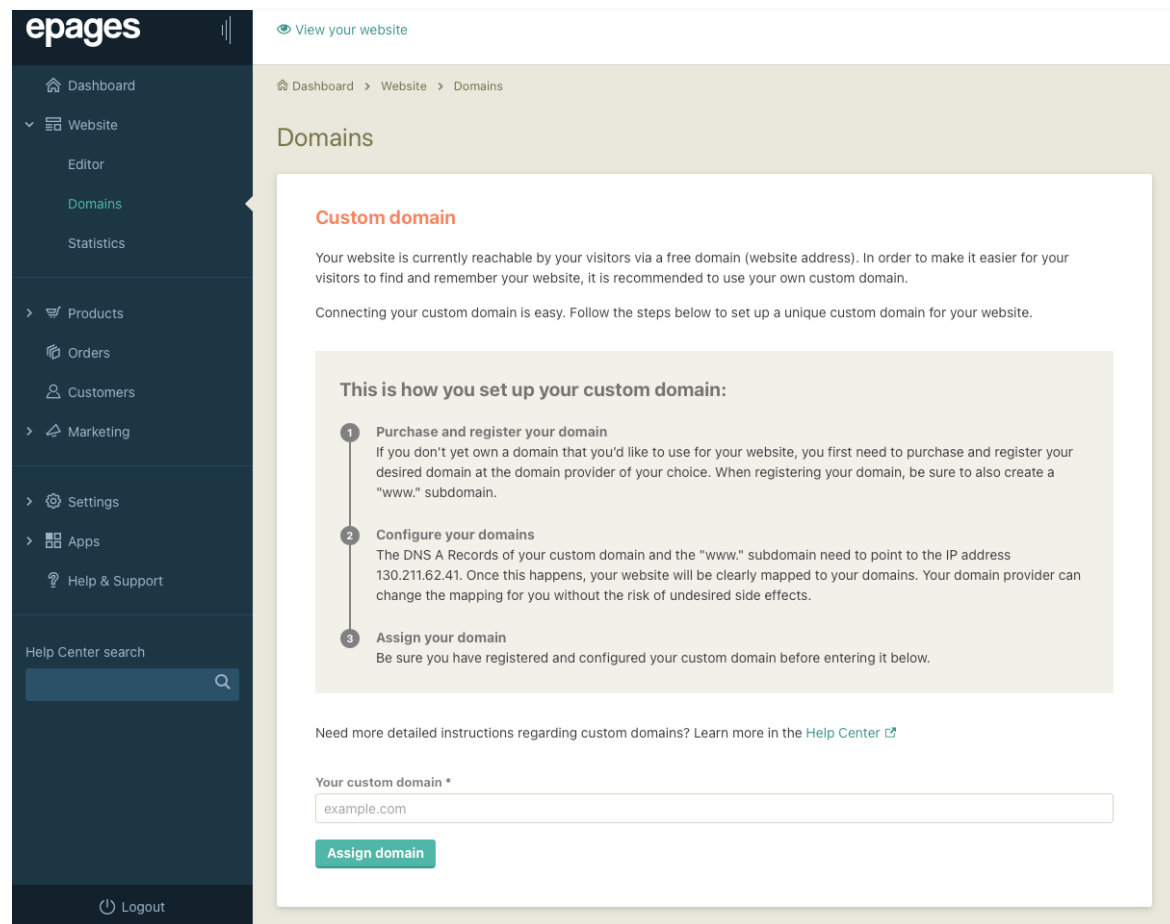


Automatic updates

Our website solution is hosted in the cloud. Automatic software updates (continuous deployment) ensure that the website always remains up-to-date with the newest features and no effort is required on your part.



Custom domain & subdomain



Register a custom domain for your website or bring your own and connect it easily in the cockpit.

Don't have a custom domain yet? A free subdomain is included in your package, simply choose your individual shop URL with a subdomain when you sign up.

Website settings

Add your website name, set your website status and edit your legal information.

The screenshot shows a dashboard interface with a dark blue sidebar on the left and a light beige main content area. The sidebar contains a menu with the following items: Dashboard, Website (expanded), Editor, Domains, Statistics, Products, Orders, Customers, Marketing coupons, Settings (expanded), Website settings (selected), Shop settings, Location management, Account settings, Apps, and Help & Support. At the bottom of the sidebar is a Logout button. The main content area has a breadcrumb trail: Dashboard > Settings > Website settings. The title 'Website settings' is displayed. The 'Basics' section includes a 'Website name' field with the value 'Tea for Two' and a 'Website is live' toggle switch, which is currently turned on. Below the toggle is a note: 'If the toggle is activated, your website is visible to visitors. Visitors can only see your website if it is live. Be sure to save any changes.' At the bottom right of the Basics section are 'Cancel' and 'Saved' buttons. The 'Legal information' section is divided into three columns: 'Legal notice' with a description and an 'Edit Legal notice page' link; 'Privacy policy' with a description and an 'Edit Privacy policy page' link; and 'Cookies' with a description and an 'Edit Cookie policy page' link. A small chat icon is visible in the bottom right corner of the main content area.

Dashboard > Settings > Website settings

Website settings

Basics

Website name *

Tea for Two

☒ Website is live
If the toggle is activated, your website is visible to visitors. Visitors can only see your website if it is live. Be sure to save any changes.

Cancel Saved

Legal information

Legal notice >

On the Legal notice page, provide information on who is responsible for the content of your website and how this organisation or its representatives can be contacted. Learn more in the [Help Center](#).

[Edit Legal notice page](#)

Privacy policy >

Use the Privacy policy page to provide your visitors with general information about the data that is tracked when browsing your website, and about data processing in general. Learn more in the [Help Center](#).

[Edit Privacy policy page](#)

Cookies >

Your website uses cookies. If you decide to display the cookie notice on your website, it will also be shown on the Cookie policy page. Additionally, you can use the page to give your visitors further information on the cookies used on your website. Learn more in the [Help Center](#).

[Edit Cookie policy page](#)

Logout

Toggle switch for ecommerce functionality

Activation of ecommerce functionality & enable customers to tap into ecommerce with an online presence and scale to a full-fledged online shop as their needs change.

The screenshot shows the Epages administration dashboard. On the left is a dark sidebar with a menu: Dashboard, Website, Products, Orders, Customers, Marketing coupons, Settings, Apps, and Help & Support. The main content area has a header 'View your website' and a section 'In the last 7 days...' with three cards: REVENUE (£330.00, -75% decrease), VISITORS (160, +1% increase), and PRODUCT VIEWS (26). To the right is a 'Website status' section with a green checkmark icon and the text 'Your website is live' and 'Go to website settings'. Below this, a red-bordered box contains a shopping cart icon with a green checkmark and the text 'Basket functionality is enabled' and 'Go to basket & checkout settings'.

The screenshot shows the 'Basket & checkout settings' page. A toggle switch is shown in the 'off' position (grey with a white 'X'). Below it, text reads: 'Allow visitors to make purchases on your website. If this toggle is activated, there will be a basket displayed in the header of your website as well as an "Add to basket" button on each product. Be sure to save any changes.' Below the settings is a preview of the website header for 'Tea for two ORGANIC TEA'. A red box highlights an empty space in the header where the basket icon would appear.

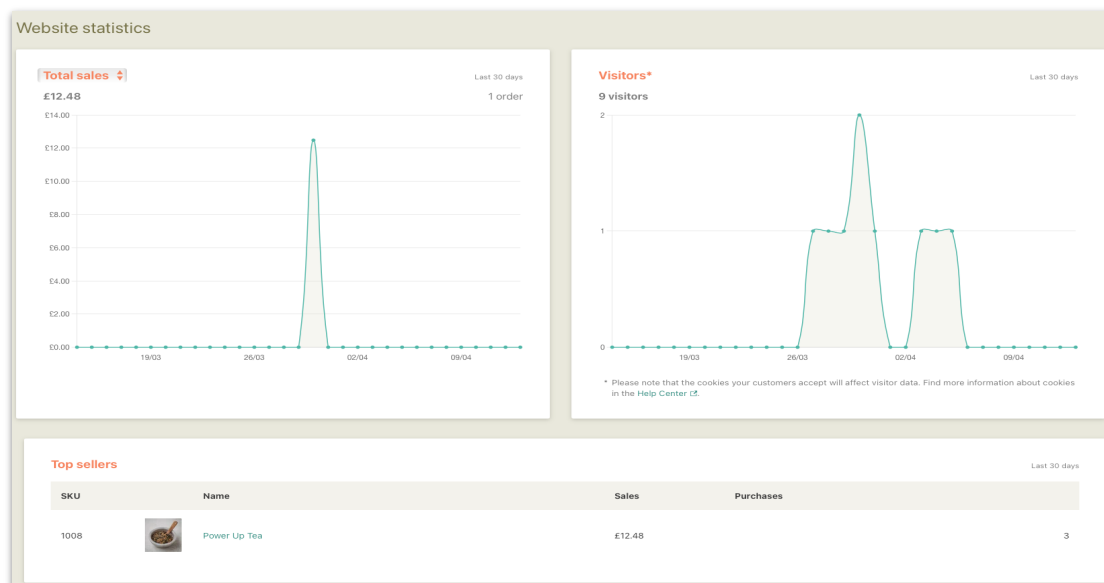
The screenshot shows the 'Basket & checkout settings' page with the toggle switch in the 'on' position (green with a white checkmark). The text below is identical to the previous screenshot. The website header preview below shows a red box highlighting the header area, which now contains a search icon, a user icon, and a shopping cart icon with a zero count.

Statistics

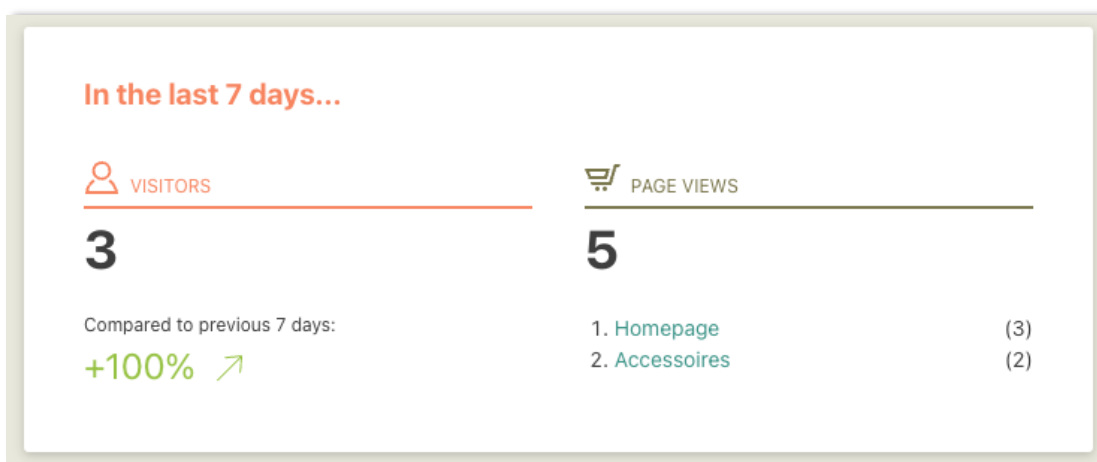
Display most relevant performance indicators on the dashboard or under website statistics & track essential data insights about the website and/or online business.

For example: Total sales, pages views, visitors and best-sellers over the last 30 days.

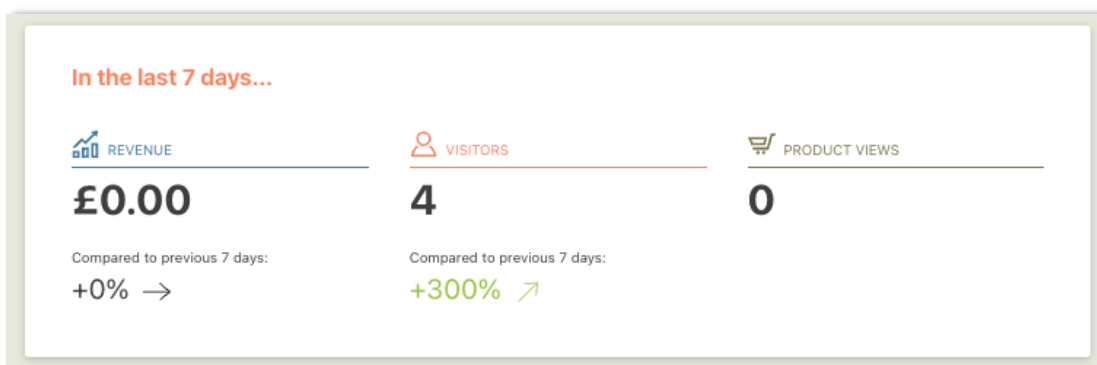
Overall statistics



Dashboard statistics – Website only



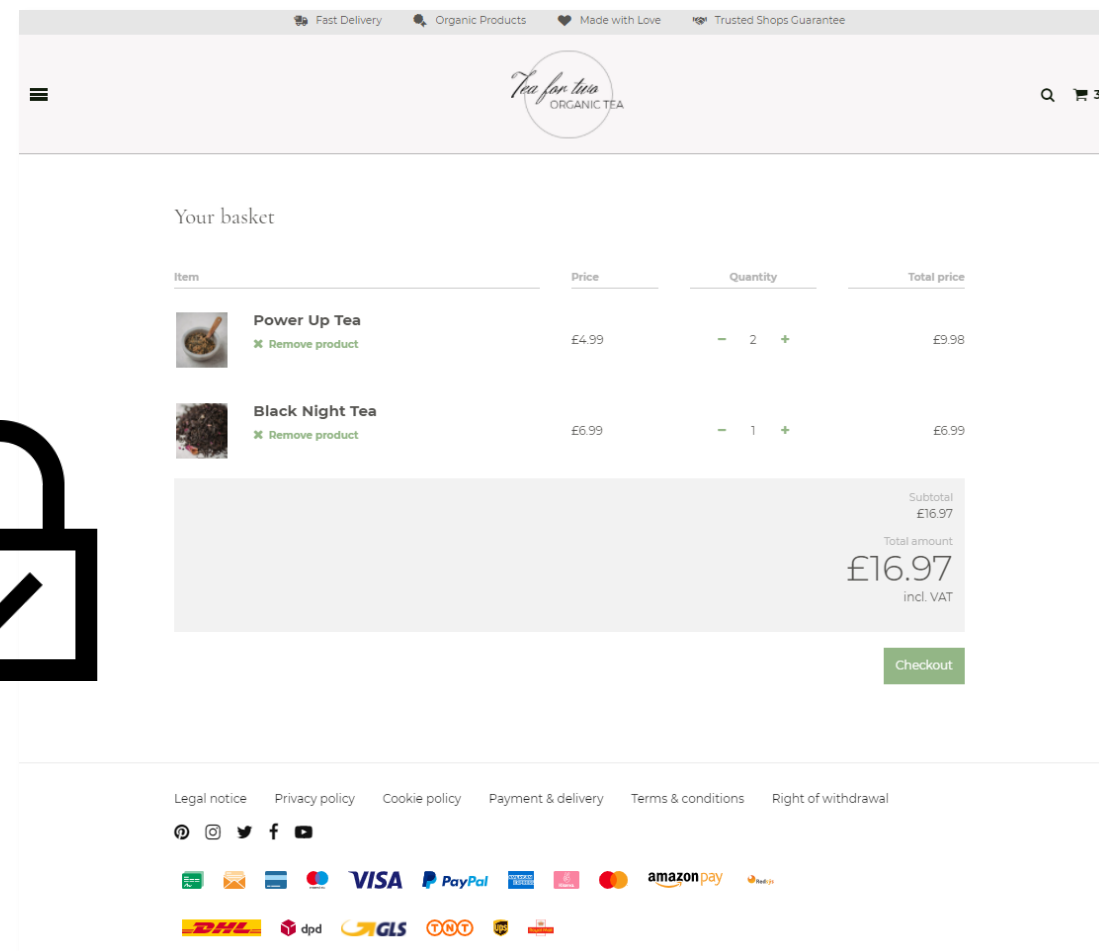
Dashboard statistics – Checkout activated



Shopping cart & checkout

Process your orders through a secure shopping cart integrated with common payment options.

Put your customers at ease with a safe, legally-compliant, and simple checkout experience.



Checkout options

Allows you to set a minimum order value for online orders. When activated, customers are notified through a warning notification during checkout. Determine whether a hint or a checkbox should be placed for the Terms & Conditions during checkout.

Basket & checkout settings

☒ **Allow visitors to make purchases on your website**
If this toggle is activated, there will be a basket displayed in the header of your website as well as an "Add to basket" button on each product. Be sure to save any changes.

Minimum order value
£25.00

Terms & conditions in the checkout process

- ☒ Show a hint above the 'Buy now' button that by making a purchase the customer accepts the terms & conditions
- ☐ Show a checkbox and require customers to actively accept the terms & conditions to make a purchase

Your basket

The minimum order value is £25.00 (excluding delivery costs).

ITEM	PRICE	QUANTITY	TOTAL PRICE
Almonds	£8.00	- 1 +	£8.00 x

SUBTOTAL £8.00
Standard delivery £5.00
TOTAL AMOUNT £13.00
incl. VAT

Checkout

☒ I agree to the [Terms & conditions.](#)

Buy now

◀ Back to Payment

By clicking 'Buy now', you agree to the [Terms & conditions.](#)

Buy now

Account settings

Manage your cockpit account: Edit your email address, password and personal details.

Here you can also allow support staff to access your cockpit for faster support service.

Dashboard > Settings > Account settings

Account settings

Email address and password

Login email address
gsahmoune@epages.com [Change email address](#)

Password
..... [Change password](#)

Personal details

Company *
Cool Company

First name *
Max

Surname *
Sample

Notification email address *
gsahmoune@epages.com

Phone number

Street address *
Cool Street

Addition to street address

City *
Stradford

Postcode *
123456

State/Province

Country
United Kingdom

Access for support staff

Allow our support staff access to your cockpit to process your request more quickly.

☐ Allow access

☒ Lock access

Cancel Save


Location management


The screenshot shows a web application interface for location management. On the left is a dark blue sidebar with a menu containing: Dashboard, Website, Products, Orders, Customers, Marketing coupons, Settings (expanded), Account settings, Apps, and Help & Support. The 'Settings' menu is expanded, showing sub-items: Website settings, Shop settings, Location management (highlighted), and Account settings. The main content area has a breadcrumb trail: Dashboard > Settings > Location management. Below the breadcrumb is the title 'Location management'. The main content is divided into two sections. The top section, 'Manage your locations', contains a card for 'Store 1' with an edit icon. The card displays the address 'Cool Street, 123456 Stradford, United Kingdom' and a note 'No phone number provided'. Below this is a table of opening hours for Monday through Friday, all from 09:00 to 18:00. The bottom section, 'Manage Google My Business', contains a paragraph about setting up the connection to Google My Business and a green button labeled 'Connect to Google My Business'. At the bottom of this section is a link to the Help Center.


Dashboard > Settings > Location management


Location management

Manage your locations

Store 1 

 Cool Street
123456 Stradford
United Kingdom

 No phone number provided

 Monday	09:00 - 18:00
Tuesday	09:00 - 18:00
Wednesday	09:00 - 18:00
Thursday	09:00 - 18:00
Friday	09:00 - 18:00

Manage Google My Business

Set up the connection to Google My Business to manage the address and contact information for your business as shown across Google Search and Maps.

[Connect to Google My Business](#)

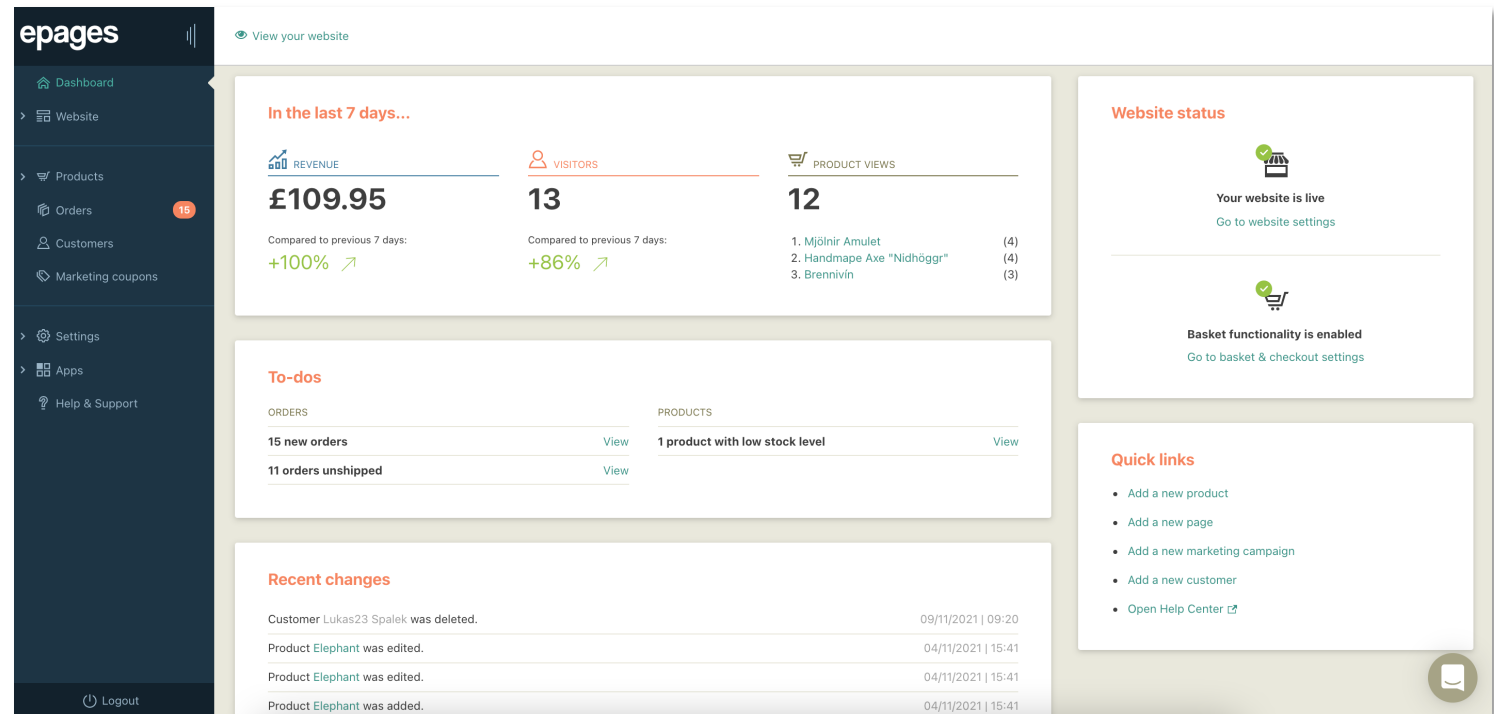
Find out more about Location management in the [Help Center](#).

Manage your physical locations, display your address and opening hours in your footer and connect your Google My Business profile with your website.

Dashboard

Your dashboard gives you a clear overview of:

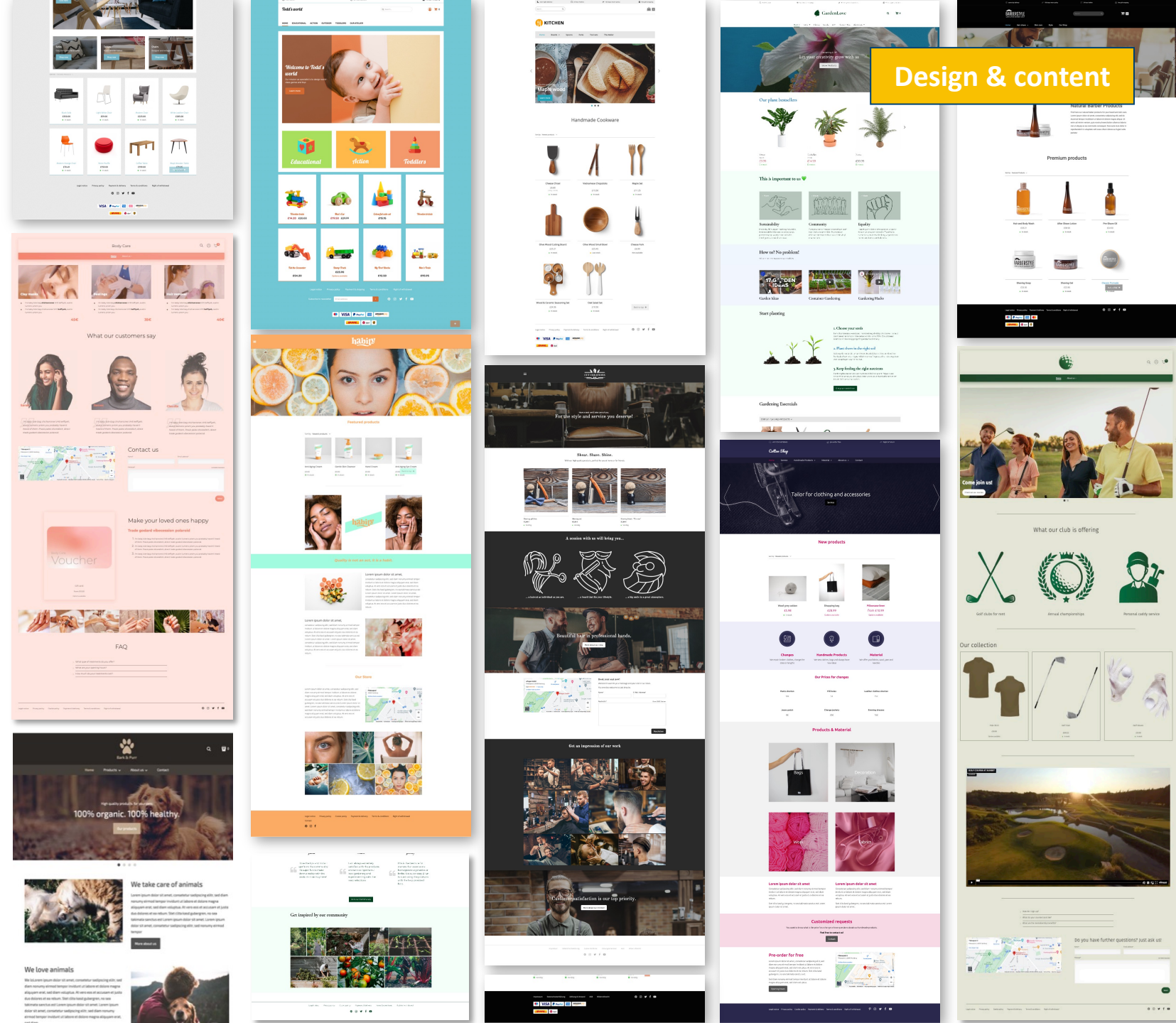
- some of your website's statistics
- your to-dos concerning products & orders
- the status of your website (if it is online or not & if the ecommerce option is activated)
- links to guide you through the cockpit
- last changes made



Design & content

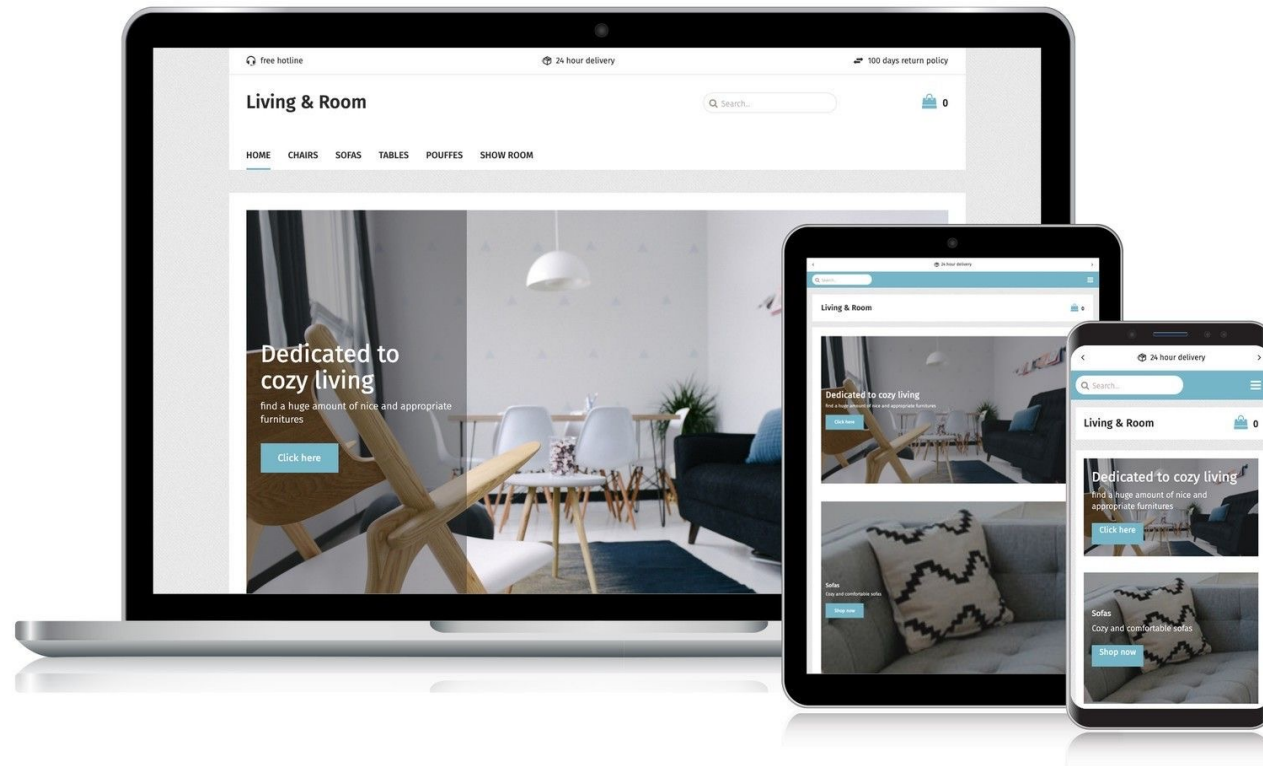
- Design templates
- Modern, responsive design
- Live preview editor
- Logo editor
- Favicon
- Fonts
- Text and background colors
- Pages
- Duplicate content pages
- Header customisation options
- Footer pages
- Custom CSS
- Google Tag Manager
- Content elements
- Image gallery
- Product slider
- Categories
- Google Maps
- YouTube videos
- Contact form
- Custom HTML
- Enriched images
- FAQ expander
- Design services

You have the flexibility to change your template at any time without having to recreate your website or losing content.



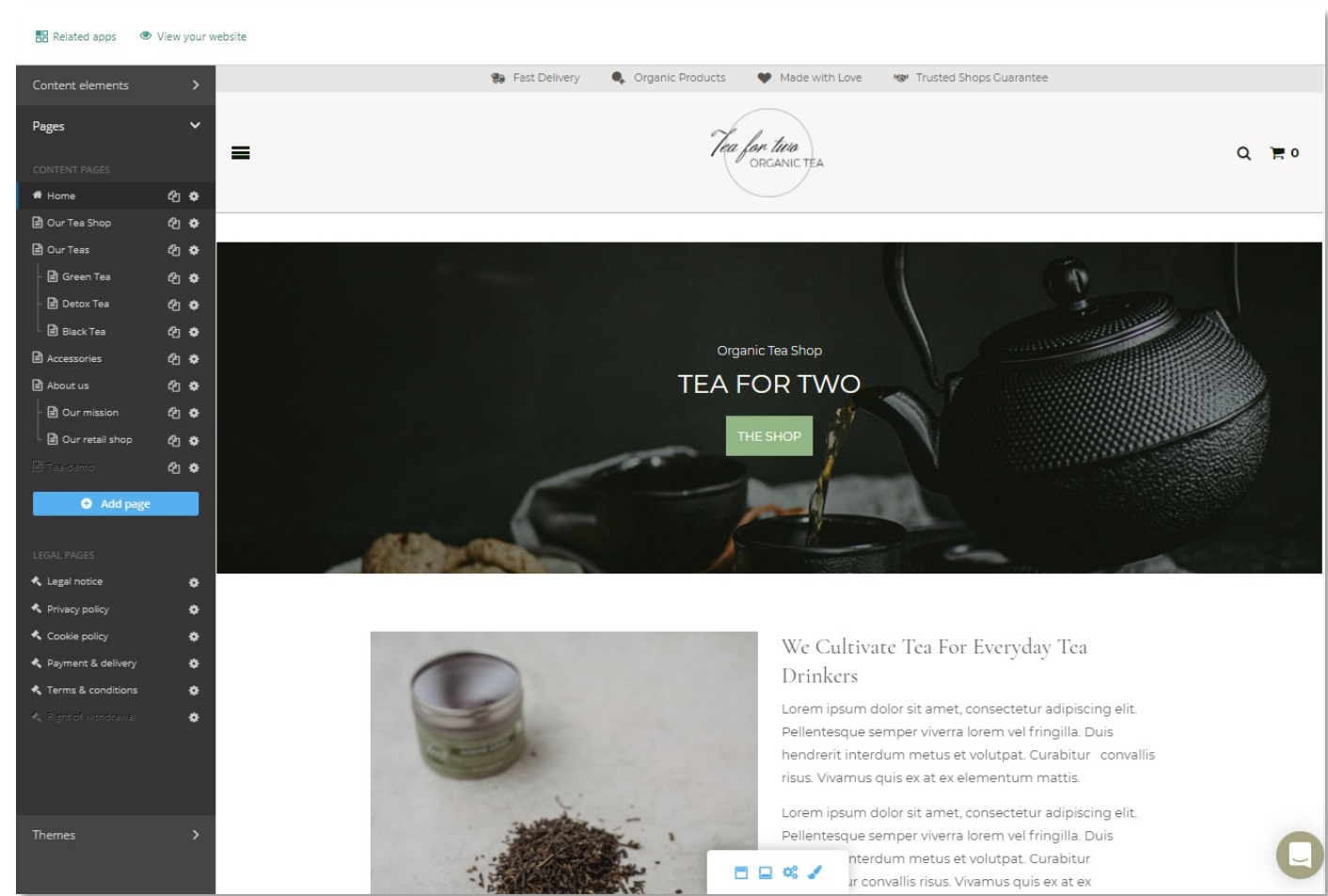
Modern, responsive design

Your website is fully responsive and displayed perfectly on all common devices.



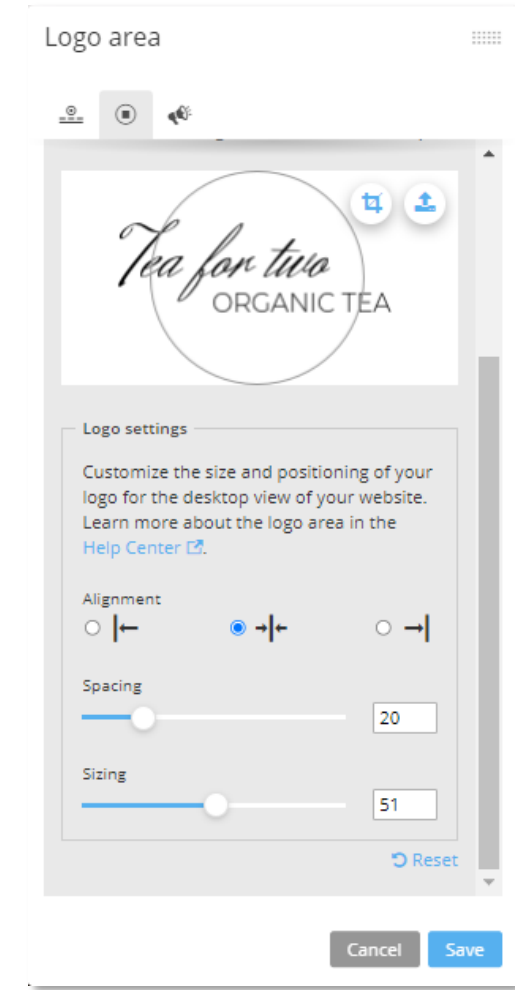
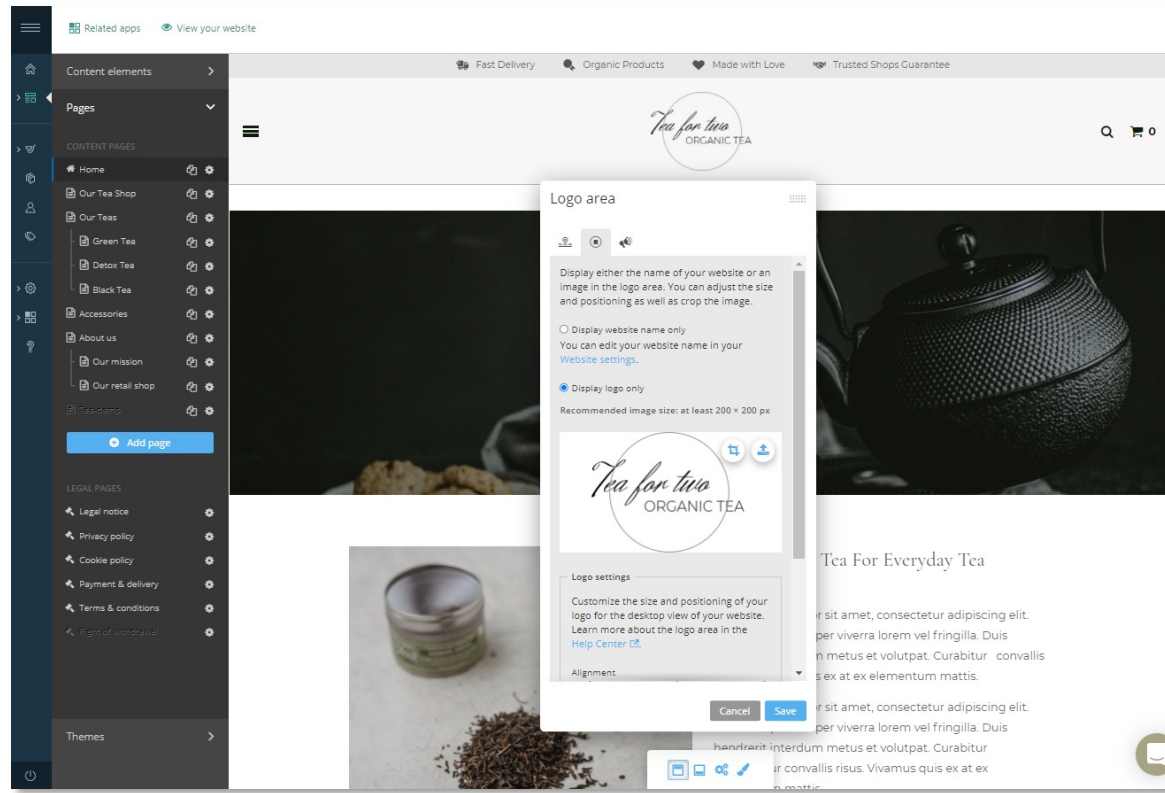
Live preview editor

Preview in real time as you create and edit the pages of your website.

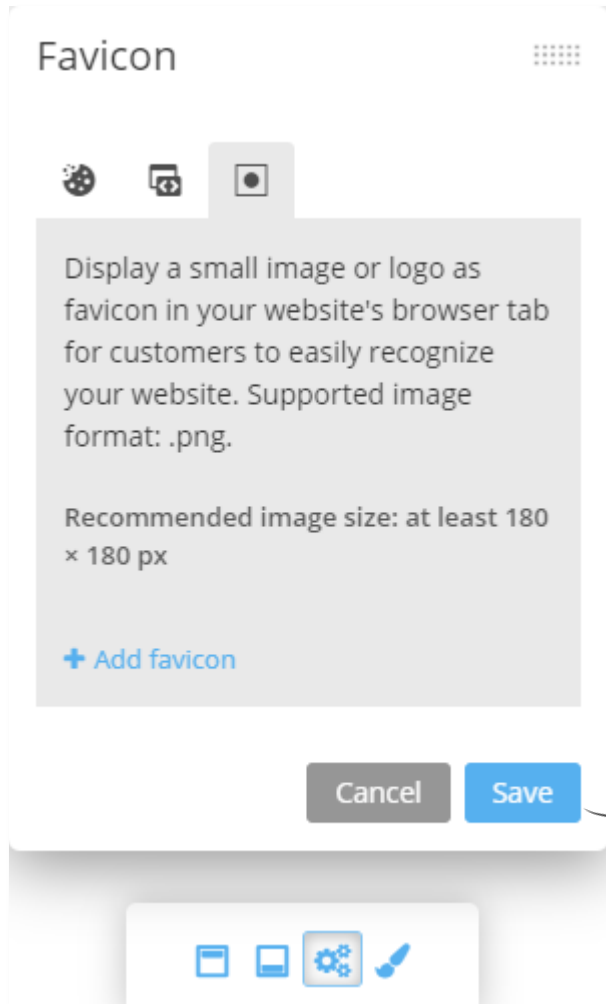


Logo editor

Add, place and resize your logo in the header. You can either display the website name only or upload a logo and crop it.



Favicon



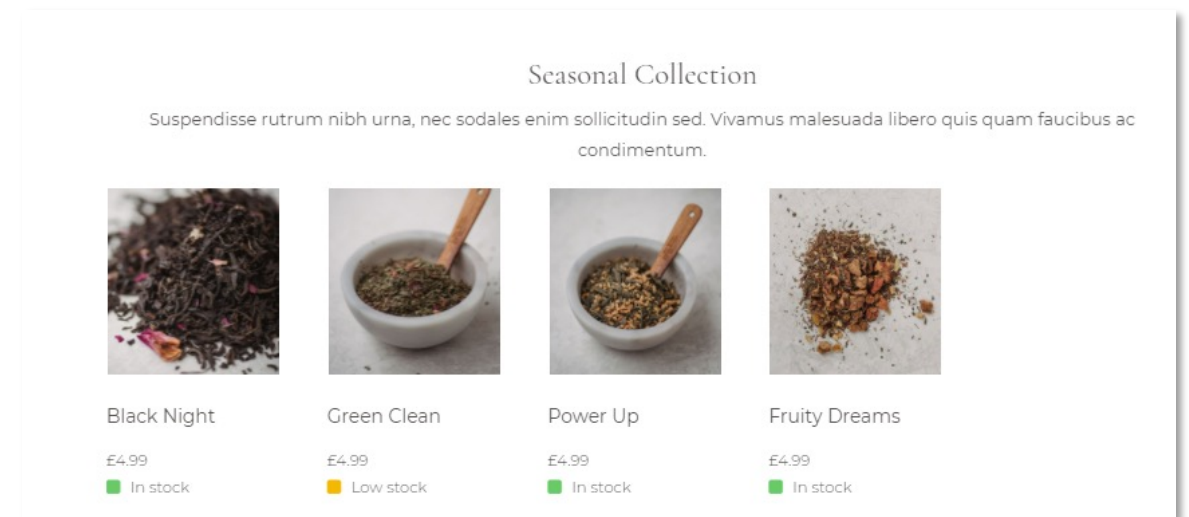
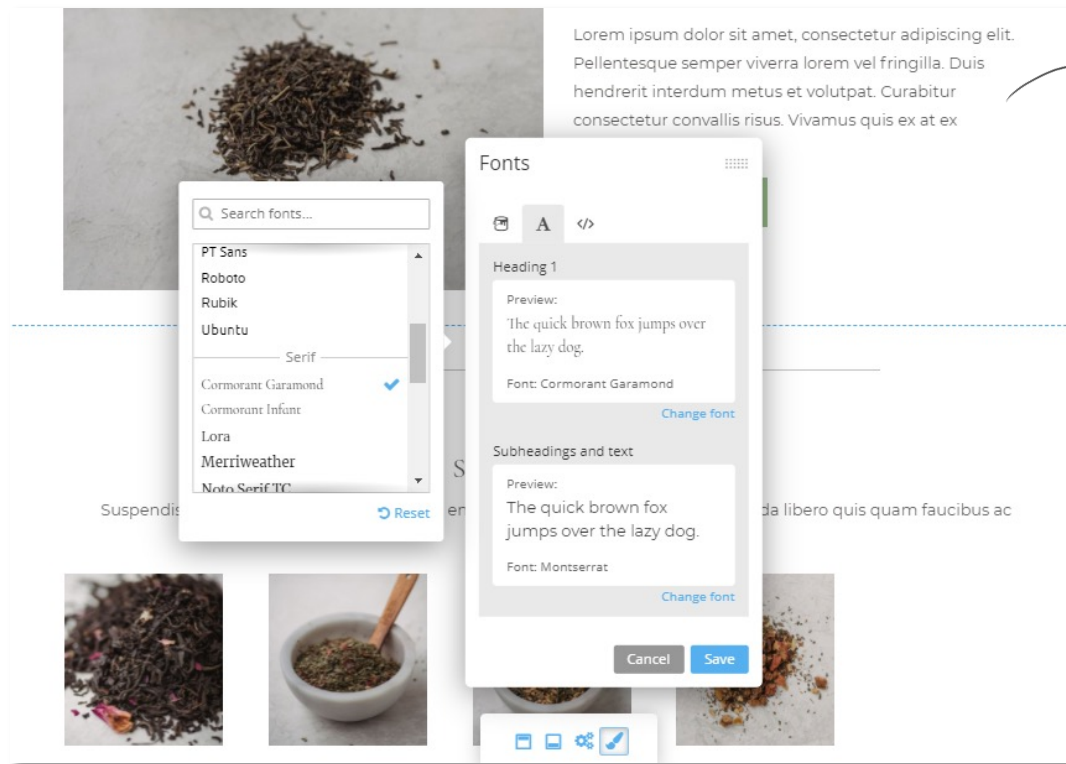
Add a favicon directly in the editor.

The favicon also functions as an Apple Touch icon when your visitors bookmark the website on their phone.



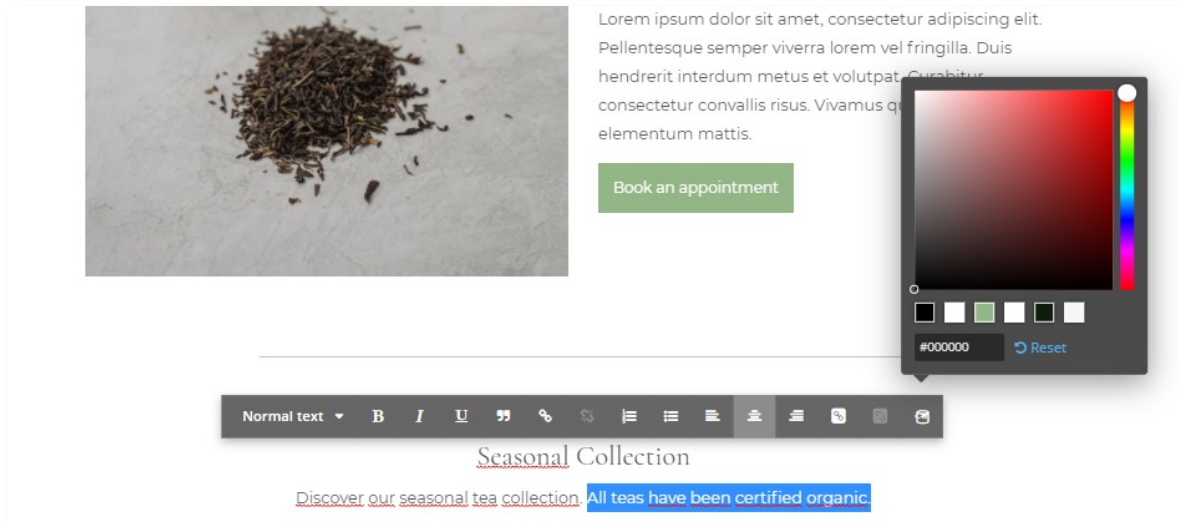
Fonts

Choose from a preselection of fonts to customise your website and enjoy the freedom to adapt and align the look & feel of your brand.

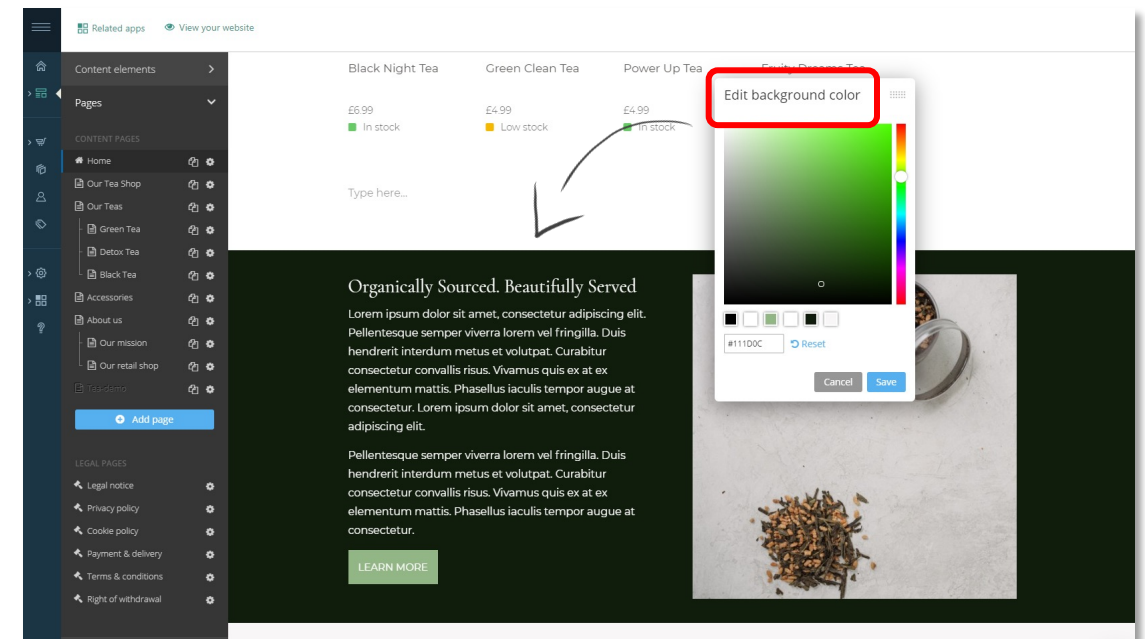


Text and background colours

Choose different colours to highlight specific text sections or edit the background colour of content elements to highlight them.

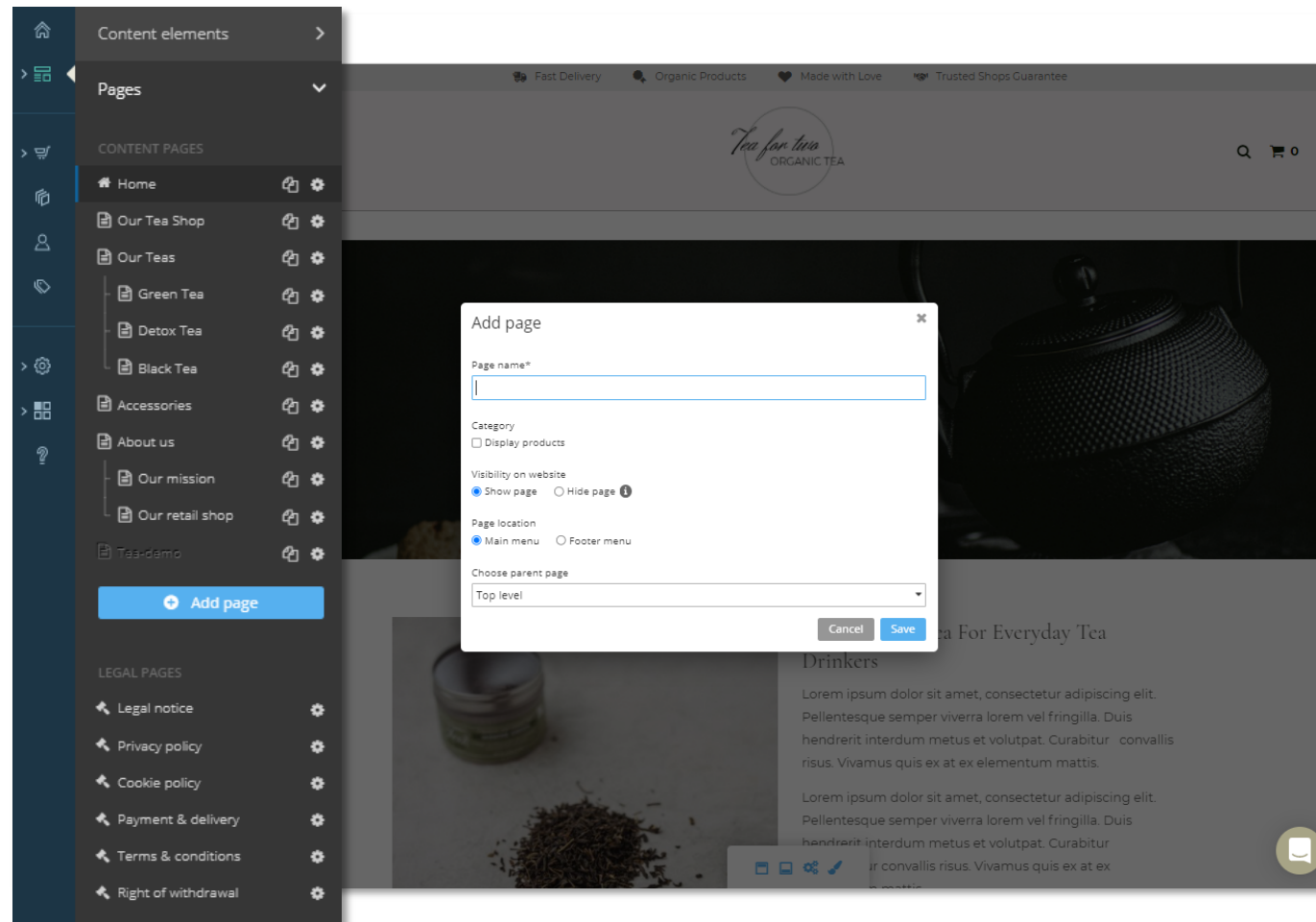


Discover our seasonal tea collection. All teas have been certified organic.



Pages

Create pages for your website and display products across any page within seconds. Simply reorder pages through drag & drop.

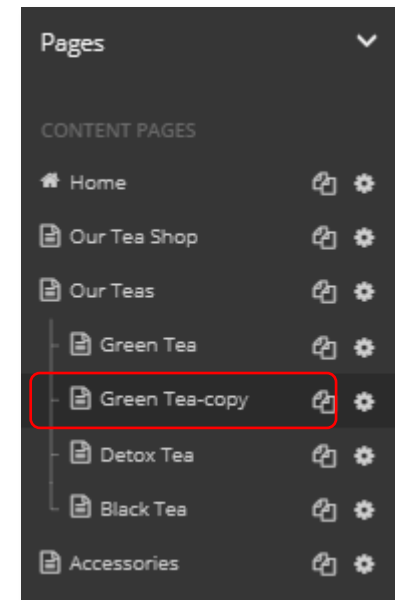
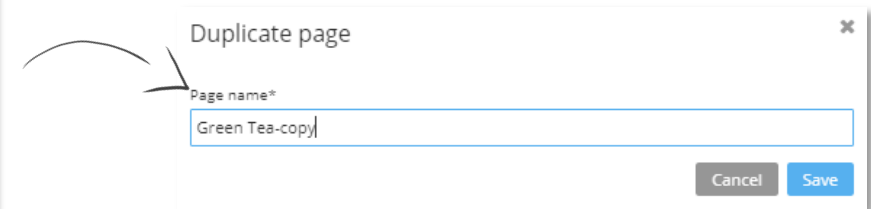
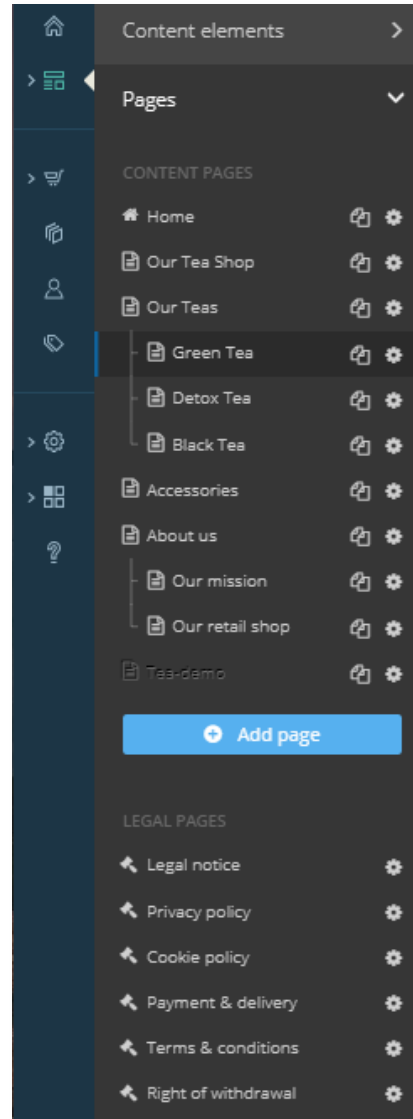


Duplicating content pages

No need to start each page from scratch!

Set up or expand your website easily and quickly by duplicating existing content pages and using them as a template for additional pages.

Duplicated pages can then be adapted individually.



Header customisation options

Header customisation options allow you to select from preconfigured header types to match your specific needs.

The availability of header type options depends on the selected template.

Header type

Choose the header type that best fits your business.

☐

☐

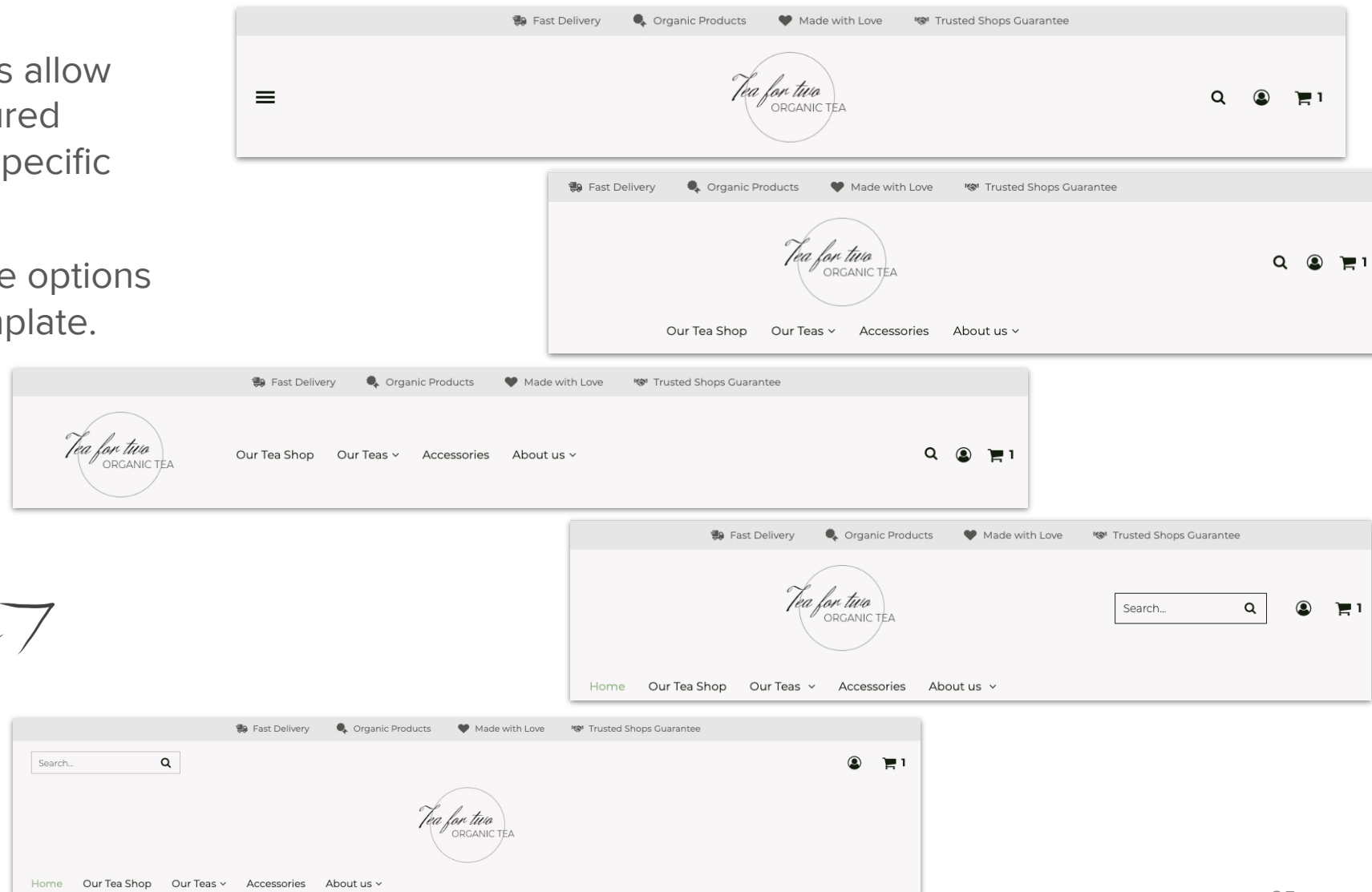
☒

☐

☐

☐

Cancel Save



Footer pages

In addition to legal pages found in the footer, you can adapt the footer navigation to your individual business needs by adding other page entries like 'Contest Terms', 'About Us', and 'Quality Standards'.

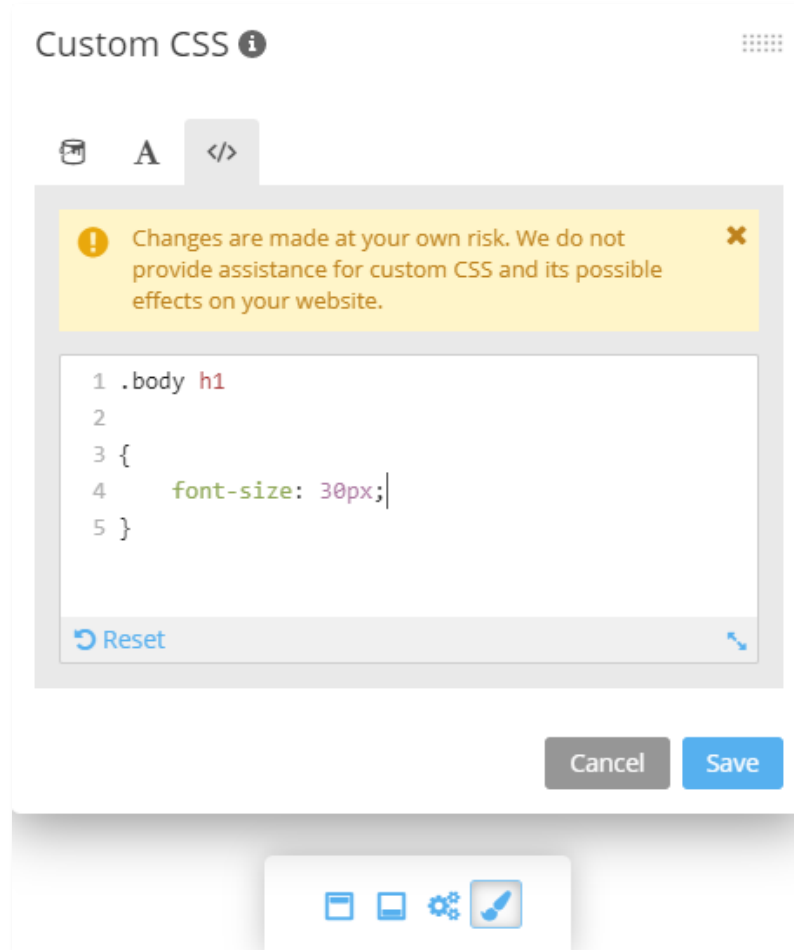
This allows you to separate the content of your website between the main menu and the footer menu while still providing visitors all the important information pertaining to your business.

The image illustrates the process of adding a footer page through four sequential screenshots:

- Sidebar Menu:** A dark sidebar menu on the left contains various page entries like 'Accessories', 'About us', 'Our mission', 'Our retail shop', and 'Tea-demo'. At the bottom, there is an 'Add page' button.
- Page settings dialog:** A dialog box titled 'Page settings' for the page 'Our quality standards'. It shows 'Visibility on website' set to 'Show page' and 'Page location' set to 'Footer menu' (highlighted with a red box).
- Add page dialog:** A dialog box titled 'Add page' for creating a new page named 'Our quality standards'. It shows 'Page location' set to 'Footer menu' (highlighted with a red box).
- Footer layout:** The final footer layout at the bottom of the page. It includes links for 'Legal notice', 'Privacy policy', 'Cookie policy', 'Payment & delivery', 'Terms & conditions', and 'Right of withdrawal'. A new link 'Our quality standards' has been added and is highlighted with a red box.

Custom CSS

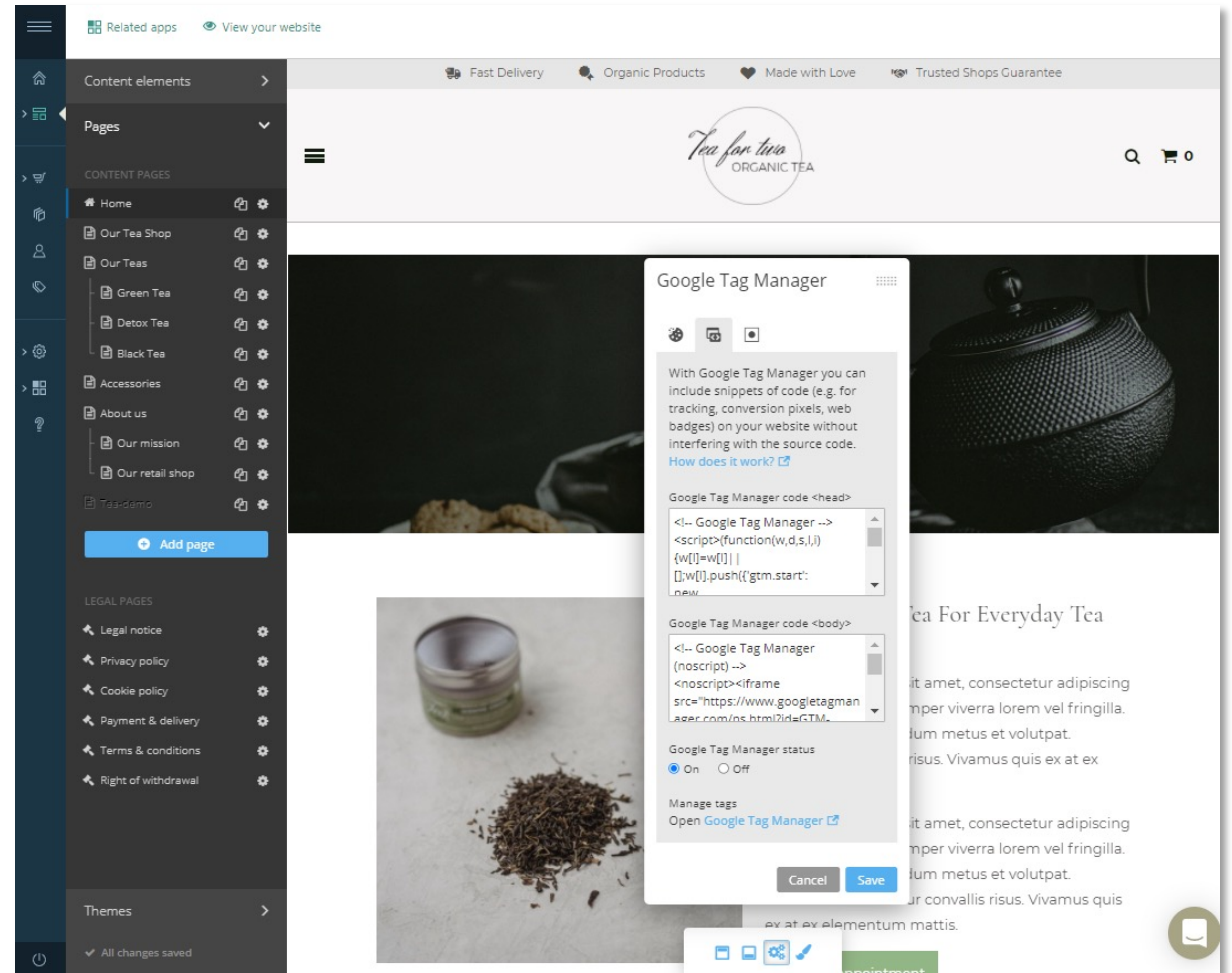
Advanced users can adapt their website's look and feel with custom CSS code.



Google Tag Manager

Google Tag Manager makes it easy for you to manage and deploy multiple tags (snippets of code) through a single application and gather various sources of analytics and marketing data.

Advanced users can insert these tags (e.g. for tracking, conversion and remarketing pixels, or web badges) in a container in the header area of your website without modifying the source code.



Content elements

Quickly design pages using drag & drop.

Simply add individual content elements to the desired area of your website.

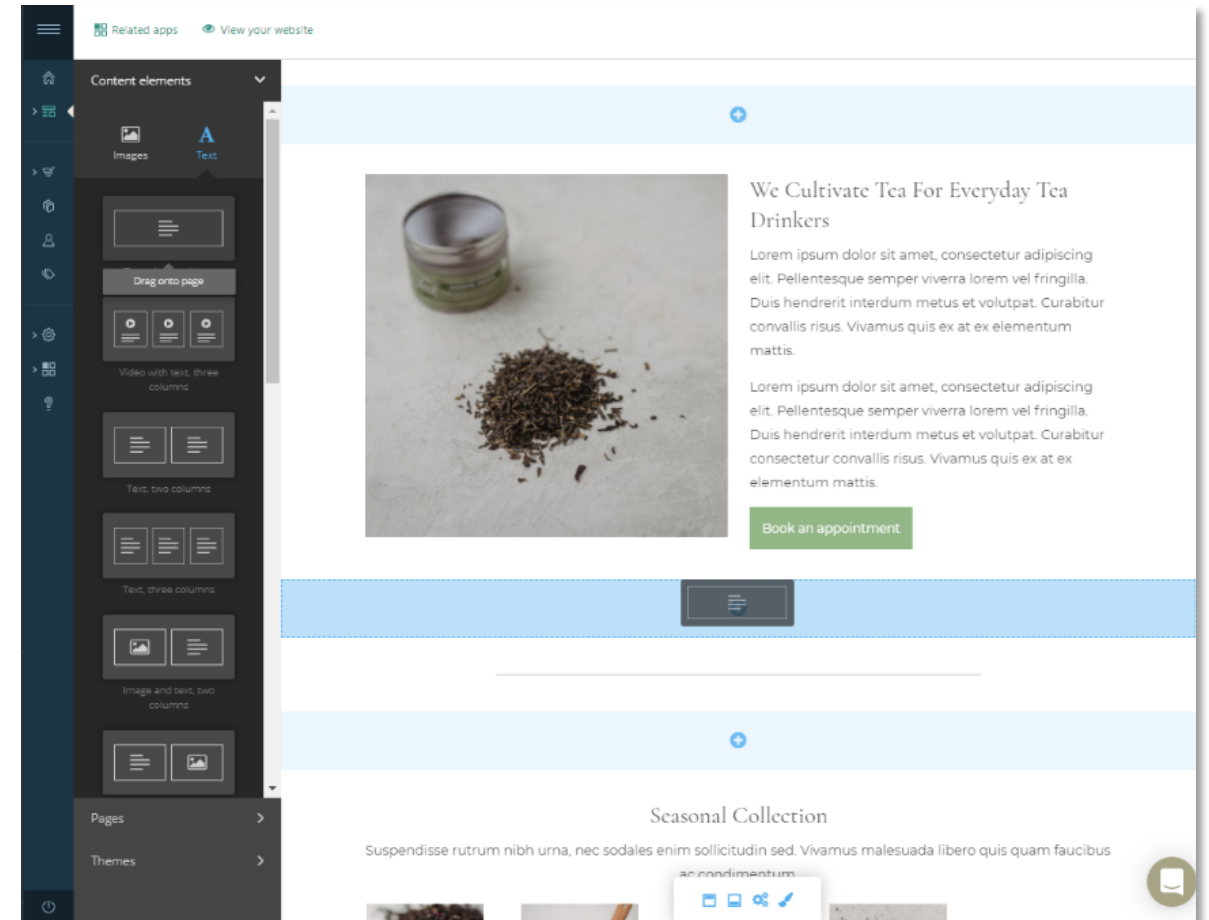
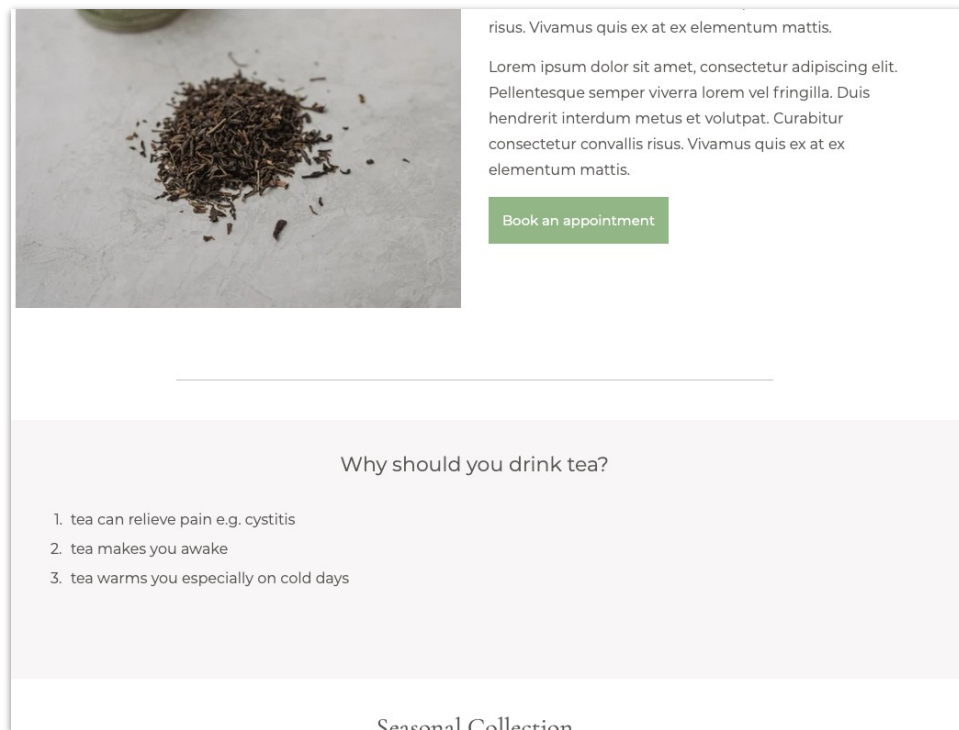
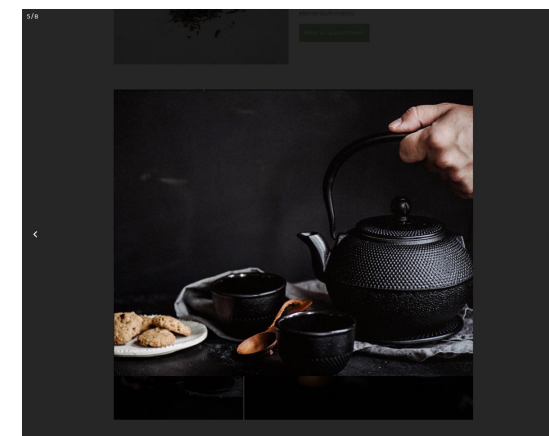
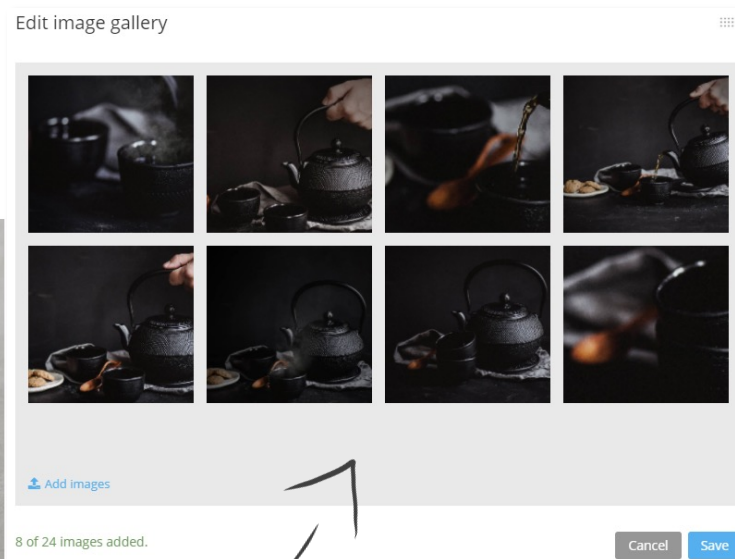
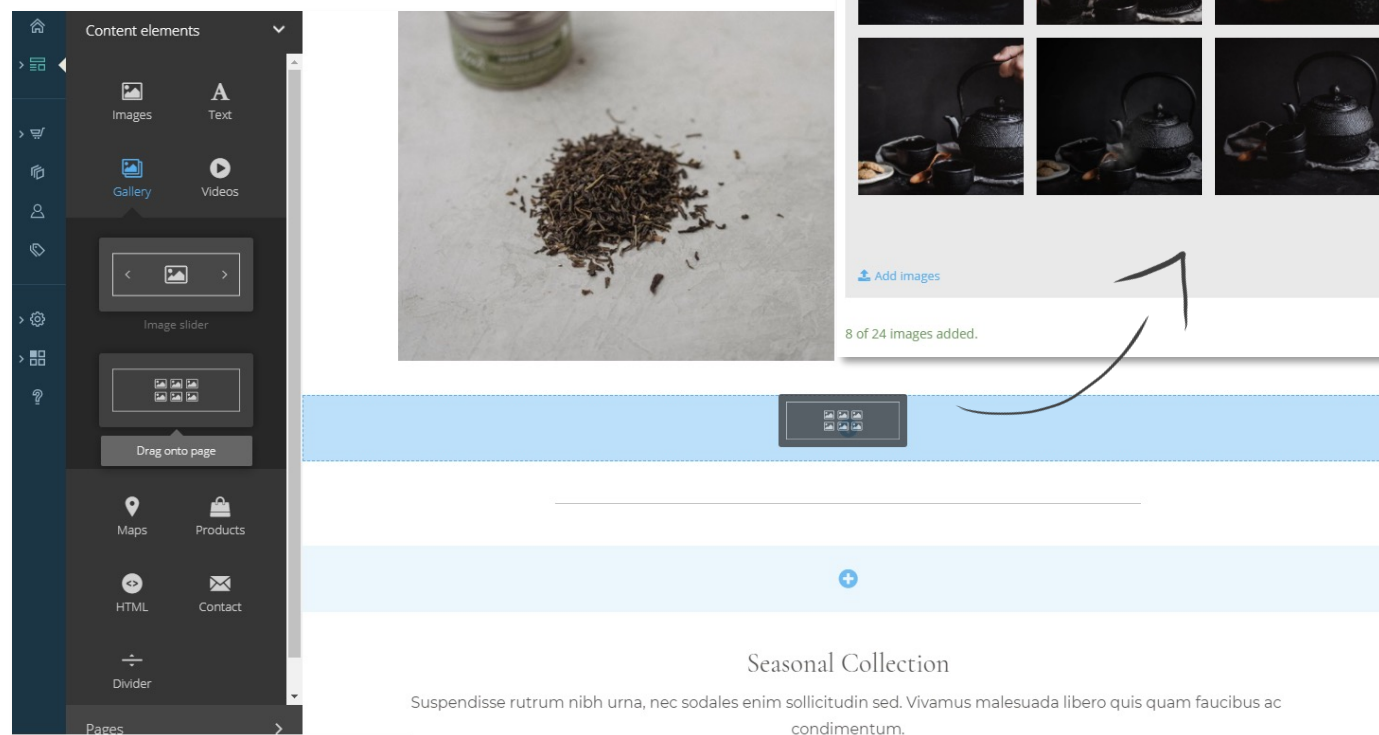


Image gallery

Add an image gallery to your website with a bulk upload option (up to 24 images).



Product slider

Use the product slider to promote specific products on a page and choose the product image size depending on your needs.

The image shows a website editor interface with a sidebar on the left containing various content elements like Gallery, Videos, Maps, Products, Category, and Product and text, two columns. The main workspace displays a product slider titled "We Cultivate Tea Drinkers" with a product image of a jar and loose tea leaves. A "Book an appointment" button is visible below the slider. A "Add products to product slider" dialog box is open, showing a search bar with "bla" and a list of products including "Black Night". An arrow points from the dialog to the product slider. Below the dialog, a "Seasonal Collection" section displays three products: "Black Night", "Power Up", and "Fruity Dreams", each with a product image, name, price (£4.99), and "In stock" status.

Related apps View your website

Content elements

Gallery Videos

Maps Products

Category

Drag onto page

Product and text, two columns

Text and product, two columns

HTML Contact

Divider

Add products to product slider

Search and assign

bla

Black Night

You can assign up to 12 products.

Seasonal Collection

Black Night

Power Up

Fruity Dreams

£4.99

In stock

£4.99

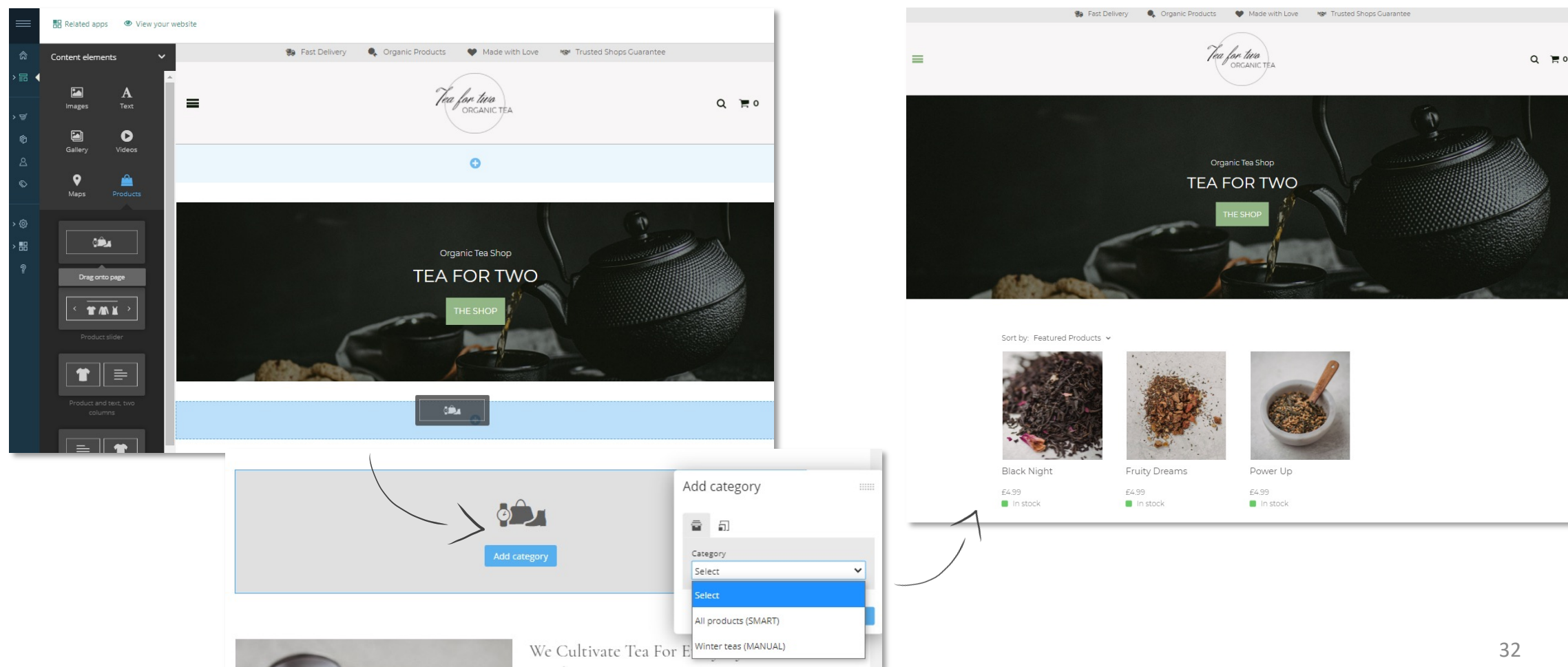
In stock

£4.99

In stock

Categories

Display and promote a product category on one or multiple pages. You can adapt the size of the product images to your business needs.



Google Maps

Easily embed a Google Map to your page and show your store location or business address to customers.

The image shows a workflow for embedding a Google Map into a website using a visual editor. It consists of three main parts:

- Left Panel (Editor Interface):** A sidebar menu on the left contains icons for various content elements. The 'Maps' icon, which shows a map and a location pin, is highlighted. Below it, there are options for 'Google Maps' and 'Google Maps and text, two columns'. The main editing area on the right shows a placeholder for a map with a blue 'Add Google Maps' button.
- Top Panel (Edit Google Dialog):** A dialog box titled 'Edit Google' is shown. It contains a text input field with the HTML code: `<iframe src="https://www.google.com/maps/`. To the right of the input field is a small information box that says: 'To embed a map, choose "Share" on Google Maps, and copy the HTML link from the "Embed a map" tab.' Below the input field are 'Cancel' and 'Save' buttons.
- Right Panel (Map Preview):** A preview of the Google Map is shown. It displays a map of Hamburg, Germany, with a red location pin at 'Pilatuspool 2, 20355 Hamburg'. A white information box is overlaid on the map, showing the location name and a 'Directions' button. The map also shows various landmarks and street names.

Arrows indicate the flow of the process: from the 'Maps' icon in the editor to the 'Edit Google' dialog, and from the dialog to the map preview.

YouTube videos

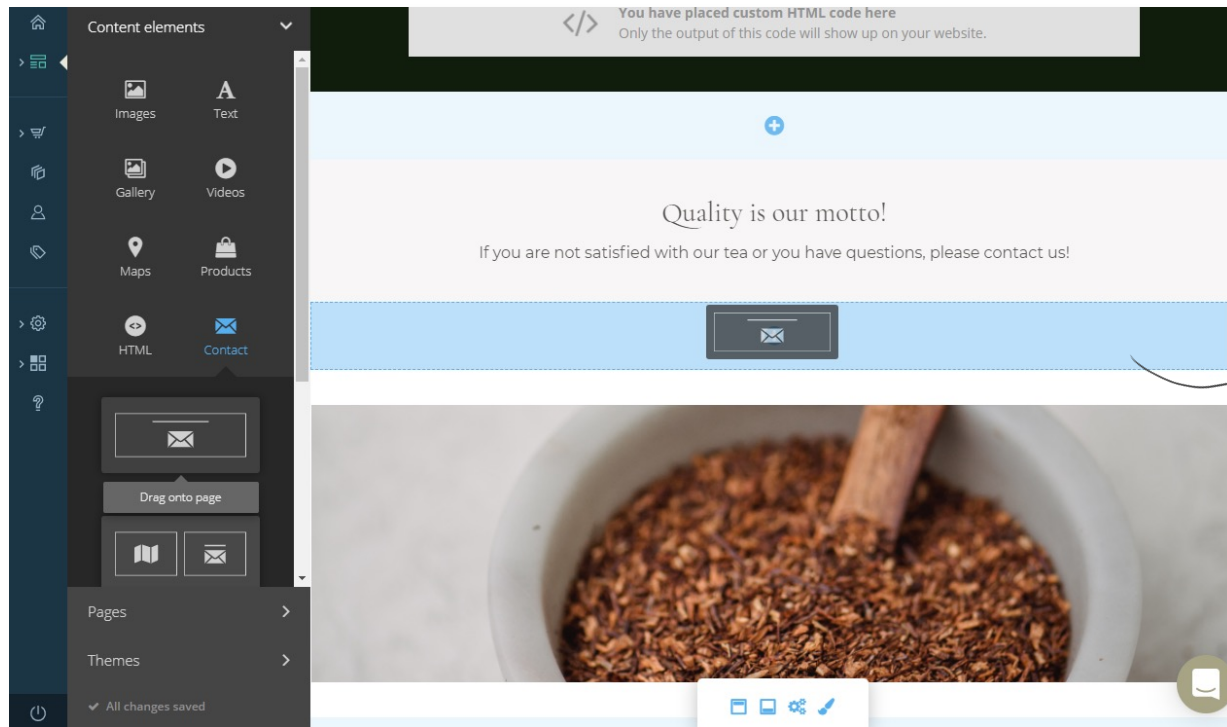
Quickly embed YouTube videos to a page and showcase your brand and products to customers.

The image illustrates the process of embedding a YouTube video into a website using a drag-and-drop editor. On the left, the editor's sidebar shows 'Content elements' with options for Images, Text, Gallery, and Videos. A video element is being dragged onto a page layout that includes a header with the text 'TEA IS OUR PROFESSION' and 'Serving the Specialty Tea Market Since 1995', and a main content area with the heading 'Our Brewing Guides'. A dialog box titled 'Edit video' is open, showing the 'Video link' field with the URL <https://www.youtube.com/watch?v=j3tA3fFC> and 'Cancel' and 'Save' buttons. On the right, the final result is shown: a video player displaying a person brewing tea, with the same header text and a 'Watch on YouTube' link at the bottom.

Contact form

Allow visitors of your website to message you directly by adding a contact form to a page.

Contact forms are available as a standalone content element, or in combination with a free text field or Google Maps content elements. The contact form comes with an integrated spam protection.



Quality is our motto!

If you are not satisfied with our tea or you have questions, please contact us!

Name*

Email address*

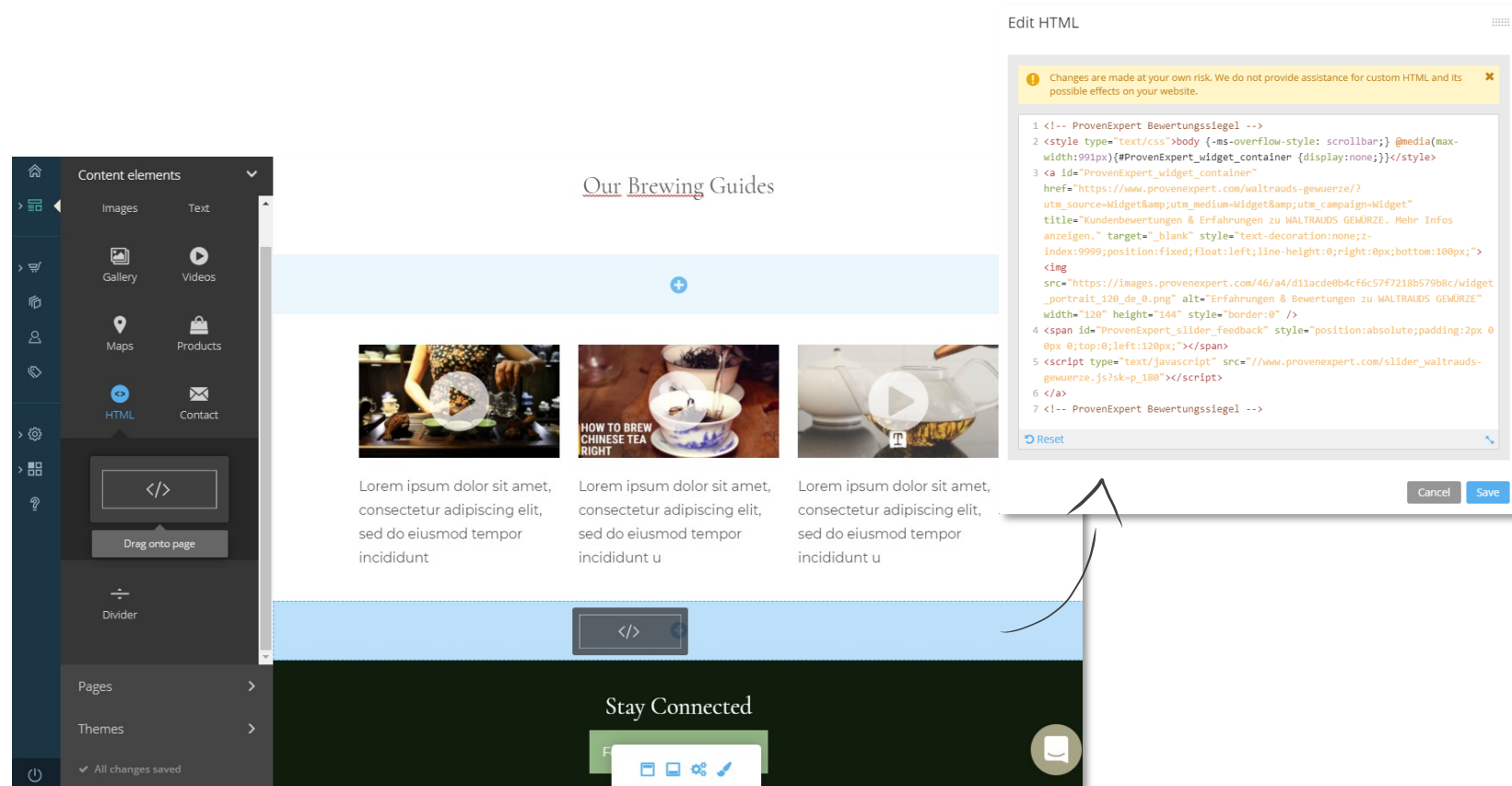
Message*

0 of 2000 characters

Send

Custom HTML

Advanced users can add custom HTML code to integrate their own content elements, external page integrations, and iframes, hence enhancing the functionalities.



Enriched images

Enrich your images by adding a headline, text and a clickable “call to action” button directly on any image. Colours can be modified according to the chosen theme.

Add text on image

Images switch every 5 seconds

Headline

TEA FOR TWO

Text

Organic Tea Shop

Link

CTA

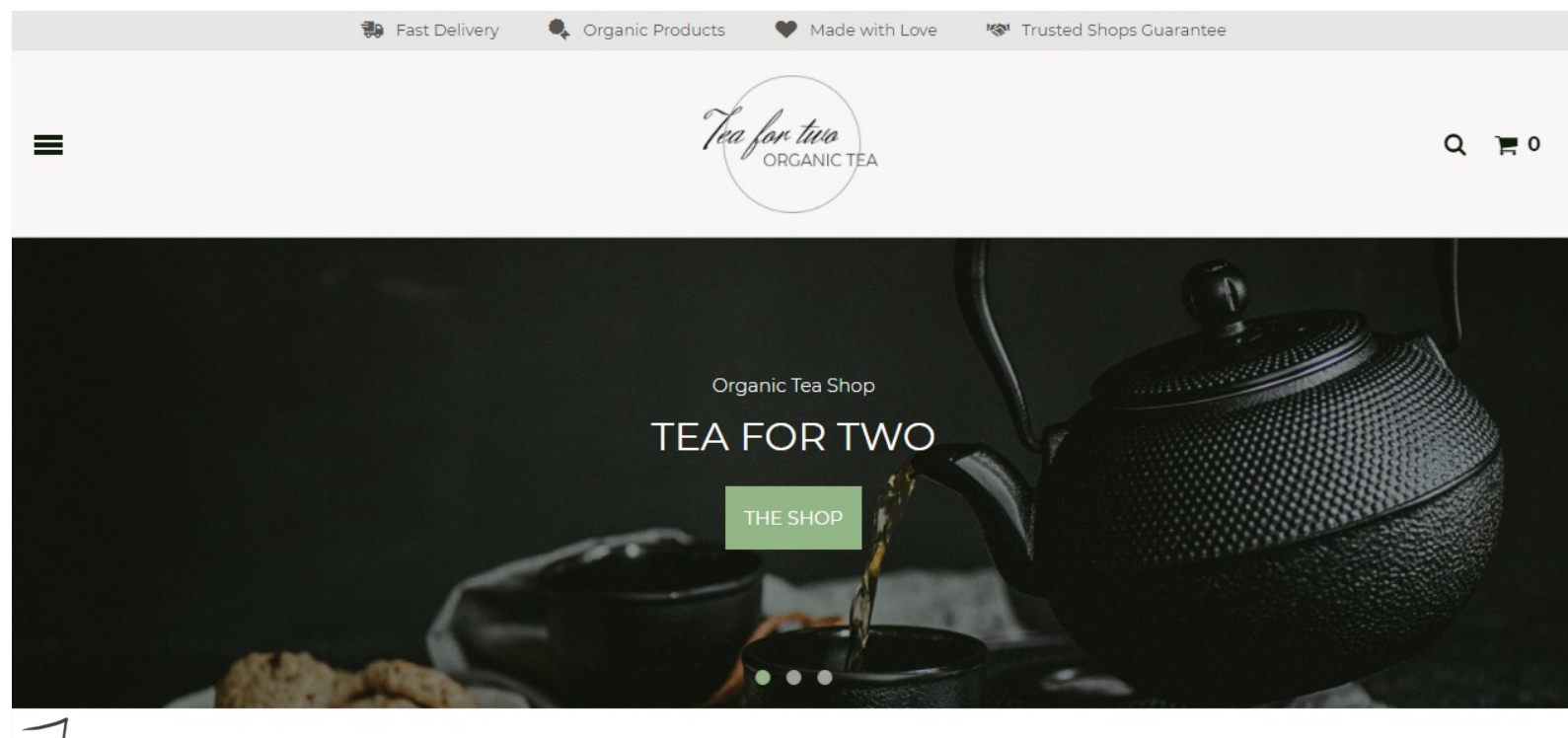
☐ Open link in new window

☒ Show button on image

Button text

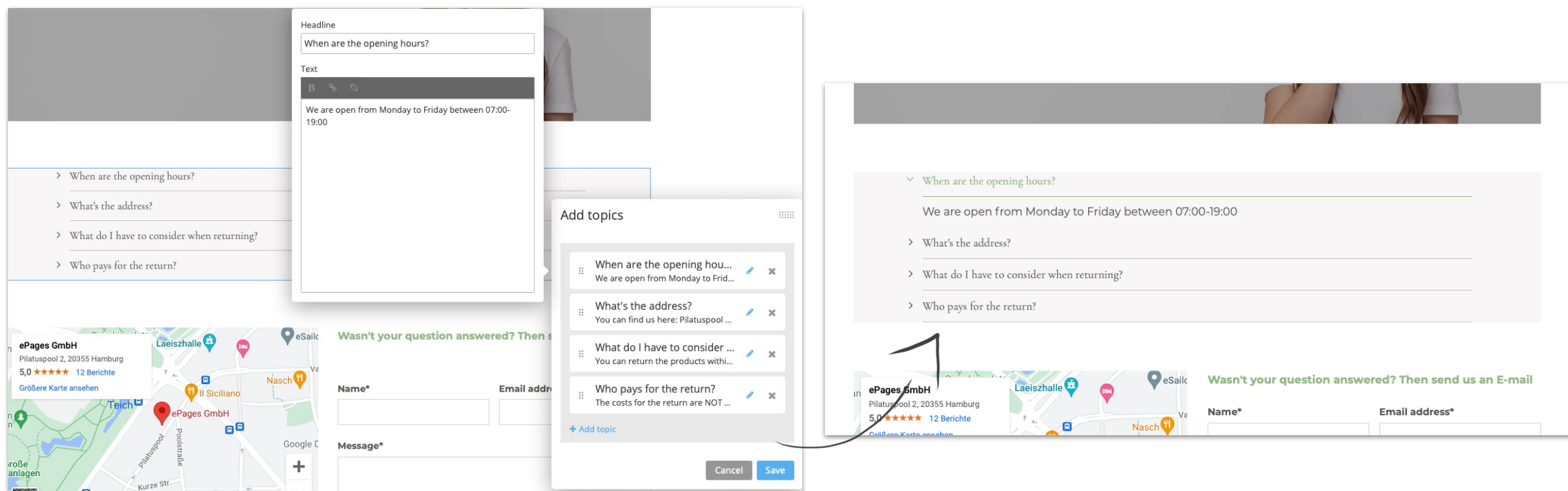
THE SHOP

Cancel Save



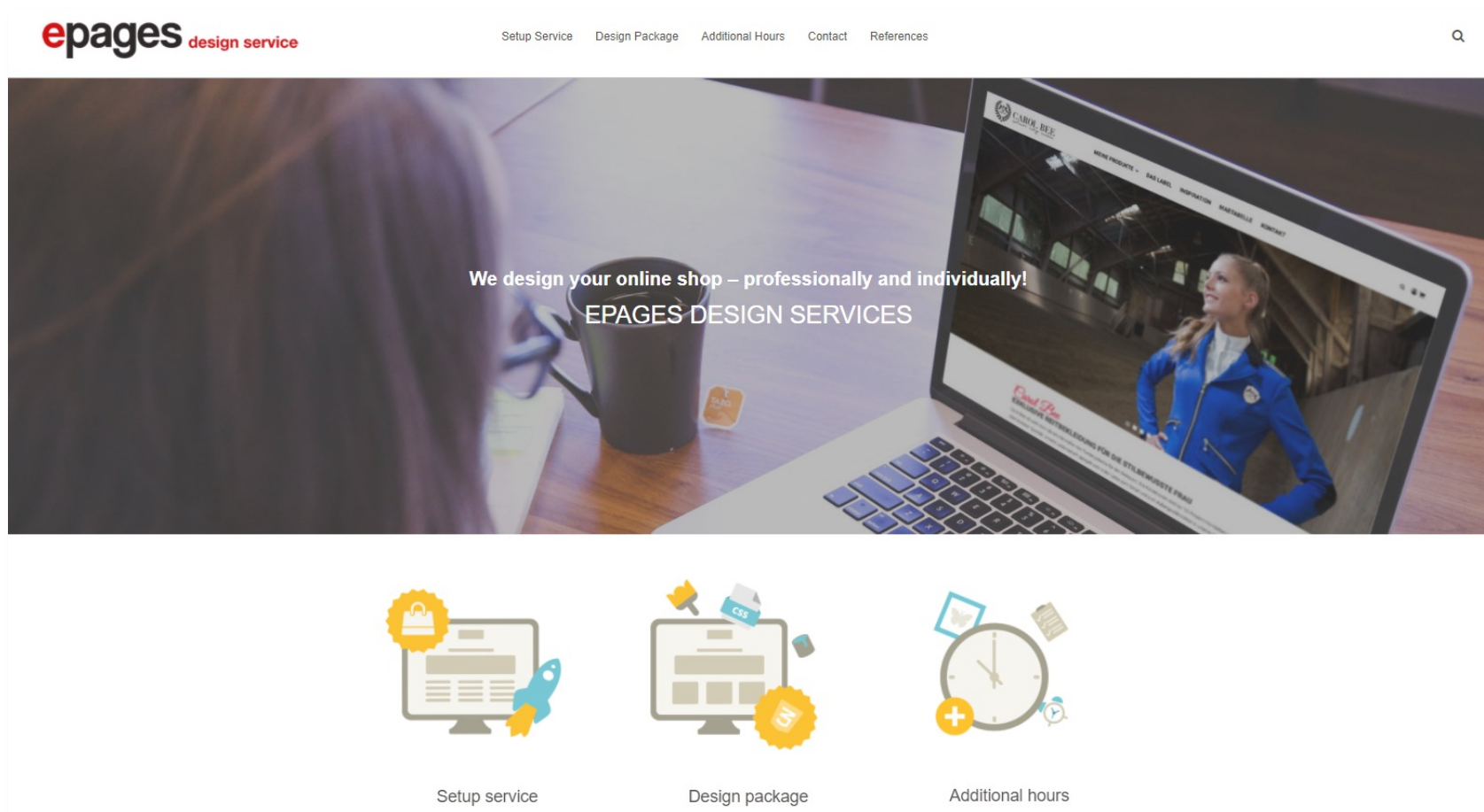
FAQ expander

A content element which allows merchants to display a list of frequently asked questions.



Design services

Book a paid design service to have your website customised and optimised by our design experts.



The screenshot shows the homepage of the epages design service website. At the top, the logo 'epages design service' is on the left, and navigation links 'Setup Service', 'Design Package', 'Additional Hours', 'Contact', and 'References' are on the right. A search icon is also present. The main visual is a large image of a laptop on a desk with a coffee cup, displaying a website for 'CAROL BEE'. Overlaid on this image is the text: 'We design your online shop – professionally and individually! EPAGES DESIGN SERVICES'. Below the image, there are three service icons: a monitor with a shopping bag and rocket for 'Setup service', a monitor with a CSS file and gear for 'Design package', and a clock with a plus sign and alarm for 'Additional hours'.

epages design service

Setup Service Design Package Additional Hours Contact References

We design your online shop – professionally and individually!
EPAGES DESIGN SERVICES

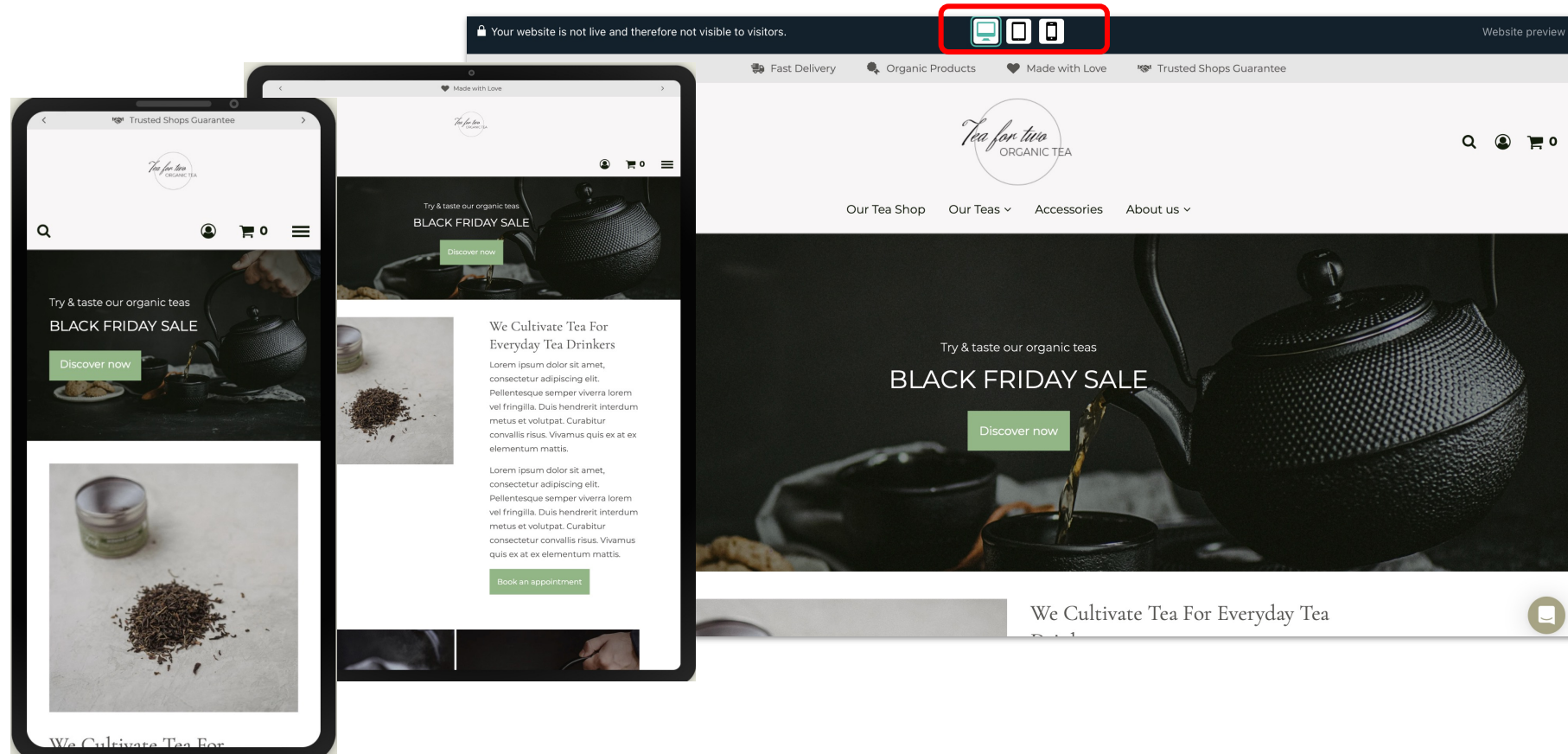
Setup service Design package Additional hours

Website visitor experience

- Mobile preview
- Product view
- Product zoom
- Product search & suggested search
- "Show more" button
- Sorting (pages with categories)
- Sorting of search results
- Footer logos
- USPs in the header
- Social media icons
- Footer menu
- Cookie consent banner
- Cookie policy page

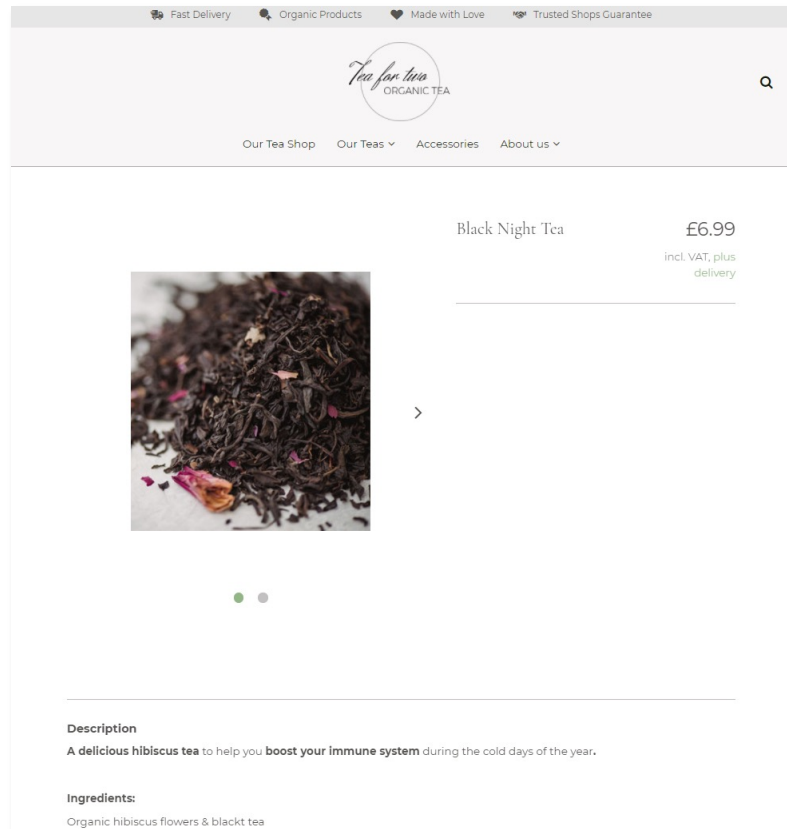
Mobile preview

You can preview your website for different devices: mobile, tablet & desktop.

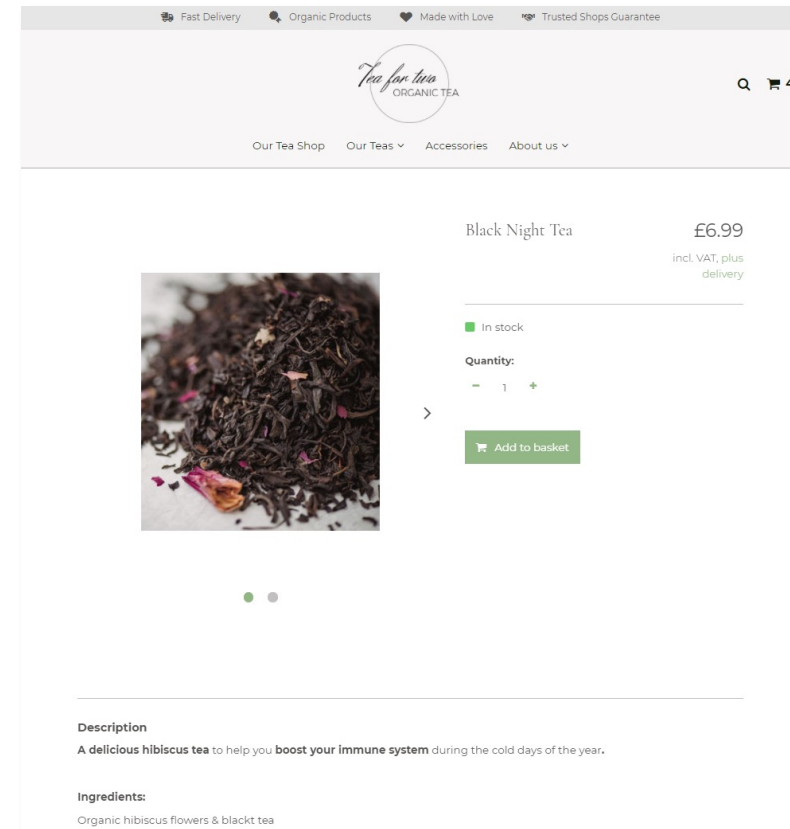


Product view

Make your products attractive on your website & provide visitors all the information they need to make a qualified purchase using images, descriptions, pricing information and shipping weight.



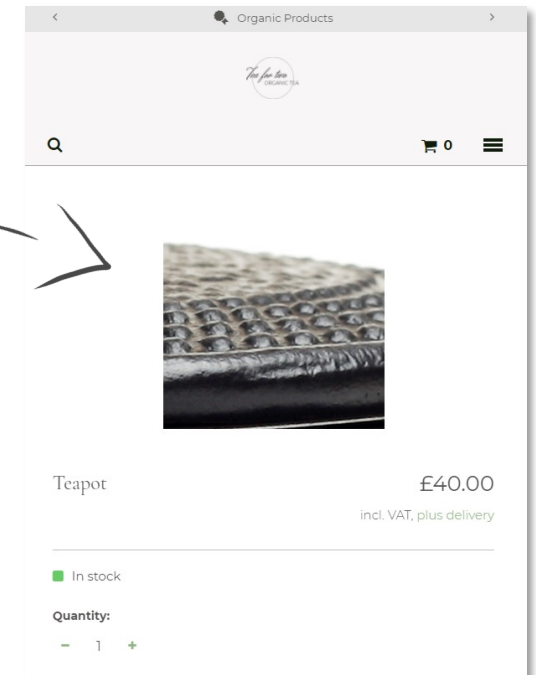
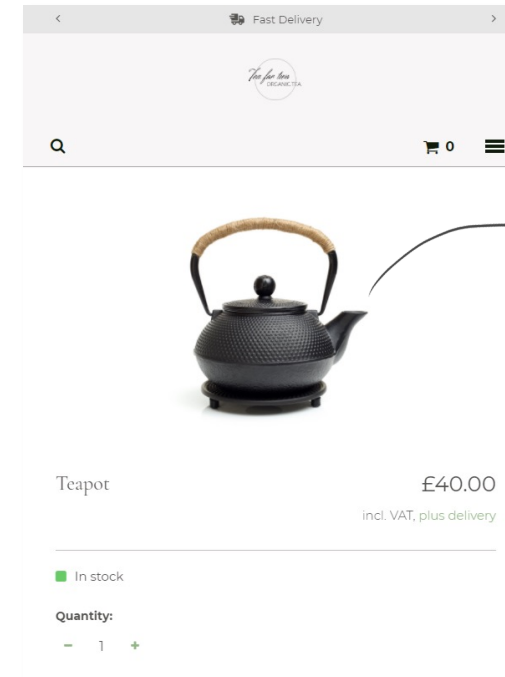
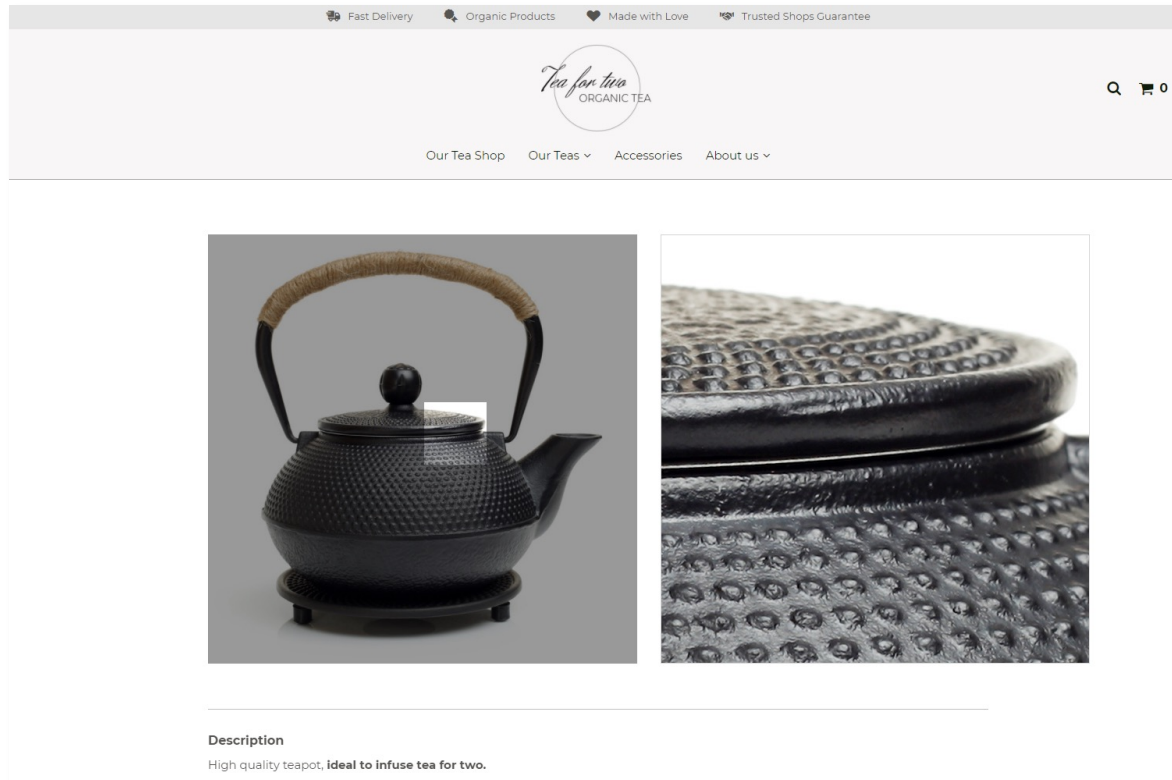
Website only



Checkout activated

Product zoom

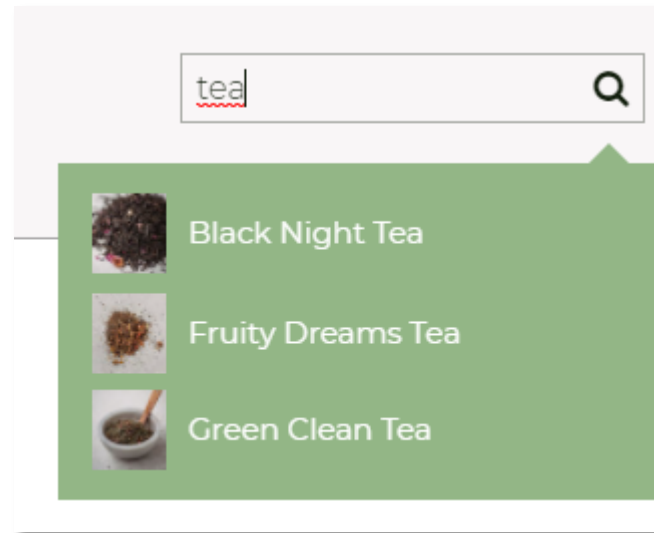
Allow visitors to get a magnified view of your products with automatic product zoom using mouseover. On desktop, it's triggered when a user hovers over the product image (mouseover). On mobile, visitors can zoom on a product image with touchscreen interaction (press and hold finger).



Product search & suggested search

Help visitors find products easier on your website with a search box and autocomplete suggestions to guide your visitors to the best matching products.

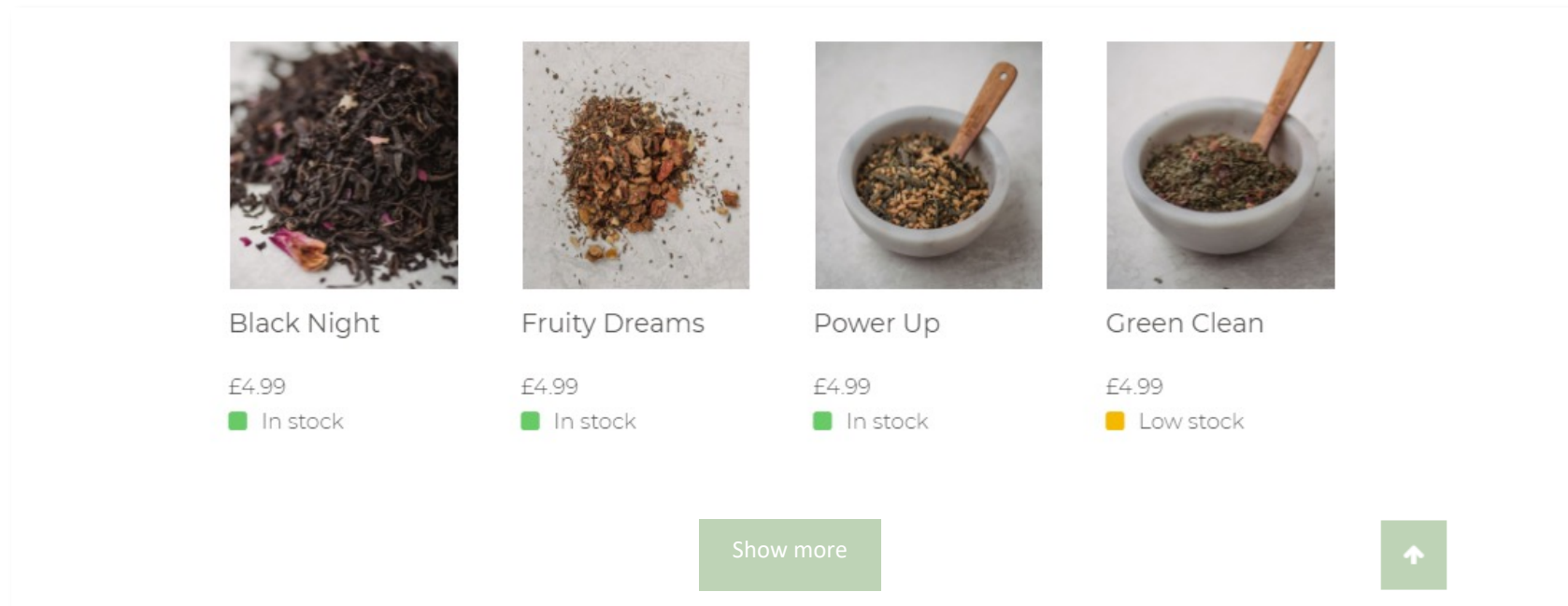
For example, if a visitor searches for “tea”, products containing the word “tea” in the title or description will be displayed as suggestions.



"Show more" button

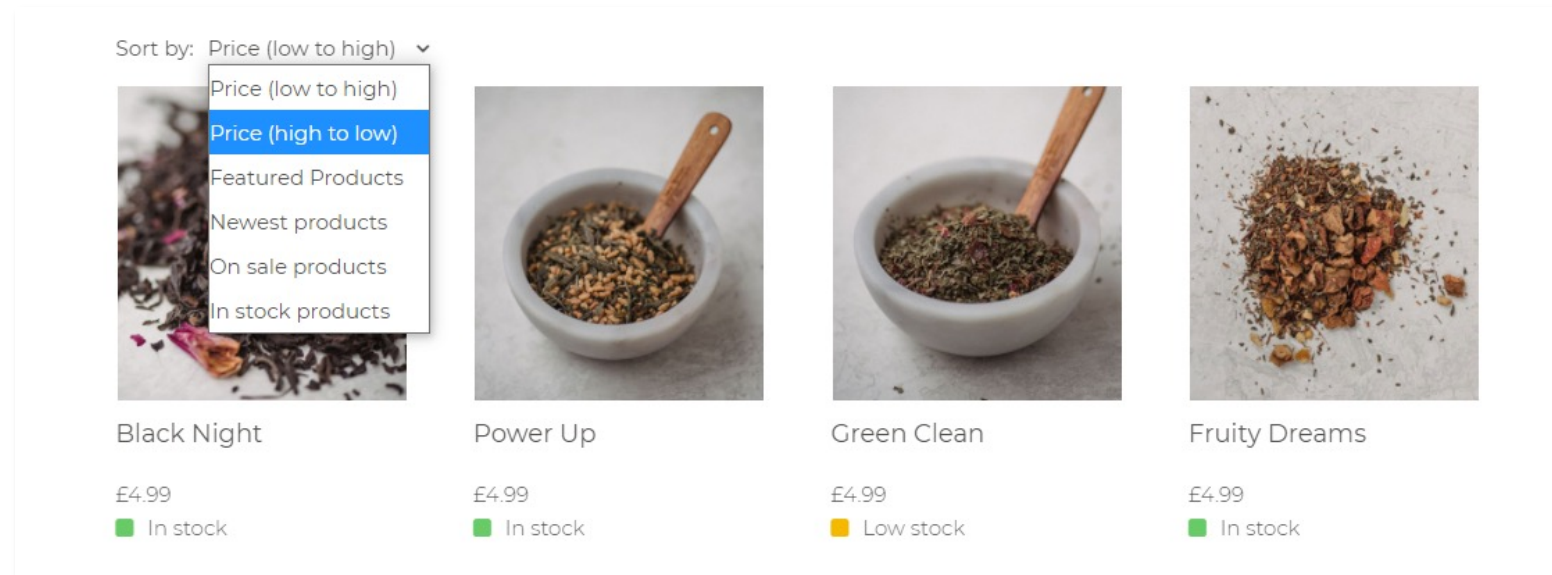
The "Show more" button gives visitors an active choice of clicking it to see more results and improves page loading times. Visitors can stay on one page and browse through the product options instead of having to go through multiple pages.

This simpler interface incorporates a "Back to top" button for visitors to be taken to the top of the page.



Sorting (pages with categories)

Allow customers to sort products displayed by price (low to high, high to low), newest products, on sale and in stock products.




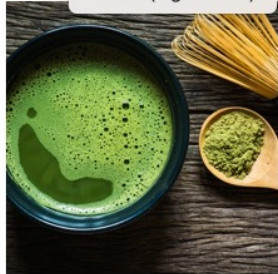


Sorting of search results

Allow visitors to sort products searched by price (relevance, low to high, high to low).

Search results for "Tea"

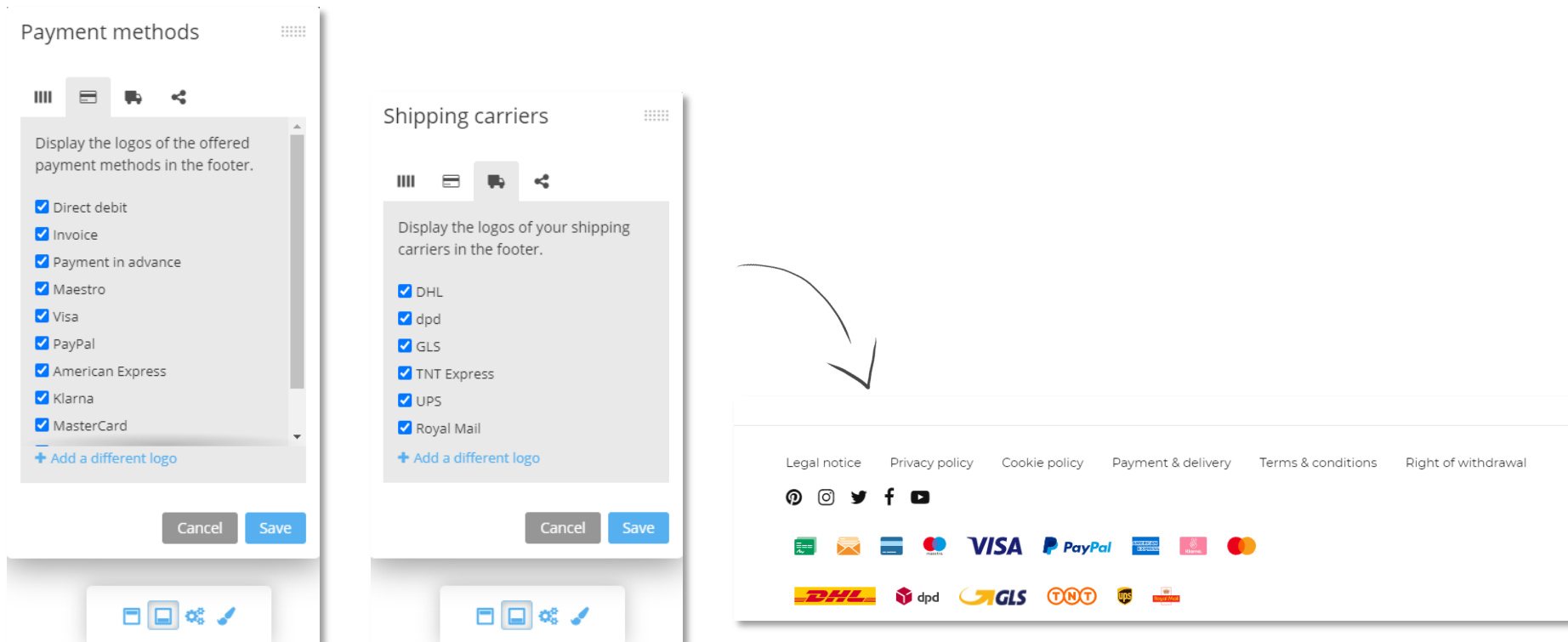
Sort by ☒ Relevance
☐ Price (low to high)
☐ Price (high to low)

			
Teapot	Black Night Tea	Fruity Dreams Tea	Matcha Tea
£40.00 <input checked="" type="checkbox"/> In stock	£6.99 £5.50 <input checked="" type="checkbox"/> In stock	£4.99 (100 g = £3.33) <input checked="" type="checkbox"/> In stock	£25.00 Options available >

Footer logos

Create trust with visitors by displaying offered payment methods and shipping providers in the footer of your website.

You can also add your own payment and shipping logos to expand the range of suggested options.



USPs in the header

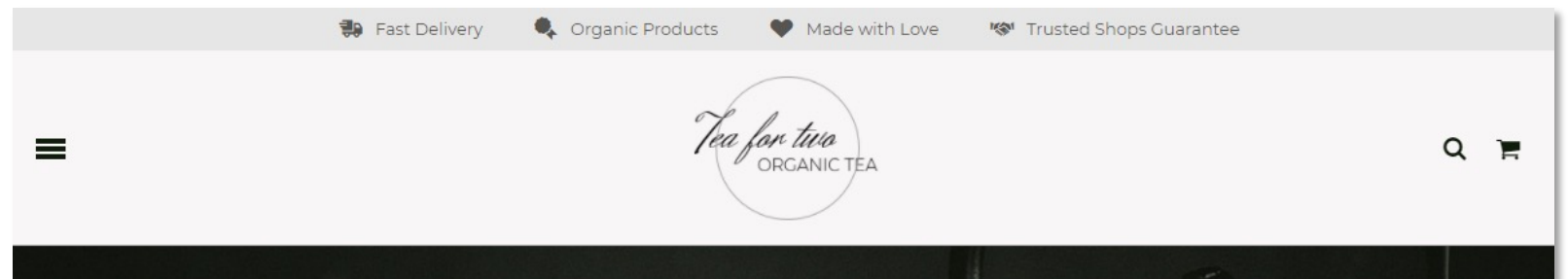
USPs

Advertise your unique selling points (USPs) in the header.

- ☒ Fast Delivery [Change icon](#)
- ☒ Organic Products [Change icon](#)
- ☒ Made with Love [Change icon](#)
- ☒ Trusted Shops Guarantee [Change icon](#)
- ☐ [Change icon](#)

[Cancel](#) [Save](#)

Advertise your unique features and services in the header of your website. Adapt them quickly to highlight current promotions or offers.



Social media icons

Display Facebook, Pinterest, Instagram, Twitter or YouTube icons in the footer of your website and drive traffic to your social media channels.

Social media

Link your social media profiles in the footer.

☒ Facebook

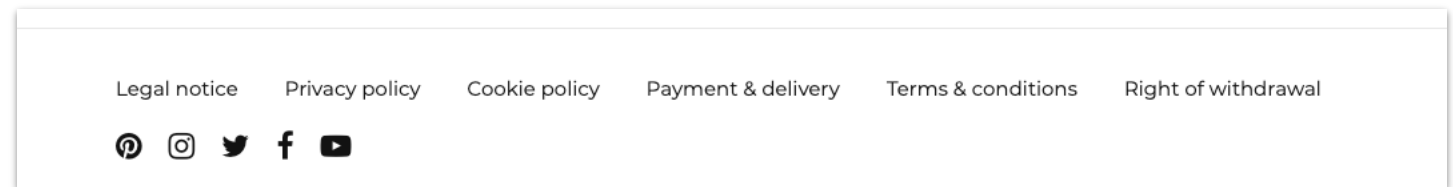
☒ Twitter

☒ Pinterest

☒ Instagram

☒ YouTube

Cancel Save



Footer menu

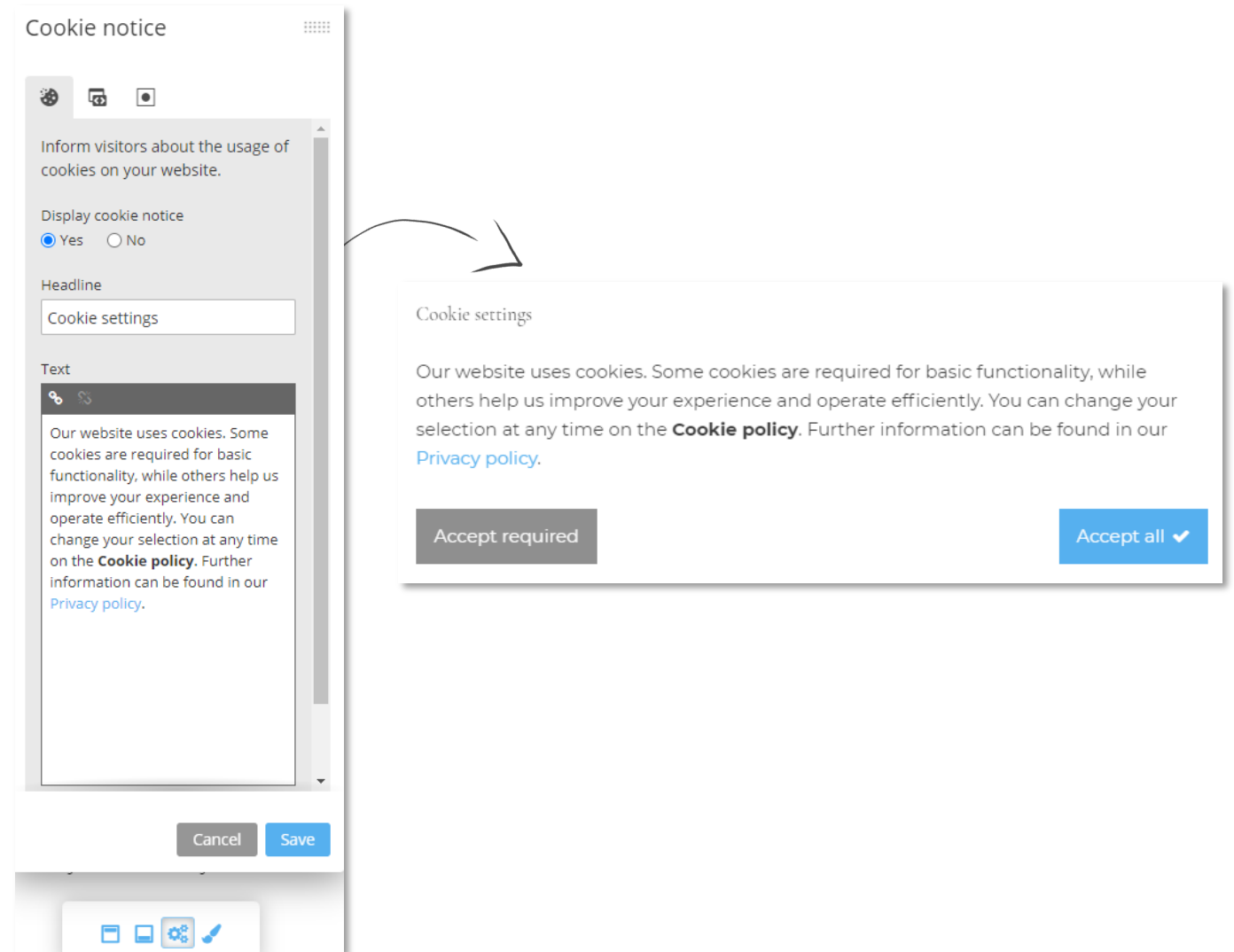
Your footer menu includes all the legal pages necessary to be legally compliant. The mandatory pages are displayed first. You can add extra menu entries that you can sort to your likings.

The screenshot displays a website management interface for 'Tea for two ORGANIC TEA'. On the left, a sidebar menu shows 'Content elements' > 'Pages'. Under 'Pages', there is a list of content elements: 'Our Teas' (with sub-items 'Green Tea', 'Detox Tea', 'Black Tea'), 'Accessories', 'About us' (with sub-items 'Our mission', 'Our retail shop'), and 'Tea demo'. A red box highlights the 'Add page' button. Below this, a section titled 'LEGAL PAGES' contains a list of mandatory legal pages: 'Legal notice', 'Privacy policy', 'Cookie policy', 'Payment & delivery', 'Terms & conditions', and 'Right of withdrawal'. A red box highlights this entire section. On the right, a preview of the website shows the 'Add page' dialog box. The dialog has fields for 'Page name*' (containing 'Conditions of participation'), 'Category' (with 'Display products' unchecked), 'Visibility on website' (with 'Show page' selected), and 'Page location' (with 'Footer menu' selected). Below the dialog, a preview of the footer menu is shown, listing the legal pages in the order: 'Legal notice', 'Privacy policy', 'Cookie policy', 'Payment & delivery', 'Terms & conditions', 'Right of withdrawal', and 'Conditions of participation'. Arrows indicate the flow from the 'Add page' button in the sidebar to the dialog box, and from the 'LEGAL PAGES' list to the footer menu preview.

Cookie consent banner

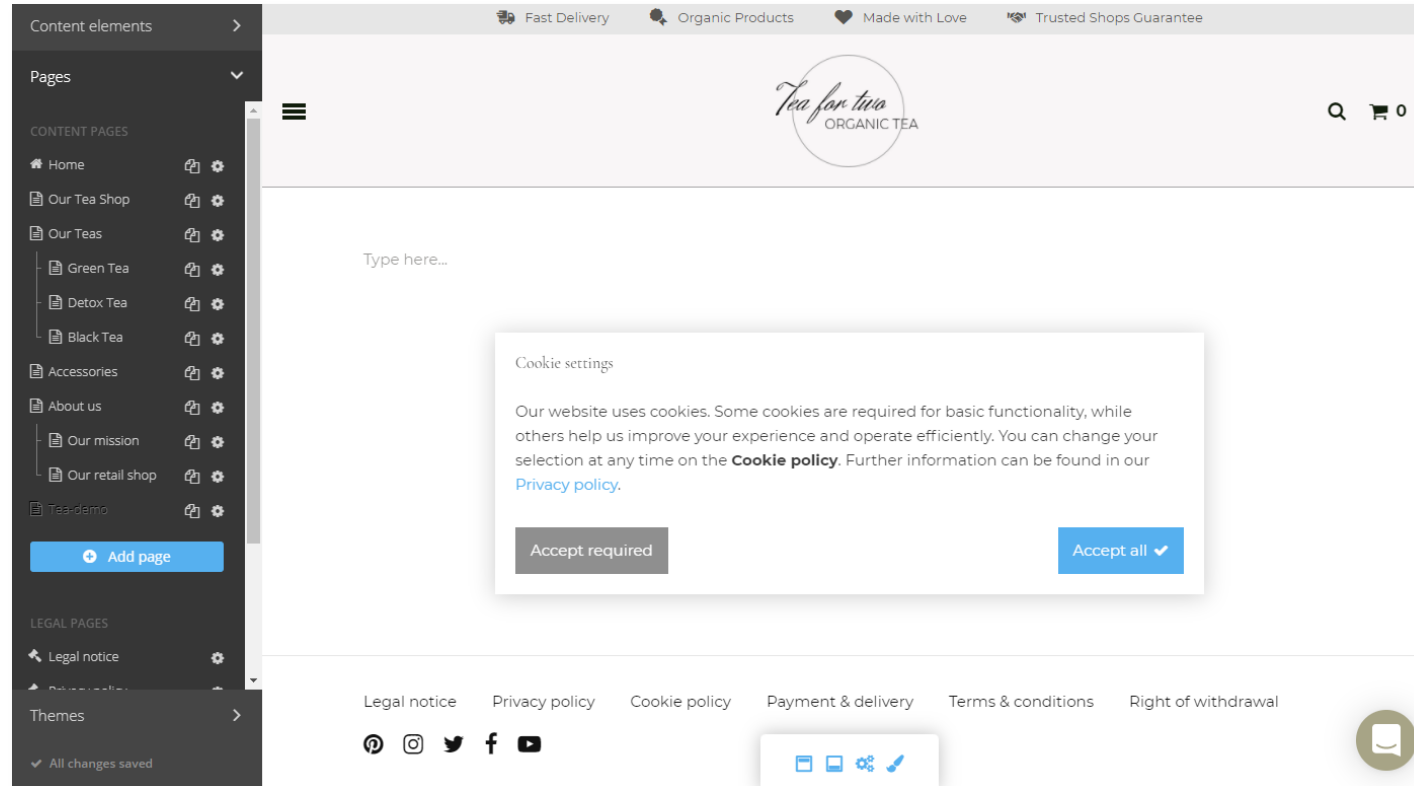
A legally compliant cookie consent banner requires the visitors to actively opt-in to either accept the required cookies or accept all the cookies to browse the website.

You can choose whether or not to display the cookie banner and can change the default text through the settings in the Editor.



Cookie policy page

Display the legal "Cookie policy" page to inform visitors about your cookie policy as well as any tracking tools that you've activated in your website. If displayed, website visitors can also change their cookie preferences through this page.

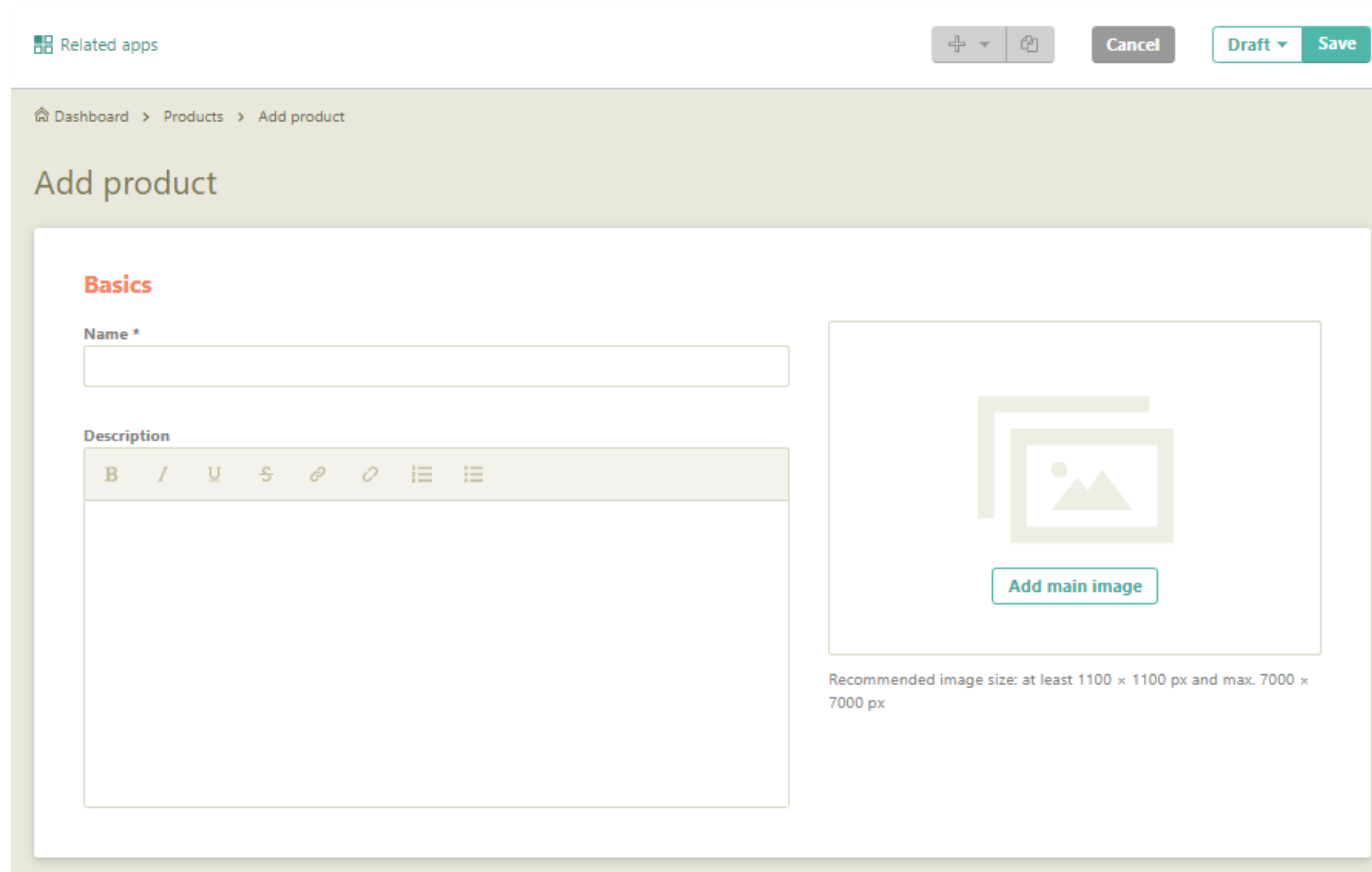


Product management

- Add products
- Product detail pages
- Product overview
- Product search and filters
- Product batch actions
- Product variations
- Product label: “New”
- Tables in product descriptions
- Customizable products
- Image selection
- Product image cropping
- Product videos
- PDF attachments for products
- Cross-selling
- Original price
- Pricing based on reference units
- Categories
- Smart tagging
- Inventory tracking
- Product import & export

Add products

Add products to your website with detailed product information and images.



The screenshot shows a web interface for adding a new product. At the top right, there are buttons for '+', a dropdown arrow, a document icon, 'Cancel', 'Draft', and 'Save'. Below this is a breadcrumb trail: 'Dashboard > Products > Add product'. The main heading is 'Add product'. The form is divided into two main sections. The left section, titled 'Basics', contains a 'Name *' text input field and a 'Description' text area with a rich text editor toolbar (bold, italic, underline, strikethrough, link, unlink, list, and unordered list). The right section is for the product image, featuring a large placeholder box with a camera icon and an 'Add main image' button. Below the image placeholder, it specifies the recommended image size: 'Recommended image size: at least 1100 x 1100 px and max. 7000 x 7000 px'.

Product detail pages

Manage all your product information in a quick and streamlined way with dedicated product detail pages for every product on your website. You can also duplicate product detail pages.

Related apps View on website

Cancel Published Saved

Dashboard > Products > Edit product

Edit Black Night Tea

Basics

Name *

Black Night Tea

Description

A delicious hibiscus tea to help you boost your immune system during the cold days of the year.


Ingredients:

Organic hibiscus flowers & black tea

Instructions:

6-8 minutes infusion time

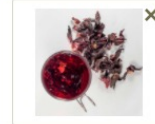


1-2 tea spoons per cup, 100°C




Jump to images

Images and video

Recommended image size: at least 1100 x 1100 px and max. 7000 x 7000 px





Video link (YouTube, Vimeo)



Fast Delivery Organic Products Made with Love Trusted Shops Guarantee

Tea for tea ORGANIC TEA

Black Night Tea £6.99
incl. VAT, plus delivery

In stock

Quantity: - 1 +

Add to basket

Description

A delicious hibiscus tea to help you boost your immune system during the cold days of the year.

Ingredients:


Organic hibiscus flowers & black tea


Instructions:


6-8 minutes infusion time

1-2 tea spoons per cup, 100°C

Legal notice Privacy policy Cookie policy Payment & delivery Terms & conditions Right of withdrawal












Product overview

Get a quick overview of the products on your website with product details like price, stock level, purchaseability and publishing status.





The screenshot displays the 'Product overview' page in the epages dashboard. The left sidebar contains navigation links for Dashboard, Website, Products, Categories, Orders, Customers, Marketing, Settings, Apps, and Help & Support. The main content area shows a table of products with columns for Name, SKU, Price, Stock level, and Status. The table lists five tea products: Black Night Tea, Detox Tea, Fruity Dreams Tea, Green Clean Tea, and Matcha Tea. Each product row includes a checkbox, a product image, and a status indicator (published or draft). The Matcha Tea row indicates it has 2 variations.

	Name	SKU	Price	Stock level	Status
<input type="checkbox"/>	 Black Night Tea	1009	£6.99	20	published
<input type="checkbox"/>	 Detox Tea	1010	£4.99	0	draft
<input type="checkbox"/>	 Fruity Dreams Tea	1006	£4.99	85	published
<input type="checkbox"/>	 Green Clean Tea	1007	£4.99	1	published
<input type="checkbox"/>	 Matcha Tea	2 variations	£25.00	19 - 19	published

Product search & filters

Allows you to search and filter your products by selecting from various attributes like sale status, stock level, purchasability, product status, manufacturer and tags. The Low/Out of stock and On Sale filters are available as quick filters.

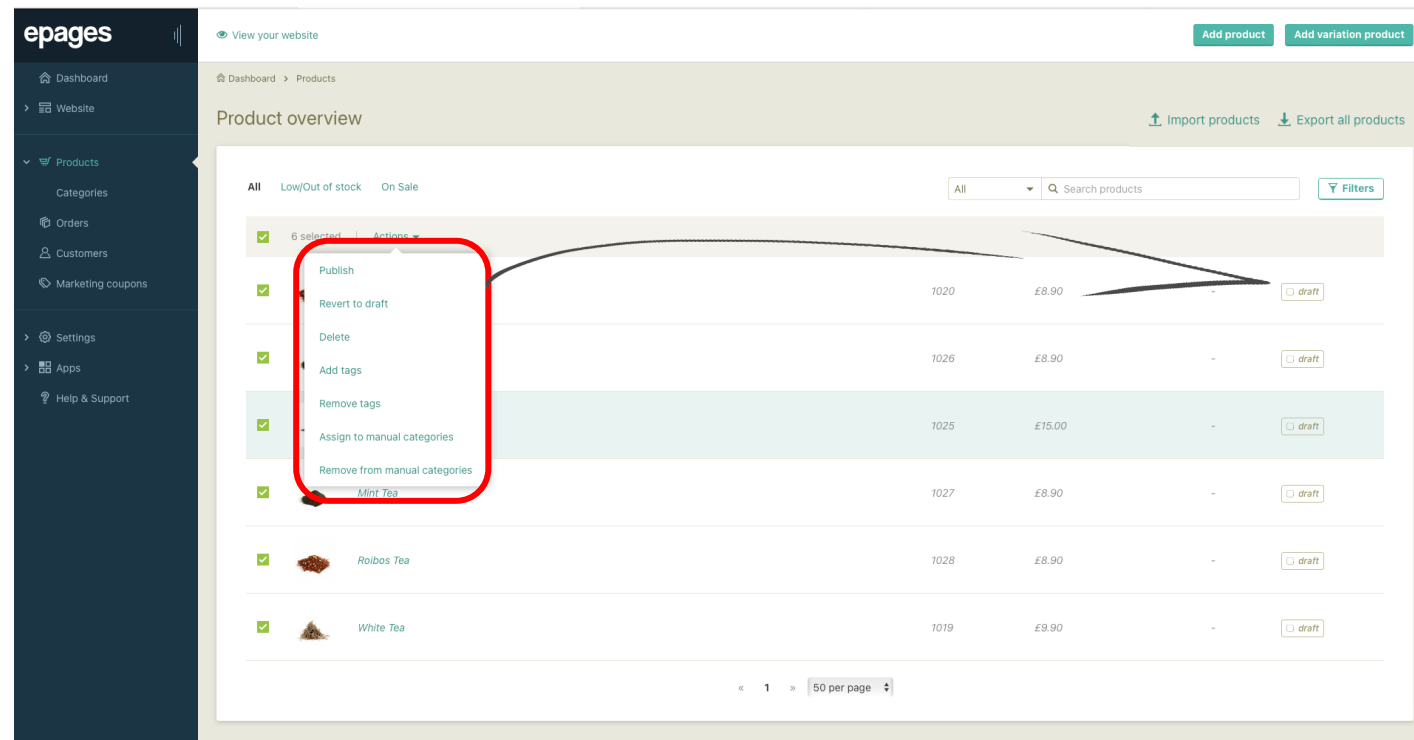
The screenshot displays the ePages 'Product overview' interface. On the left is a dark sidebar with navigation links: Dashboard, Website, Products (expanded), Categories, Orders, Customers, Marketing coupons, Settings, Apps, and Help & Support. The main content area has a breadcrumb 'Dashboard > Products' and buttons for 'Add product' and 'Add variation product'. Below this is the 'Product overview' section with 'Import products' and 'Export all products' links. A filter bar at the top of the product list includes 'All', 'Low/Out of stock', and 'On Sale' (all highlighted with a red box), a search input, and a 'Filters' button. The product list table has columns: Name, SKU, Price, Stock level, and Status. It lists four products: Black Night Tea, Detox Tea, Fruity Dreams Tea, and Green Clean Tea. A 'Filters' sidebar on the right is also highlighted with a red box, showing options to 'Expand all' or 'Clear all filters', and a list of filter categories: Sale status, Stock level, Purchasability, Product status, Manufacturer, and Tag.

	Name	SKU	Price	Stock level	Status
<input type="checkbox"/>	 Black Night Tea	1009	£6.99	12	published
<input type="checkbox"/>	 Detox Tea	1010	£4.99	0	draft
<input type="checkbox"/>	 Fruity Dreams Tea	1006	£4.99	85	published
<input type="checkbox"/>	 Green Clean Tea	1007	£4.99	3	published

Product batch actions

Save time editing products with seven product batch actions in the product overview:

- publish, delete, revert products to draft.
- add/remove tags to/from products.
- assign/remove products to/from manual categories.



Product variations

Add up to 150 variations per product with up to 3 different attributes (size, color, material etc.). Allows you to set different attributes, images and prices for variations while keeping a shared product description.

The screenshot displays a product management interface for 'Matcha Tea' priced at £25.00 (incl. VAT, plus delivery). The main product image shows a bowl of matcha tea with a whisk and a small bowl of powder. A dropdown menu for 'Size' is open, showing options: 'Select', 'Select', '50g' (highlighted in blue), and '100g'. A red box highlights the 'Size' dropdown. To the right, a 'Manage variations' dialog box is open, showing the 'Attribute' as 'Size' and 'Values' as '50g' and '100g'. The dialog includes a 'Delete mode' toggle, a 'Cancel' button, and an 'OK' button. At the bottom of the dialog, it states '1/3 attributes added' and '2/150 variations added'.

Matcha Tea £25.00
incl. VAT, plus delivery

Size:

- Select
- Select
- 50g
- 100g

Manage variations

Attribute: Size

Values: 50g 100g

1/3 attributes added
2/150 variations added

Cancel OK

Product label: “New”

You can now highlight products as “New” by displaying a visual label on product images.

The screenshot displays the epages product management interface. On the left is a dark sidebar with the epages logo and navigation links: Dashboard, Website (with a dropdown arrow), Editor, Domains, Statistics, Products (with a dropdown arrow), Categories, and Orders. The main content area is divided into sections. The 'Labels' section is highlighted with a red box and contains a green checkmark icon and the text 'Add "NEW" label'. An arrow points from this section to a product preview on the right. The product preview shows a large image of a bowl of matcha tea with a 'NEW' label in the top left corner. To the right of the image, the product name 'Matcha Tea' is displayed with the price '£25.00' and the text 'incl. VAT plus delivery'. Below the price is a 'Size:' dropdown menu with 'Select' as the current selection. At the bottom of the preview is an 'Add to basket' button. Below the 'Labels' section is the 'Organisation' section, which includes a 'Tags' field with the tag 'tea' and a close button 'X'.

epages

View on website Recommended app

Labels

✓ Add "NEW" label

Organisation

Tags ⓘ

tea X

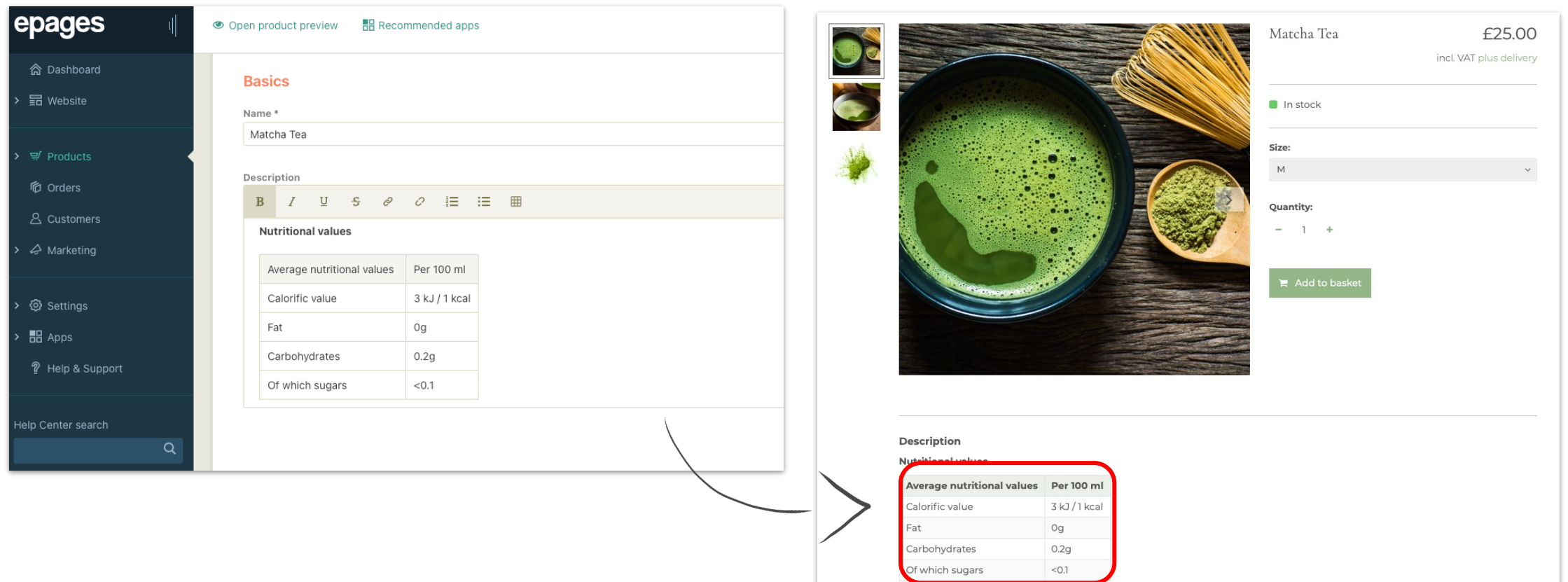
Matcha Tea £25.00
incl. VAT plus delivery

Size:
Select

Add to basket

Tables in product descriptions

Enhance the description editor for products with a possibility to create and display information in a table form.



The screenshot displays the epages product management interface. On the left is a sidebar with navigation links: Dashboard, Website, Products, Orders, Customers, Marketing, Settings, Apps, and Help & Support. The main area shows the 'Basics' tab for a product named 'Matcha Tea'. Under the 'Description' section, there is a rich text editor with various formatting options (bold, italic, underline, strikethrough, link, unlink, bulleted list, numbered list, table). Below the editor, a 'Nutritional values' table is shown. This table is highlighted with a red box, and an arrow points from it to a zoomed-in view of the same table in the product description section on the right.

Nutritional values

Average nutritional values	Per 100 ml
Calorific value	3 kJ / 1 kcal
Fat	0g
Carbohydrates	0.2g
Of which sugars	<0.1

Matcha Tea £25.00
incl. VAT plus delivery

☒ In stock

Size: M

Quantity: - 1 +

[Add to basket](#)

Description

Nutritional values

Average nutritional values	Per 100 ml
Calorific value	3 kJ / 1 kcal
Fat	0g
Carbohydrates	0.2g
Of which sugars	<0.1

Customizable products

Merchants can activate the option to allow personalization input directly on the product detail page.

The image shows the epages product management interface. On the left is a dark sidebar with navigation links: Dashboard, Website, Products (selected), Categories, Orders, Customers, Marketing, Settings, Apps, and Help & Support. The main content area is divided into two sections: 'Customisation' and 'Organisation'. The 'Customisation' section has a toggle switch labeled 'Offer customisation option' which is turned on. Below it, there's a 'Custom text headline' field with a character limit of 17 of 35 characters, and a 'Character limit' dropdown set to 50. The 'Organisation' section has a 'Tags' field. A large arrow points from the 'Customisation' section to a product detail view on the right. The product detail view shows a black teapot with a wooden handle. To the right of the image, the product name 'Teapot' is listed with a price of £40.00 (incl. VAT plus delivery). It is marked as 'In stock'. Below this, there's an 'Add customisation' section with a character limit of 30/50 characters, containing the text 'Wishing you all the best Maren'. At the bottom, there's a 'Quantity' section with a minus, 1, and plus button, and an 'Add to basket' button.

Customisation

☒ Offer customisation option ⓘ
If you toggle off customisation, your customers will not be able to enter a custom text for this product.

Custom text headline * ⓘ 17 of 35 characters Character limit * ⓘ
Add customisation 50

Organisation

Tags ⓘ

Teapot £40.00
incl. VAT plus delivery

☒ In stock


Add customisation 30/50 characters
Wishing you all the best Maren


Quantity:
- 1 +

Add to basket

Image selection

Add multiple images to showcase your products at different angles. Your images will be automatically resized to be perfectly displayed to visitors regardless of their end device.






Matcha Tea

£25.00
incl. VAT plus delivery

☒ In stock


Size:
M

Quantity:
- 1 +


 Add to basket


Images and video


Recommended image size: at least 1100 × 1100 px and max. 7000 × 7000 px



Add image







Product image cropping

You can now edit product images (cut, crop & rotate).

The screenshot displays the epages dashboard interface. On the left is a dark sidebar with navigation links: Dashboard, Website (with sub-links Editor, Domains, Statistics), Products (with sub-links Categories, Orders, Customers), and Customers. The main content area is titled 'Images and video' and includes a note: 'Recommended image size: at least 1100 x 1100 px and max. 7000 x 7000 px'. Below this, there are three image thumbnails. The first is an 'Add image' button. The second and third are product images of tea. The second image has a red box around its top-right corner, containing a crop icon (two small squares) and a close icon (an 'x'). A large black arrow points from this icon to an 'Edit image format' dialog box on the right.


The 'Edit image format' dialog box features a central image of the tea with a blue crop rectangle. To the right of the image are zoom and pan controls. At the bottom, there are buttons for 'End cropping', rotation (-90°, +90°), aspect ratios (1:1, 2:3, 4:3, 16:9, 3:2), and a 'Custom' option. The 'Custom' option shows 'Width' as 304 and 'Height' as 203. 'Cancel' and 'Save' buttons are at the bottom right.



Product videos



Enhance the product details pages in your storefront with videos from YouTube or Vimeo. Videos are a great way to engage your visitors and give them more information about the product or how to use it. Simply enter the video link on the corresponding product page under 'Images and video'.



Images and video


Recommended image size: at least 1100 × 1100 px and max. 7000 × 7000 px


Add image









Video link (YouTube, Vimeo)

PDF attachments for products

You can now add a document (pdf or jpeg) to a product, which will be displayed on the product detail page.

The image shows a screenshot of the epages product management interface. On the left is a sidebar with navigation links: Dashboard, Website, Editor, Domains, and Statistics. The main area is divided into two panels. The top panel, titled 'Essential product characteristics', contains a 'Product characteristics' field. The bottom panel, titled 'Additional product information', contains a 'Product document (PDF)' field with a 'Change file' button and a file name 'green_tea_productinfo_2022.pdf'. Below this is a 'Displayed name' field with the text 'Instructions & Preparation Tips'. On the left, a product detail card for 'Black Night Tea' is shown. It features a large image of the tea, the price '£6.99 -21% £5.50' (with 'incl. VAT plus delivery' below), a status 'In stock', a 'Quantity' selector set to '1', and an 'Add to basket' button. A red box highlights the 'Instructions & Preparation Tips' link on the product card. A curved arrow points from the 'Change file' button in the 'Additional product information' panel to the 'Instructions & Preparation Tips' link on the product card.

Cross-selling

Display selected offers as additions on product pages in order to guide your visitors towards other complimentary products. Cross-selling helps you to increase sales.

The screenshot shows the 'Cross-selling' configuration page in the epages dashboard. The left sidebar contains navigation links: Dashboard, Website, Products, Orders, Customers, Marketing, Settings, Apps, and Help & Support. The main content area is titled 'Cross-selling' and includes a toggle for 'Show cross-selling options for this product' (currently on). Below this is a text field for the 'Headline shown on your website' with the placeholder 'You may also like'. The 'Assign products' section has radio buttons for 'Automatically' (selected) and 'Manually'. A 'Tags' section shows a tag 'tea' with a close button. The 'Products must match' section has radio buttons for 'all tags' and 'at least one tag' (selected). The 'Assigned products' section has a dropdown for 'Define product sorting on website' set to 'In stock products first'. A table lists assigned products with columns for Name, SKU, Price, Stock level, and Status.

Name	SKU	Price	Stock level	Status
Matcha Tea	2 variations	£25.00	19 - 19	published
Fruity Dreams Tea	1006	£4.99	85	published
Green Clean Tea	1007	£4.99	1	published
Detox Tea	1010	£4.99	0	draft

The screenshot shows a product page for 'Black Night Tea' priced at £6.99. The page includes a product image, a description, ingredients, and instructions. At the bottom, a section titled 'You may also like' is highlighted with a red box, displaying three recommended products: Matcha Tea (£25.00), Fruity Dreams Tea (£4.99), and Green Clean Tea (£4.99). Each recommendation includes a small product image, name, price, and stock status.

Name	Price	Stock Status
Matcha Tea	£25.00	Options available
Fruity Dreams Tea	£4.99	In stock
Green Clean Tea	£4.99	Low stock

Original price

Display the original price of an item when it is on sale.

Pricing

Price * ☒ Sale price ☐ RRP

What your visitors see ~~£6.99~~ £5.50

☐ Calculate reference price

Product quantity g

Tax class *

Tea for two
ORGANIC TEA

Our Tea Shop Our Teas ▾ Accessories About us ▾

Black Night Tea ~~£6.99~~ **£5.50** -21%
incl. VAT plus delivery

[Instructions & Preparation Tips](#)

☒ In stock

Quantity:

[Add to basket](#)

Pricing based on reference units

Automatically calculate product reference price based on weight or size units.

Pricing

Price * ☐ Sale price ☐ RRP

☒ Calculate reference price

Product quantity Reference unit Reference price

Tax class *



Fruity Dreams Tea £4.99

(100 g = £3.33) incl. VAT, plus delivery

☒ In stock

Quantity:

Categories

Organize products in specific groups manually, or automatically using smart tagging, price, or manufacturer. Automatic categories update themselves as new products matching the criteria (smart tags, price or manufacturer) are added.

The screenshot displays the 'Add category' interface with two main sections: 'Add category' and 'Assign your products'.

Add category section:

- Name ***: A text input field.
- Assign your products**:
 - ☒ Automatically
 - ☐ Manually
- Choose criteria for the product selection**:
 - ☒ Filter by tags
 - Input field containing 'tea' with a close button (X).
 - Products must match: ☒ all tags ☐ at least one tag
 - ☐ Filter by price
 - ☐ Filter by manufacturers

Add page modal (overlaid):

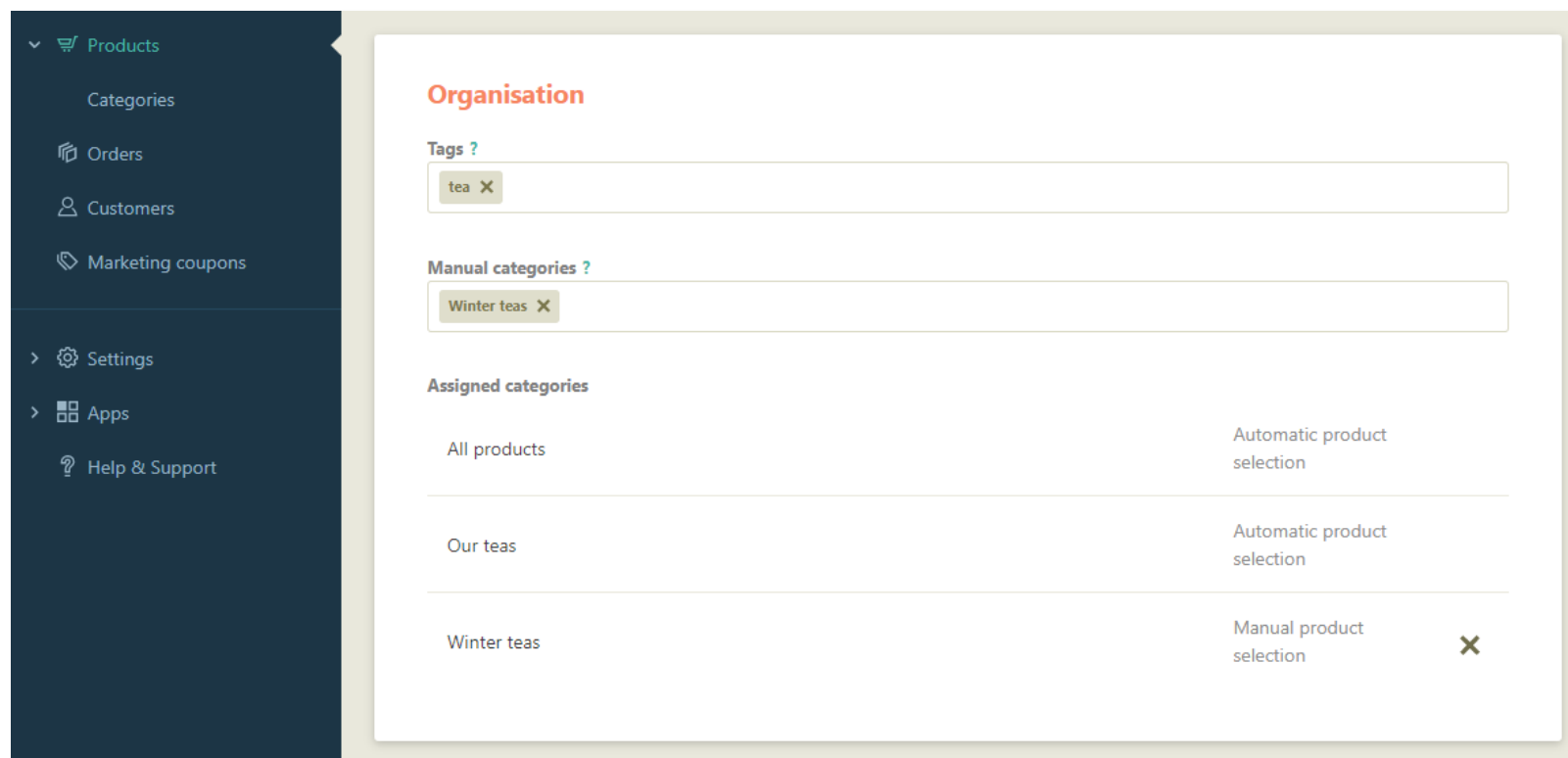
- Page name***: Input field containing 'Our teas'.
- Category**:
 - ☒ Display products
 - Dropdown menu showing 'Our teas (SMART)'.
- Visibility on website**:
 - ☒ Show page
 - ☐ Hide page (with info icon)
- Page location**:
 - ☒ Main menu
 - ☐ Footer menu
- Choose parent page**: Dropdown menu showing 'Top level'.
- Buttons: Cancel, Save.

Product listing (background):

- Navigation: Our Teas (highlighted with a red box), Accessories, About us ▾.
- Products:
 - Black Night Tea**: £6.99, In stock (green icon).
 - Green Clean Tea**: £4.99, Low stock (yellow icon).
 - Fruity Dreams Tea**: £4.99 (100 g = £3.33), In stock (green icon).

Smart tagging

Automatically filter and display products into categories on your website with our unique smart tagging functionality.



Inventory tracking

Track stock level for products and product variations and display for example low stock levels (in the visitor interface and on the product overview page). Manage low stock level thresholds individually for different products.

The screenshot displays the 'Inventory tracking' interface. On the left is a dark sidebar menu with the following items: Products (selected), Categories, Orders, Customers, Marketing coupons, Settings, Apps, and Help & Support. The main content area is titled 'Inventory tracking' and contains a form with the following fields:

- Manufacturer:
- SKU *:
- Product codes (EAN, ISBN, UPC):
- ☒ Track stock level
- Display "low stock" up to:
- Stock level:
- Adjust by:

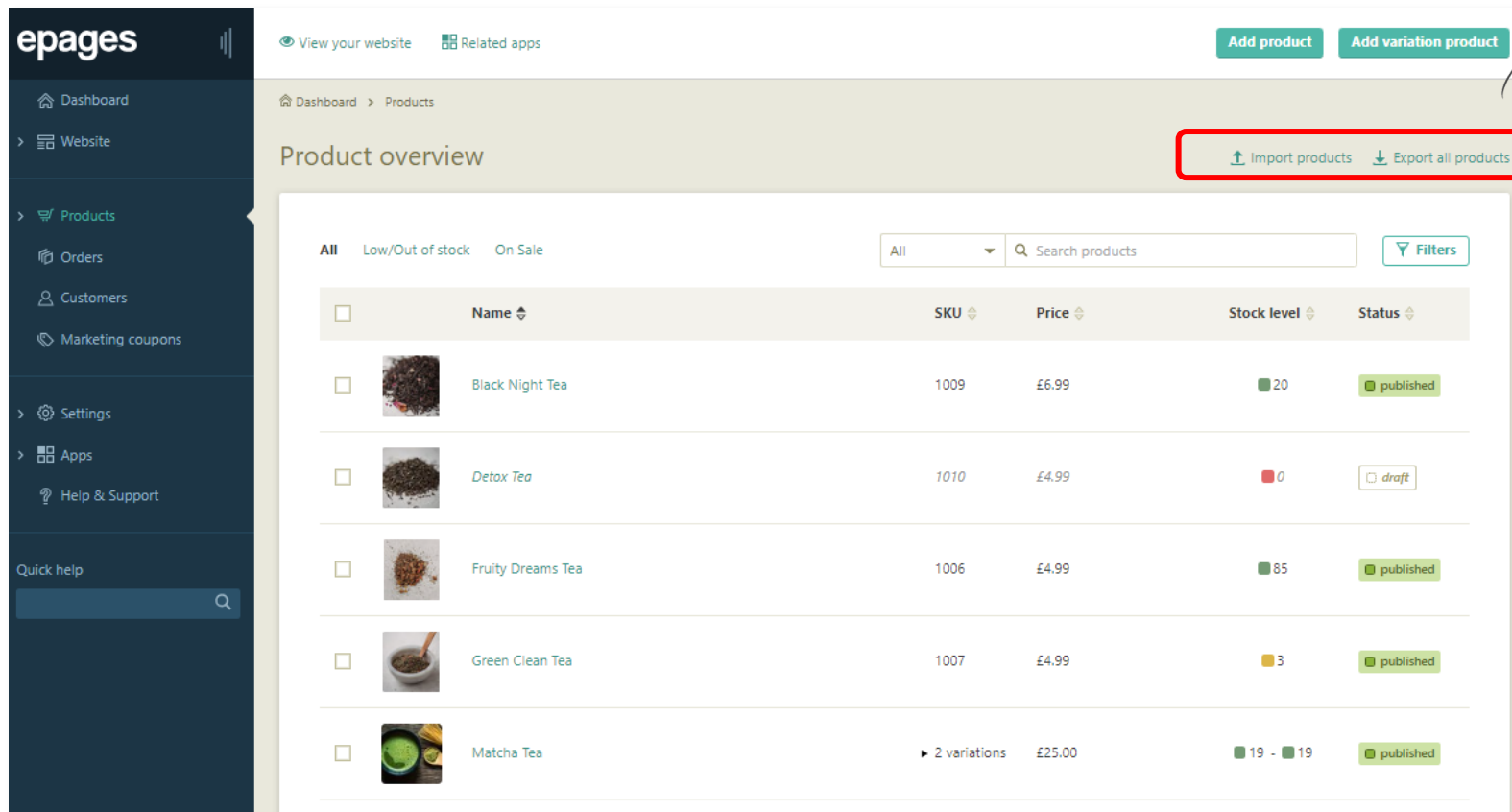
Below the form is a product list with five items, each with an image, name, price, and stock status:

Image	Product Name	Price	Stock Status
	Black Night Tea	£6.99	Not in stock
	Fruity Dreams Tea	£4.99 (100 g = £3.33)	In stock
	Power Up Tea	£4.99	In stock
	Green Clean Tea	£4.99	Low stock
	Matcha Tea	£25.00	Options available >

A red box highlights the stock status indicators at the bottom of the product list: 'Not in stock' (red square), 'In stock' (green square), 'Low stock' (yellow square), and 'Options available >' (blue link). An arrow points from the 'Adjust by' field in the form to the 'Green Clean Tea' product.

Product import & export






Add, update or export products and variation products via XLSX sheet(s) which allows you to save time when adding or updating a large product catalogue.



The screenshot displays the ePages 'Product overview' page. The left sidebar contains navigation links: Dashboard, Website, Products, Orders, Customers, Marketing coupons, Settings, Apps, and Help & Support. The main content area shows a table of products with columns for Name, SKU, Price, Stock level, and Status. A red box highlights the 'Import products' and 'Export all products' buttons in the top right corner of the product list area. An arrow points from this box to a Microsoft Excel icon on the right.

Product overview

Import products Export all products

	Name	SKU	Price	Stock level	Status
<input type="checkbox"/>	 Black Night Tea	1009	£6.99	20	published
<input type="checkbox"/>	 Detox Tea	1010	£4.99	0	draft
<input type="checkbox"/>	 Fruity Dreams Tea	1006	£4.99	85	published
<input type="checkbox"/>	 Green Clean Tea	1007	£4.99	3	published
<input type="checkbox"/>	 Matcha Tea	2 variations	£25.00	19 - 19	published



Order management

- Order overview page
- New order notification
- Order search and filters
- Order details page
- Integrated order handling
- Order emails
- Order documents
- Order data export
- Order settings

Order overview page

Dashboard > Orders

Order overview

Export orders as Excel file

Customer name Search orders Filters

All Not yet invoiced Paid/Not yet shipped Not yet paid

Order	Customer	Payment status	Delivery status	Total amount
202010013	Max Sample	pending	returned	£5.00
202010012	Max Sample	paid	shipped	£74.00
202010011	gwen Sahm	paid	shipped	£91.00
10010	Star Sailor	paid	shipped	£33.00
10009	Gwen Sahm	paid	shipped	£39.00
10008	Jan Mewes	voided	order cancelled	£0.00
10007	Jan Mewes	voided	order cancelled	£0.00
10006	Gwen Sahm	paid	shipped	£54.00
10005	Max Musterman	pending	unshipped	£225.35
10004	Gwen Musterman	paid	unshipped	£54.00

« 1 2 » 10 per page

Test order Cancelled order Order with coupon

Get a quick overview of your orders with payment and shipping status.

New order notification

The screenshot illustrates the epages dashboard interface. On the left, a vertical sidebar contains navigation icons. The 'Orders' icon, which includes a red notification badge with the number '1', is highlighted with a red box. An arrow points from this icon to a notification banner at the top right of the dashboard. The banner reads 'A new order just came in!' and features a 'View order' link. Another arrow points from this banner to the 'Order overview' table below. In the 'Order overview' table, the first two rows are highlighted with a red box. The table has columns for Order, Customer, Payment status, Delivery status, and Total amount.

Order	Customer	Payment status	Delivery status	Total amount
bakery-online#0000484	Peter Pan	pending	unshipped	£9.40
bakery-online#0000483	Kerstin Deharde	pending	unshipped	£8.40
bakery-online#0000482	show it	pending	unshipped	£8.40
bakery-online#0000481	Kerstin Deharde	pending	unshipped	£23.00
bakery-online#0000480	Kerstin Deharde	pending	unshipped	£11.60
bakery-online#0000479	Barbara Schweizer	pending	unshipped	£10.60

Whenever a new order comes in, you get a short notification in the cockpit.

Orders that have yet to be fulfilled are visually highlighted in the order overview.

Order search & filters

Allows you to search and filter the orders that were made by selecting from various attributes like order number, customer name, invoice number, payment method, time period and marketing campaigns. The most used filter combinations are available as quick filters.

The screenshot displays the 'epages' Order overview interface. On the left is a dark sidebar with navigation links: Dashboard, Website, Products, Orders (highlighted), Customers, Marketing coupons, Settings, Apps, and Help & Support. The main content area is titled 'Order overview' and includes a search bar for 'Customer name' and a 'Filters' button. Below the search bar are quick filters: 'All' (highlighted with a red box), 'Not yet invoiced', 'Paid/Not yet shipped', and 'Not yet paid'. A table of orders follows, with columns for Order, Customer, Payment status, and Delivery status. The table lists several orders with their respective statuses (e.g., pending, returned, paid, shipped, voided, order cancelled, unshipped). On the right, a 'Filters' sidebar is open, listing expandable filter categories: Payment status, Delivery status, Document status, Order status, Payment method, Delivery method, Delivery country, Coupon campaign, Order amount, and Order date. The 'Filters' sidebar is also highlighted with a red box. At the bottom right, there is a chat icon with a red notification bubble showing the number '4'.

Order	Customer	Payment status	Delivery status
202010013	Max Sample	pending	returned
202010012	Max Sample	paid	shipped
202010011	gwen Sahm	paid	shipped
10010	Star Sailor	paid	shipped
10009	Gwen Sahm	paid	shipped
10008	Jan Mewes	voided	order cancelled
10007	Jan Mewes	voided	order cancelled
10006	Gwen Sahm	paid	shipped
10005	Max Musterman	pending	unshipped

Order batch actions

Implementation of four batch actions for order handling: Mark as seen, mark as unseen, process invoices & process packing slips

The screenshot displays the epages order management interface. On the left is a dark sidebar with navigation links: Dashboard, Website, Products, Orders, Customers, Marketing coupons, Settings, Apps, and Help & Support. The main area is titled 'Order overview' and shows a list of orders. A red box highlights the 'Actions' dropdown menu for the selected orders, which includes 'Mark as seen', 'Mark as unseen', 'Process invoices', and 'Process packing slips'. An arrow points from the 'Process invoices' option to a modal window titled 'Process invoices'. The modal contains the following text: 'Invoices will be automatically created for the selected orders. Previously created invoices will not be overwritten.' Below this text are two checked items: 'Send 9 invoices to customers via email' and 'Open 9 invoices as 1 PDF'. At the bottom of the modal are 'Cancel' and 'Confirm' buttons. The background shows a table of orders with columns for status, date, customer name, and price.

Status	Date	Customer Name	Price
pending	21 July	Stus Pool Hamburg, UK: United Kingdom	£44.99
pending	11 April	Mustermann Hamburg, UK: United Kingdom	£44.99
pending	11 April 2022	Rieke Martin Hamburg, UK: United Kingdom	
pending	11 April 2022	Rieke Martin Hamburg, UK: United Kingdom	
pending	10 March 2022	Heiko AHNERT Jena, UK: United Kingdom	
pending	2 February 2022	Anna Martin Hamburg, Germany	

Order details page

View complete details of your orders including a timeline of the order activity.

You can update the order activity including changing shipping, delivery, and payment status, creating and sending invoices, process cancellations, returns, and refunds.

Edit 202010012

Order details

Order date: 15 December 2020, 14:30

Amount paid: £74.00

Mark as paid

1 item shipped

Process delivery

Invoice available

Download PDF

Send via email

Hajo bag
SKU: 1033
1 item ordered

1 x £69.00£69.00

Delivery method: Standard delivery£5.00

Payment method: Invoice£0.00

VAT: 20%£12.33

Total amount£74.00
incl. VAT

“

The customer didn't leave a comment.

”

Customer info

Max Sample
g.sahmoune@epages.com

Delivery address

epages
Max Sample
2 Pilatuspool
HAMBURG
20355
UNITED KINGDOM

Billing address

Delivery and billing address are identical.

Timeline

30 January 2021

The packing slip has been created.22:36

Packing slip

1 item has been shipped.22:36

1 item is ready to be shipped.22:36

The customer has paid £74.00.22:36

15 December 2020

The invoice has been created.14:31

Invoice 202010007

A customer payment of £74.00 is outstanding.14:30

An order has been placed for 1 item.14:30

Integrated order handling

Seamless return and refund handling with automatically updated inventory levels including partial cancellations, partial returns and partial refunds for customers.

Orders are automatically synchronized with external shipping and payment processes, so you don't have to manage orders across multiple interfaces.

The screenshot shows the 'ePages' dashboard with a 'Process returns' modal window open. The modal contains the following information:

Item	Returned	Damaged	Single price	Return
Laptop bag "ePagee" SKU: 100555	1 of 1	<input type="checkbox"/>	£39.99	-£39.99

Below the table, there are checkboxes for 'Refund delivery costs' (set to £0.00) and 'Notify customer via email (rmartin@epages.com)'. The 'Total value of return' is calculated as -£39.99. At the bottom, there is a text area for 'Internal comment (shown in timeline)' and 'Cancel'/'Confirm' buttons.

Timeline

- 30 January 2021
- An invoice correction has been created. 22:25
[Invoice correction 202010009](#)
- A customer payment of £5.00 is outstanding. 22:25
- The payment has been voided. 22:25
- The return of 1 item has been processed. 22:25
- The invoice has been created. 22:24
[Invoice 202010008](#)
- The packing slip has been created. 22:24
[Packing slip](#)
- 1 item has been shipped. 22:24
- 1 item is ready to be shipped. 22:24
- A customer payment of £64.00 is outstanding. 22:23
- An order has been placed for 1 item. 22:23

Order emails

As part of the integrated order handling, order status emails such as order and shipping confirmation are automatically sent to customers. With customizable texts you can adapt order-related emails to your branding and provide customers with additional information.

Dashboard > Orders > Edit order

Edit 202010012

Order date: 15 December 2020, 14:30

Order details

Amount paid: £74.00

1 item shipped [Mark as delivered](#) [Process returns](#)

Invoice available [Download PDF](#) [Send via email](#)

Customer info

Max Sample
g.sahmoune@epages.com

Delivery address

epages
Max Sample
2 Pilatuspool
HAMBURG
20355
UNITED KINGDOM

Billing address

Delivery and billing address are identical.

Timeline

- 30 January 2021
- The packing slip has been created. [Packing slip](#)
- 1 item has been shipped.

Order details summary:

Hajo bag SKU: 1033	1 x £69.00	£69.00
1 item ordered		
Delivery method: Standard delivery		£5.00
Payment method: Invoice		£0.00
VAT: 20%		£12.33
Total amount		£74.00 incl. VAT

The customer didn't leave a comment.

Order date: 30 Jan 2021
Order number: 202010013

Dear Max Sample,

Thank you. We have received your order.

Best regards,
Flower-store

Delivery address

Max Sample
54 Cool Street
LONDON
X12 34Y
UNITED KINGDOM

Ordered items

No.	Quantity	Item	Price per item	Tax rate	Total price
1	1	Hajo bag	£59.00	20%	£59.00
Standard delivery					£5.00
Total amount (net)					£53.33
VAT: 20%					£10.67
Total amount					£64.00


Flower-store
Gwen S
Cool Street
STRADFORD
123456
UNITED KINGDOM

Order documents

Prepare and send invoices as PDF attachments.
Automatically generate and send invoice cancellation and correction documents in the order details page.


Logo for order documents

Upload an image with the exact size of 1140 x 420 px (width x height).



[Change logo](#)

[Delete logo](#)


flower-shop.beyondshop.cloud

Gwen S • Cool Street • STRADFORD • 123456
epages
Max Sample
2 Pilatuspool
HAMBURG
20355
UNITED KINGDOM

Invoice number: 202010007
Invoice date: 15 Dec 2020
Order number: 202010012
Order date: 15 Dec 2020

Invoice 202010007

Name	Product no.	Quantity	Unit price	VAT	Total price
Hajo bag	1033	1	£69.00	20%	£69.00
Subtotal					£69.00
Standard delivery					£5.00
Total amount (without VAT)					£61.67
Value added tax: 20%					£12.33
Total amount					£74.00

Payment method: Invoice

Your order payment is due 14 days after receiving the invoice. Our bank details are: IBAN: DE12 3456 789708 MYBIC

We ship CO² neutral.

Gwen S
Cool Street
STRADFORD
123456
UNITED KINGDOM
flower-shop.beyondshop.cloud

VAT ID.: DE 123456789
Register number: 123456789
Commercial register: Hamburg
Thanks for your order at Flower Shop!

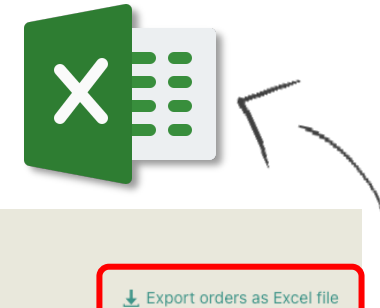
Haspa
Account: 123456789
IBAN: DE12 1234 4564 4567 7890
Swift/BIC: XENOFED0

1 of 1

Order data export

Export selected orders to a simple file format in order to process your order data as a separate file.

Like so, you can for instance filter and export orders that are relevant for tax reporting.



Dashboard > Orders

Order overview

Customer name ▼ Q Search orders Filters (2)

paid X 2021 X

All Not yet invoiced Paid/Not yet shipped Not yet paid

Order	Customer	Payment status	Delivery status	Total amount
O10073	Helko Ahnert	paid	shipped	€94.95
• O10072	Horst Ahnert	paid	delivered	€80.58

Order settings

Allows you to customize order documents to your specific business needs by adding a logo in the header, adding your business information and inputting text in the body and footer. You can also adapt order and invoice numbers depending on your business requirements.

Dashboard > Settings > Shop settings > Order documents & emails

Order documents & emails

Invoice numbering

Prefix 4 of 20 characters

You can use letters, numbers, and #+ _

Next invoice number

Length of invoice number

Preview:

Order numbering

Prefix 4 of 20 characters

You can use letters, numbers, and #+ _

Next order number

Length of order number

Preview:

Customer management

- Customer overview page
- Search and sort options in the overview
- Add customers
- Customer details page
- Customer login
- Customer import & export

Customer overview page

Get a quick overview of your customers in your cockpit with customer details such as name, location, status and order history.

Dashboard > Customers

Customer overview

[Import customers](#) [Export all customers](#)

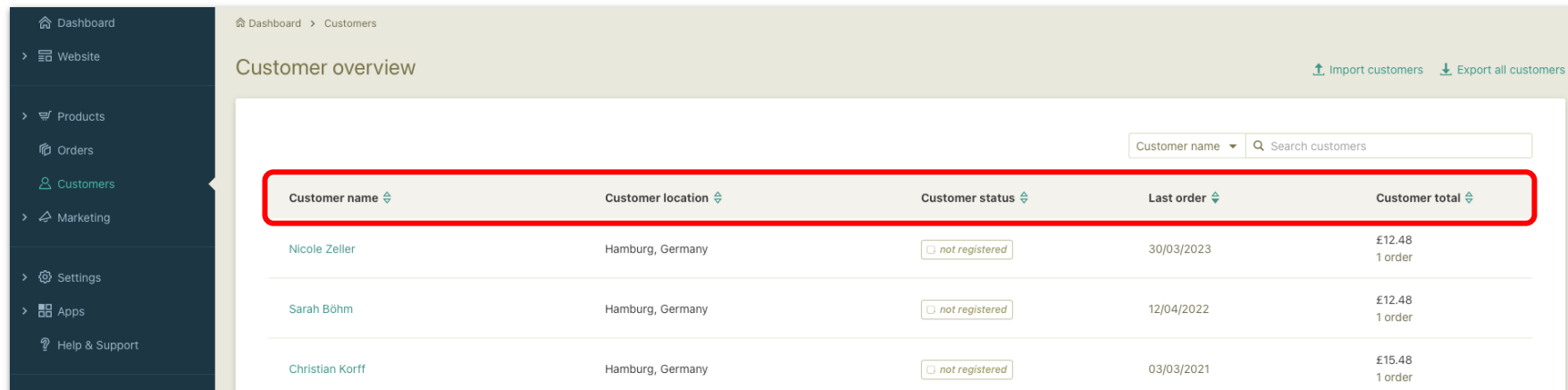
Customer name

Customer name	Customer location	Customer status	Last order	Customer total
Nicole Zeller	Hamburg, Germany	<input type="checkbox"/> not registered	30/03/2023	£12.48 1 order
Sarah Böhm	Hamburg, Germany	<input type="checkbox"/> not registered	12/04/2022	£12.48 1 order
Christian Korff	Hamburg, Germany	<input type="checkbox"/> not registered	03/03/2021	£15.48 1 order
Christian Korff	Hamburg, Germany	<input type="checkbox"/> not registered	01/03/2021	£11.32 1 order
Kerstin Deharde	Reinbek, Germany	<input checked="" type="checkbox"/> registered	03/02/2021	£7.16 1 order

« 1 » 10 per page

Search and sort options in the overview

Sort your customers by name, e-mail, location, status, date of the last order, amount of revenue generated.



The screenshot shows the 'Customer overview' page in a web application. The left sidebar contains navigation links: Dashboard, Website, Products, Orders, Customers (highlighted), Marketing, Settings, Apps, and Help & Support. The main content area has a breadcrumb 'Dashboard > Customers' and a title 'Customer overview'. There are links for 'Import customers' and 'Export all customers'. A search bar labeled 'Customer name' with a magnifying glass icon and the text 'Search customers' is present. Below the search bar is a table with five columns: 'Customer name', 'Customer location', 'Customer status', 'Last order', and 'Customer total'. Each column header has a small upward and downward arrow icon indicating sortability. The table contains three rows of customer data. The first row is highlighted with a red border.

Customer name	Customer location	Customer status	Last order	Customer total
Nicole Zeller	Hamburg, Germany	not registered	30/03/2023	£12.48 1 order
Sarah Böhm	Hamburg, Germany	not registered	12/04/2022	£12.48 1 order
Christian Korff	Hamburg, Germany	not registered	03/03/2021	£15.48 1 order

Add customers

Add an unlimited number of customers & collect their details & address information.

The screenshot shows a web application interface for adding a new customer. On the left is a dark blue sidebar with navigation links: Dashboard, Website, Products (with a sub-link for Categories), Orders, Customers (highlighted in green), Marketing coupons, Settings, Apps, and Help & Support. At the bottom of the sidebar is a 'Logout' button. The main content area has a breadcrumb trail 'Dashboard > Customers > Add customer' and a title 'Add customer'. Below the title are two main sections: 'Customer details' and 'Address information'. The 'Customer details' section contains input fields for 'First name *', 'Last name *', 'Email address', and 'Phone number', followed by a text area for 'Internal comment (only visible to you)' with a '0 of 500 characters' limit. The 'Address information' section contains a 'Billing address' section with a 'Country *' dropdown menu (showing 'Please select ...') and a checkbox for 'Add different delivery address'. At the bottom right of the form are 'Cancel' and 'Save' buttons, with a red notification bubble containing the number '4' next to the 'Save' button.

Dashboard > Customers > Add customer

Add customer

Customer details

First name *

Last name *

Email address

Phone number

Internal comment (only visible to you) 0 of 500 characters

Address information

Billing address

Country *

Please select ...

☐ Add different delivery address

Cancel Save

Customer details page

Get an overview of one customer's details, their status and their billing & delivery address, and track their order history as well as their timeline.

You can also edit or delete the customer.

The screenshot shows a web application interface for customer management. On the left is a dark blue sidebar with navigation links: Dashboard, Website, Products (with a sub-link for Categories), Orders, Customers (highlighted), Marketing coupons, Settings, Apps, and Help & Support. At the bottom of the sidebar is a 'Logout' button. The main content area has a breadcrumb trail: Dashboard > Customers > Kerstin Deharde. The title 'Kerstin Deharde' is displayed. Below the title are several panels: 1. 'Customer details' panel showing the customer's name, address, email, and a 'Registered' status. It also includes a note about internal comments. 2. 'Billing address' panel showing the same address as the customer details. 3. 'Delivery address' panel showing that the delivery and billing addresses are identical. 4. 'Order history' panel showing a table with one order (10001) placed on 03/02/2021, with a pending payment status and an unshipped delivery status. 5. 'Customer timeline' panel showing a vertical timeline of events: 'The customer has placed an order: 10001' at 11:48 and 'Customer added: The customer registered for an account.' at 11:47. At the bottom of the main area, there is a 'Test order' button and a 'Delete customer' button. A chat icon is visible in the bottom right corner.

Dashboard > Customers > Kerstin Deharde

Kerstin Deharde

Customer details

Kerstin Deharde
Reinbek, Germany
kdeharde@epages.com

Customer no. 1000
Customer since 03/02/2021

Registered

You haven't left an internal comment for this customer.

Billing address

Kerstin Deharde
Königsberger Straße 1
21465 Reinbek
Germany

Delivery address

Delivery and billing address are identical.

Order history

Order	Payment status	Delivery status	Total amount
10001 03/02/2021	pending	unshipped	£7.16

[View order](#)

Customer timeline

- 3 February 2021
- The customer has placed an order: 10001 11:48
- Customer added: The customer registered for an account. 11:47

Test order

Delete customer

Logout

Customer login

Customer login in the shop with personal data management & order history that allows your customers to edit their account information, delete them or check their last order.

Our Tea Shop Our Teas Accessories About us

< Log in to existing account X

Create a new account

First name*

Surname*

Email address*

Password*
Min. 8 characters

☐ I agree to the Terms & conditions and the Privacy policy. *

Create account

Hello Helmut Blau!

[Log out](#)

Orders

Account

Account info Address info Settings

Name & phone number [Edit](#)

Helmut Blau

Email address [Edit](#)

helmut@blue.com

Password [Edit](#)

Fast Delivery Organic Products Made with Love Trusted Shops Guarantee

Our Tea Shop Our Teas Accessories About us

Account info

Orders

Log out

Latest order

In Process

Total: £33.33

Order number: 10083

September 2021

Partially Returned 07/09/2021

Total: £102.50

Order number: 10032

Partially Returned 07/09/2021

Total: £61.63

Order number: 10031

Customer management

Customer import & export

Merchants can import and export specific and / or all customers as *x/sx* file.

The screenshot displays the epages Customer Overview page. A sidebar on the left contains navigation links: Dashboard, Website, Products, Orders, Customers (highlighted), Marketing coupons, Settings, Apps, and Help & Support. The main content area is titled 'Customer Overview' and includes a search bar for 'Customer name'. Below the search bar is a table with columns: Customer name, Customer location, Customer status, Last order, and Customer total. The table lists seven customers, with the last one, 'Rieke Martin', being 'registered'. Above the table, there are buttons for 'Import customers' and 'Export customers', which are highlighted with a red box. A callout box above the screenshot also shows these two buttons, with an arrow pointing to the red box in the screenshot.

Import customers Export customers

Customer Overview

Customer name	Customer location	Customer status	Last order	Customer total
Pilatus Pool	Hamburg, UK: United Kingdom	not registered	21/07/2022	£44.99 1 order
Max Mustermann	Teststadt, UK: United Kingdom	not registered	11/04/2022	£44.99 1 order
Rieke Martin	Hamburg, UK: United Kingdom	not registered	11/04/2022	£12.99 1 order
Rieke Martin	Hamburg, UK: United Kingdom	not registered	11/04/2022	£39.99 1 order
Heiko AHNERT	Jena, UK: United Kingdom	not registered	10/03/2022	£7.99 1 order
Rieke Martin	Hamburg, Germany	registered	02/02/2022	£199.98 6 orders

Customer with test orders

Payment

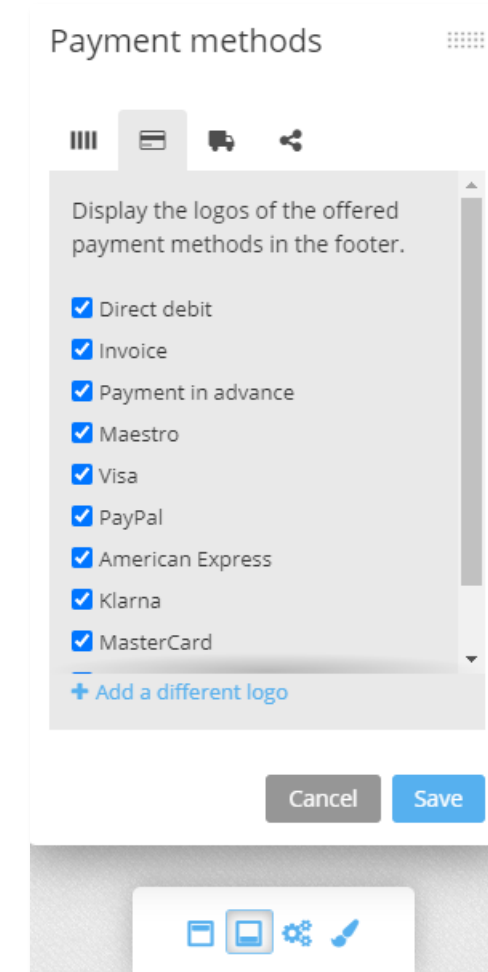
- Standard payment methods
- Payments powered by Stripe

Standard payment methods

The website with the checkout activated includes all standard payments methods:

- Invoice
- Payment in advance
- Cash

Further reseller-specific payment methods such as credit card & PayPal vary depending on the provider.



Payments powered by Stripe

Easily activate and offer convenient payments thanks to a seamless integration with Stripe as the default payment service provider.

The screenshot displays the epages dashboard with a sidebar menu on the left containing: Dashboard, Website, Products, Orders, Customers, Marketing coupons, Settings (expanded), Apps, and Help & Support. The main content area is titled 'Payment methods' and shows the Stripe integration setup progress.

Payment methods section:

- Your online payment methods** Powered by stripe
- You're all set! Your customers can now select the payment methods listed.
- View your payments [here](#).
- If you no longer want to offer any online payment methods, you can [discontinue](#).

Supported payment methods:

SEPA, G Pay, Apple Pay, Klarna, giro pay, VISA

This is how you set up your online payment methods:

- Connect to Stripe**
Select "Set up online payment methods" below to get started. You will be redirected to Stripe.
- Provide business information**
Enter a few details about your business in order to create your Stripe account. ⓘ
- Receive payments**
You can now receive online payments.

[Open Stripe dashboard](#)

Order overview (right sidebar):

1. Contact information | 2. Delivery & Pickup | 3. Payment | 4. Check & confirm

Select a payment method:

- ☐ Credit and debit card (Apple Pay, G Pay, VISA, Mastercard)
- ☐ SEPA Direct Debit (SEPA)
- ☐ Giro pay (giro pay)
- ☐ SOFORT (Klarna)
- ☒ Klarna (Klarna)
Flexible payment: now, later or financing
- ☐ Payment on collection
- ☐ Invoice

Billing address:
Rieke Martin
64 Krolmskamp

Order overview details:

Order overview

Quantity: 1
Notebook and pencil 'Activate the force!'

Number of pages: 160
*: FSC mix
Paper weight: 80 g/m²
Length (cm): 21.4
Width (cm): 15.2
Paper size: A5
Paper imprint: dotted
Item number: 14120055

Subtotal	£7.99
Delivery service	£5.00
Total amount (net)	£10.82
VAT (20%)	£2.17
Total amount	£12.99 incl. VAT

5.00
Sehr gut

Delivery & pickup

- Delivery zones
- Add your own delivery methods
- Weight-based delivery costs
- Pickup in store (Click & Collect)

Delivery zones

Allows you to define delivery zones based on countries and assign delivery methods to them.

The screenshot displays the Epages 'Delivery & pickup' settings page. The main panel shows a list of delivery zones:

Name	Options
EU	<ul style="list-style-type: none">Pickup in store: Free, For all ordersStandard: £3.00, For all orders
Germany	<ul style="list-style-type: none">Germany: Free, For all orders
UK	<ul style="list-style-type: none">UK: £15.00, For all orders

A red box highlights the 'Add delivery zone' button. An inset window shows the 'Add delivery zone' form with the following fields:

- Internal name ***: Germany
- Countries ***: Germany X

The 'Delivery methods' section is also visible at the bottom of the inset, stating: 'Once you have saved this delivery zone, you can add delivery methods here.'

Add your own delivery methods

Offer customers numerous delivery methods like in-store pickup, personal delivery etc. by creating your own delivery methods.

The screenshot shows the 'Add delivery method' form in a Shopify admin interface. The left sidebar contains navigation links: Dashboard, Website, Products, Orders, Customers, Marketing coupons, Settings (highlighted), Apps, and Help & Support. The main content area has a breadcrumb trail: Dashboard > Settings > Shop settings > Delivery > Edit delivery zone > Add delivery method. The form is titled 'Add delivery method' and is divided into two sections: 'Basics' and 'Determine delivery costs'. The 'Basics' section includes a 'Name *' text input field and a 'Description' text area. The 'Determine delivery costs' section features three radio button options: 'Free of charge' (selected), 'Fixed price', and 'Weight-based'. At the bottom right, there are 'Cancel' and 'Save' buttons, with a red notification bubble showing the number '4' next to the 'Save' button. A Shopify logo is visible in the bottom right corner of the interface.

Dashboard > Settings > Shop settings > Delivery > Edit delivery zone > Add delivery method

Add delivery method

Basics

Name *

Description

Determine delivery costs

☒ Free of charge

☐ Fixed price

☐ Weight-based

Cancel Save 4

Logout

Weight-based delivery costs

Assign weight-based calculation of delivery costs for selected products.


Determine delivery costs

☐ Free of charge

☐ Fixed price

☒ Weight-based

Calculate weight-based prices

From	To	Delivery costs	
<input type="text" value="0 g"/>	<input type="text" value="1 kg"/>	<input type="text" value="£1.00"/>	

☐ Free delivery at an order value of

Pickup in store (Click & Collect)

Add a pickup option: Your customers are able to pay or reserve products online and pick them up in a selected physical location after they've been notified.

The screenshot shows the 'Add pickup option' configuration page in the ePages admin interface. The left sidebar contains navigation links: Dashboard, Website, Products, Orders, Customers, Marketing coupons, Settings (expanded), Apps, and Help & Support. The 'Settings' menu includes Website settings, Shop settings, Location management, and Account settings. The main content area is titled 'Add pickup option' and has a breadcrumb trail: Dashboard > Settings > Shop settings > Delivery & pickup > Add pickup option. At the top right are 'Cancel' and 'Save' buttons. The 'Basics' section includes a 'Location' dropdown menu set to 'eConcept Hamburg'. Below it is a text area for 'Additional information shown at checkout and in order confirmation emails' containing the text 'Please bring your order confirmation when picking up the order.' A checkbox 'Require customers to leave their phone number at checkout' is checked. To the right, the pickup location details for 'eConcept Hamburg' are listed: Pilatuspool 2, 20355 Hamburg, GERMANY, with phone number 0123456789 and opening hours: Monday-Friday 09:00 - 18:00, Saturday and Sunday CLOSED. A 'Go to Location management' link is at the bottom. 'Cancel' and 'Save' buttons are at the bottom right.

The screenshot shows the checkout process in the ePages storefront. The progress bar at the top indicates four steps: 1. Contact information, 2. Delivery & Pickup (active), 3. Payment, and 4. Check & confirm. The 'Pickup' option is selected with a radio button. The 'Pickup location' section displays details for 'eConcept Hamburg': Pilatuspool 2, 20355 Hamburg, GERMANY, with the note 'Please bring your order confirmation when picking up the order.' and a 'Free' price tag. Below this is a 'Phone number*' input field. The 'Delivery' option is unselected. A 'Continue to Payment' button is at the bottom right. To the right, the 'Order overview' section shows a 'Laptop bag "ePagee"' with a quantity of 1, color of Grey, and material of fabric, priced at £39.99. The subtotal and total amount (net) are both £39.99. The total amount is £39.99 plus delivery costs, if applicable. A 'Back to Contact information' link is at the bottom left. A 5-star rating '5,00 Sehr gut' is shown in the bottom right corner.

Marketing & SEO tools

- Search engine optimisation (SEO)
- Sitemap
- Trusted Shops badge
- Marketing coupons
- rankingCoach

Search engine optimisation (SEO)

All product and content pages of your website include pre-configured search engine entries (page title and meta description) and search engine friendly URLs. These can be manually optimised or modified.

Search engine entry

Page title 29 of 70 characters

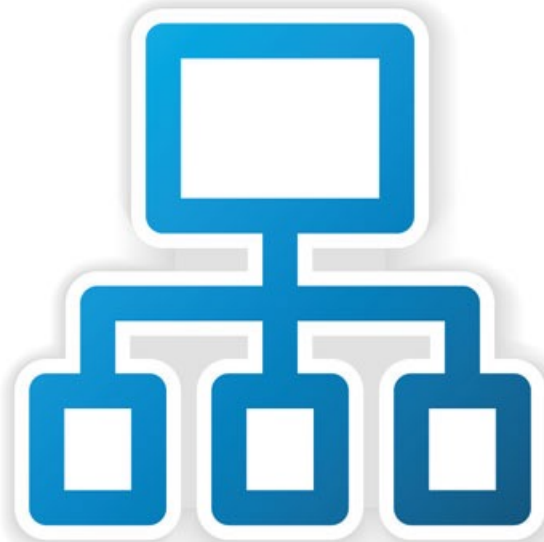
Meta description 98 of 320 characters

This is how the search engine will display the entry:

Black Night Tea - Tea for Two
<https://editor-demo.beyondshop.cloud/p/black-night-tea>
A delicious hibiscus tea to help you boost your immune system during the cold days of the year.

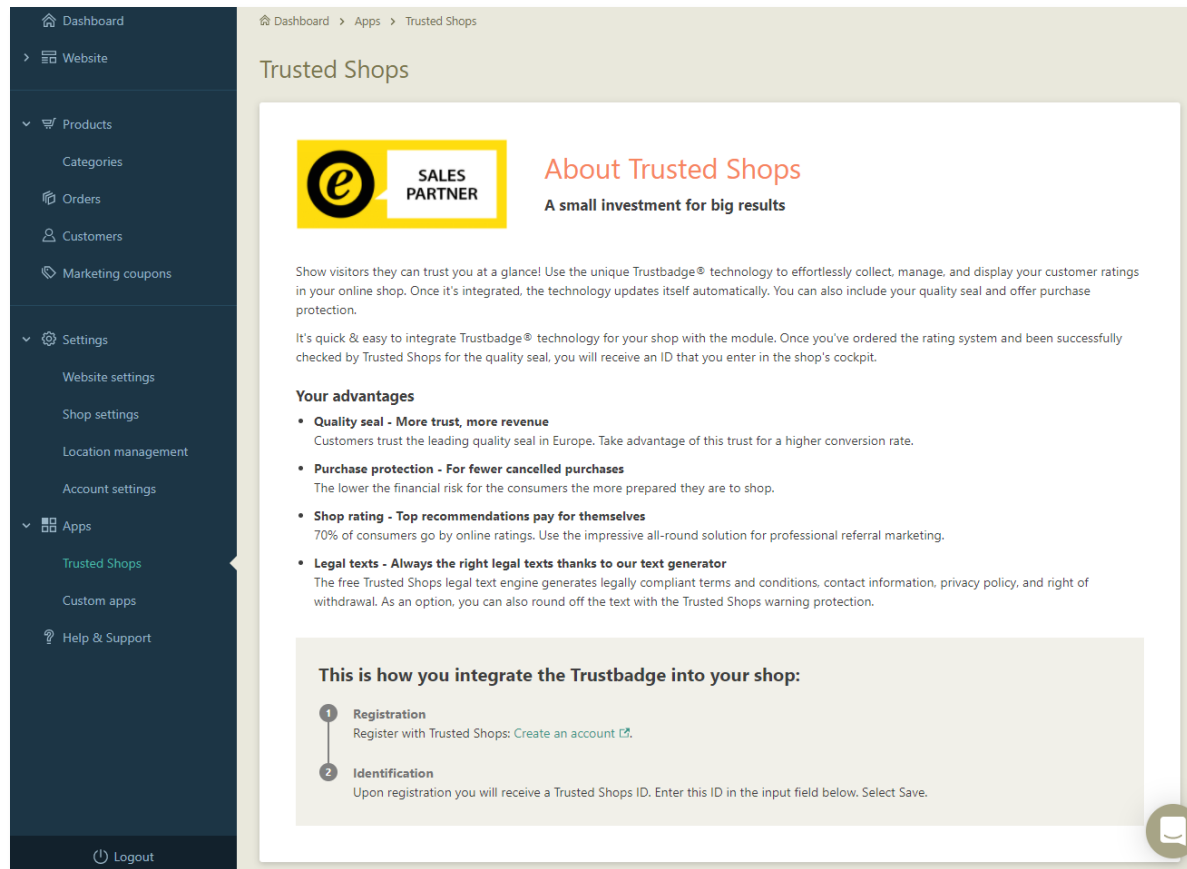
Sitemap

We automatically create a structured map of your website's pages. This helps search engines to easily index your website, content and product pages and show it to end users in search results.



Trusted Shops badge

Get an integrated trust badge from Europe's most popular ecommerce trust mark. Customers have peace of mind when shopping from certified shops because of buyer protection and authentic ratings and reviews.



The screenshot shows the Trusted Shops dashboard. On the left is a dark sidebar with navigation links: Dashboard, Website, Products (Categories, Orders, Customers), Marketing coupons, Settings (Website settings, Shop settings, Location management, Account settings), Apps (Trusted Shops, Custom apps), and Help & Support. The main content area is titled 'Trusted Shops' and includes a 'SALES PARTNER' badge, an 'About Trusted Shops' section with a description and advantages, and a 'This is how you integrate the Trustbadge into your shop:' section with a two-step process: 1. Registration (Create an account) and 2. Identification (Enter ID and Save).

Trusted Shops

SALES PARTNER

About Trusted Shops

A small investment for big results

Show visitors they can trust you at a glance! Use the unique Trustbadge® technology to effortlessly collect, manage, and display your customer ratings in your online shop. Once it's integrated, the technology updates itself automatically. You can also include your quality seal and offer purchase protection.

It's quick & easy to integrate Trustbadge® technology for your shop with the module. Once you've ordered the rating system and been successfully checked by Trusted Shops for the quality seal, you will receive an ID that you enter in the shop's cockpit.

Your advantages

- Quality seal - More trust, more revenue**
Customers trust the leading quality seal in Europe. Take advantage of this trust for a higher conversion rate.
- Purchase protection - For fewer cancelled purchases**
The lower the financial risk for the consumers the more prepared they are to shop.
- Shop rating - Top recommendations pay for themselves**
70% of consumers go by online ratings. Use the impressive all-round solution for professional referral marketing.
- Legal texts - Always the right legal texts thanks to our text generator**
The free Trusted Shops legal text engine generates legally compliant terms and conditions, contact information, privacy policy, and right of withdrawal. As an option, you can also round off the text with the Trusted Shops warning protection.

This is how you integrate the Trustbadge into your shop:

- 1 Registration**
Register with Trusted Shops: [Create an account](#)
- 2 Identification**
Upon registration you will receive a Trusted Shops ID. Enter this ID in the input field below. Select Save.



Marketing coupons

Create marketing campaigns with coupons to promote your products and choose the type of discount you would like to offer: A percentage or an absolute amount.

The screenshot shows the epages dashboard with a sidebar on the left containing navigation links: Dashboard, Website, Products, Orders, Customers, Marketing coupons (highlighted), and Settings. The main content area is titled 'Marketing coupons' and 'Campaign overview'. It displays a table of active campaigns:

Campaign name	Discount	Valid from	Expiry date	Status	Redeemed coupons
Cyber Monday	20%	1 December 2021	2 December 2021	planned	-
Newsletter subscription	25%	19 June 2020	31 March 2021	paused	-
Summer sale	20%	19 June 2020	4 July 2020	expired	1

The 'Newsletter subscription' row is highlighted with a red box. An arrow points from this row to the 'Edit Newsletter subscription' form on the right.

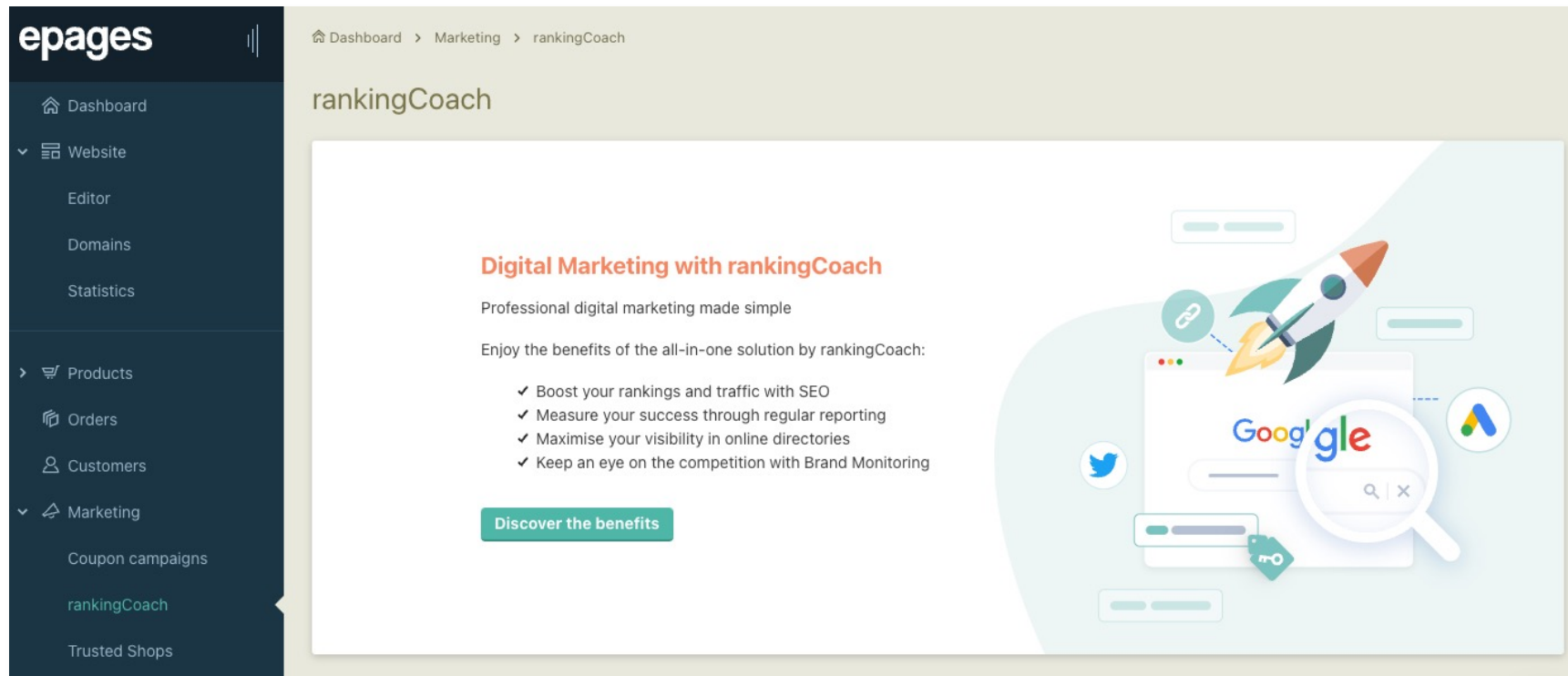
The 'Edit Newsletter subscription' form is shown with the following details:

- Basics:** A 'Pause campaign' toggle is checked. The 'Name' field contains 'Newsletter subscription'.
- Discount type:** A dropdown menu is open, showing 'Percentage' selected. The 'Discount' field is set to '25%'.
- Code:** The 'Coupon code' field contains 'Willkommen2020'. The 'Limit number of redeemable coupons' is set to '100'.
- Validity period:** The 'Valid from' date is '19/06/2020 10:17'. The 'Set expiry date' toggle is checked, and the 'Expiry date' is '31/03/2021 00:00'.

On the right side of the form, there is an 'Info' section stating 'No coupons redeemed: View orders' and a 'Summary' section listing the discount details: '25% off entire order', 'Active from 19 June 2020 until 31 March 2021', and 'Limit of 100 redeemable coupons'. At the bottom, there are buttons for 'Delete campaign', 'Cancel', and 'Saved'.

rankingCoach

Native integration of the leading marketing solution for SMBs into the Marketing menu of the cockpit.

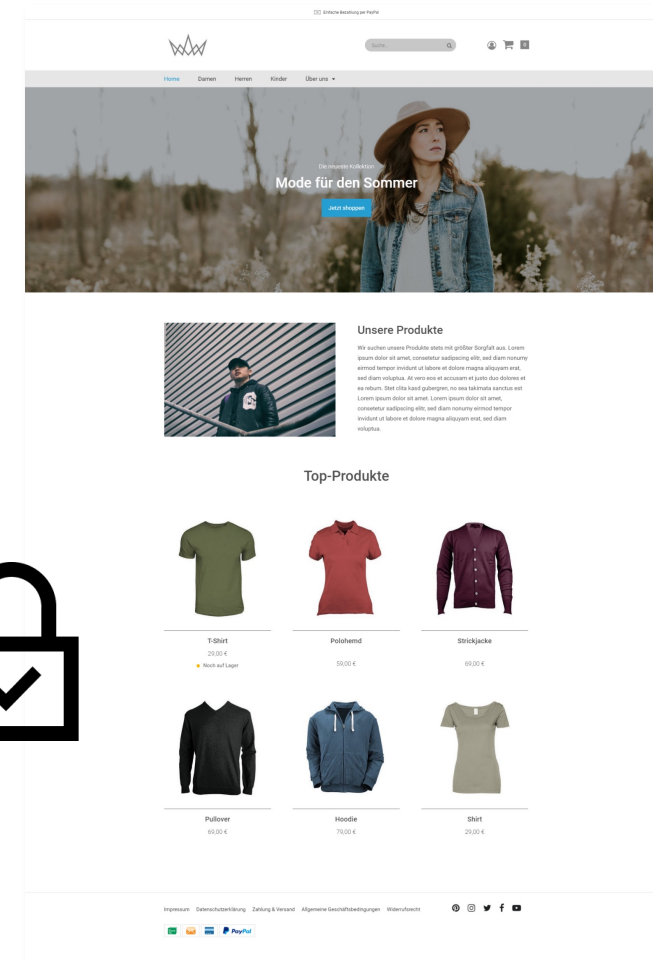


Security & legal compliance

- SSL
- Legal information

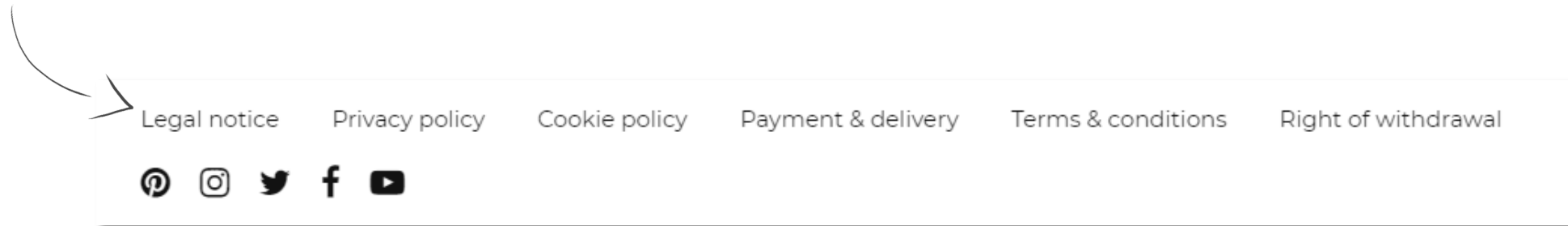
SSL

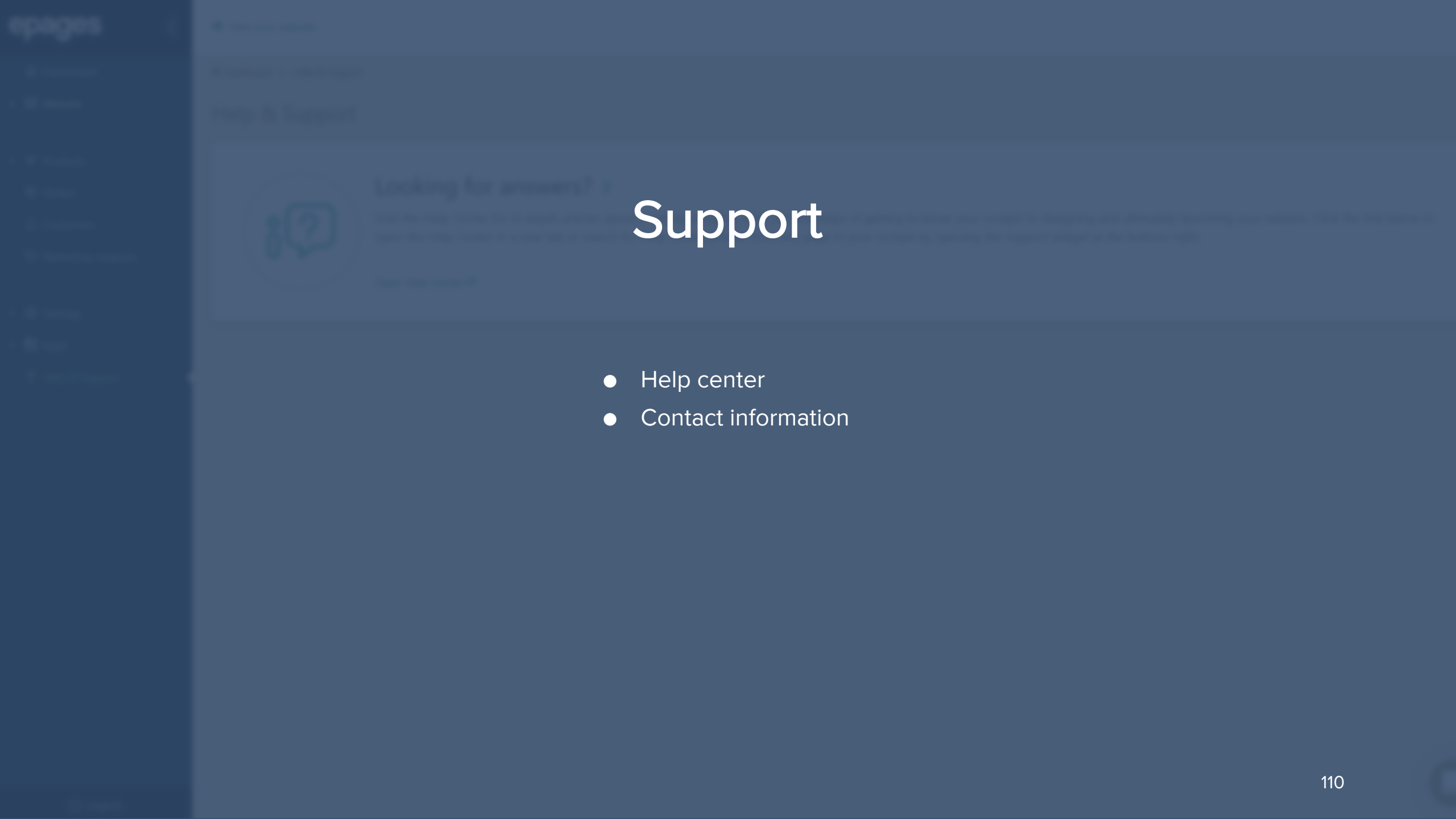
Your website includes an SSL certificate and ensures secure data transmission.



Legal information

Enjoy a legally-compliant shop solution with features that are required by EU regulations such as reference prices, essential product characteristics, delivery weight, and legal pages in the footer of your shop.





Support

- Help center
- Contact information

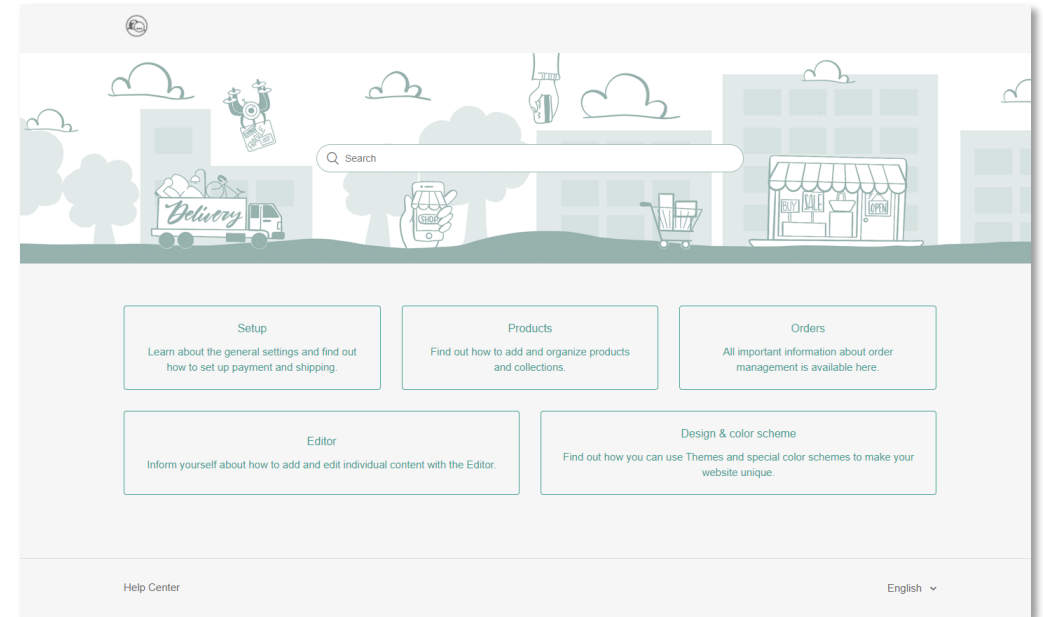
Help center

You can access our help center with over 100 detailed articles here:

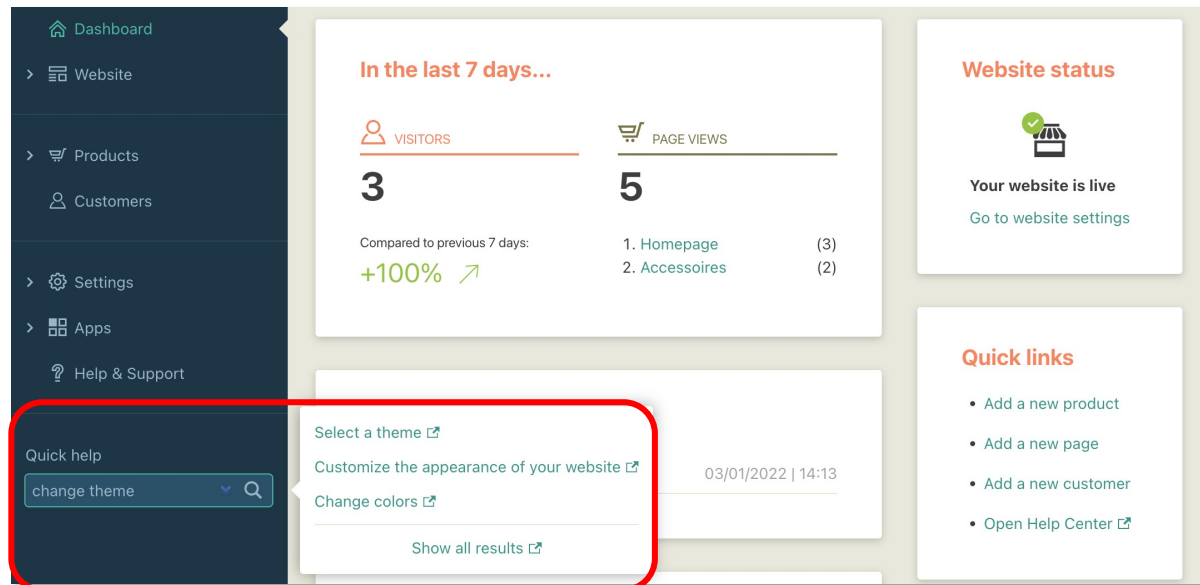
<https://online-help.zendesk.com/hc/en-us>

<https://online-help.zendesk.com/hc/de>

<https://online-help.zendesk.com/hc/fr>

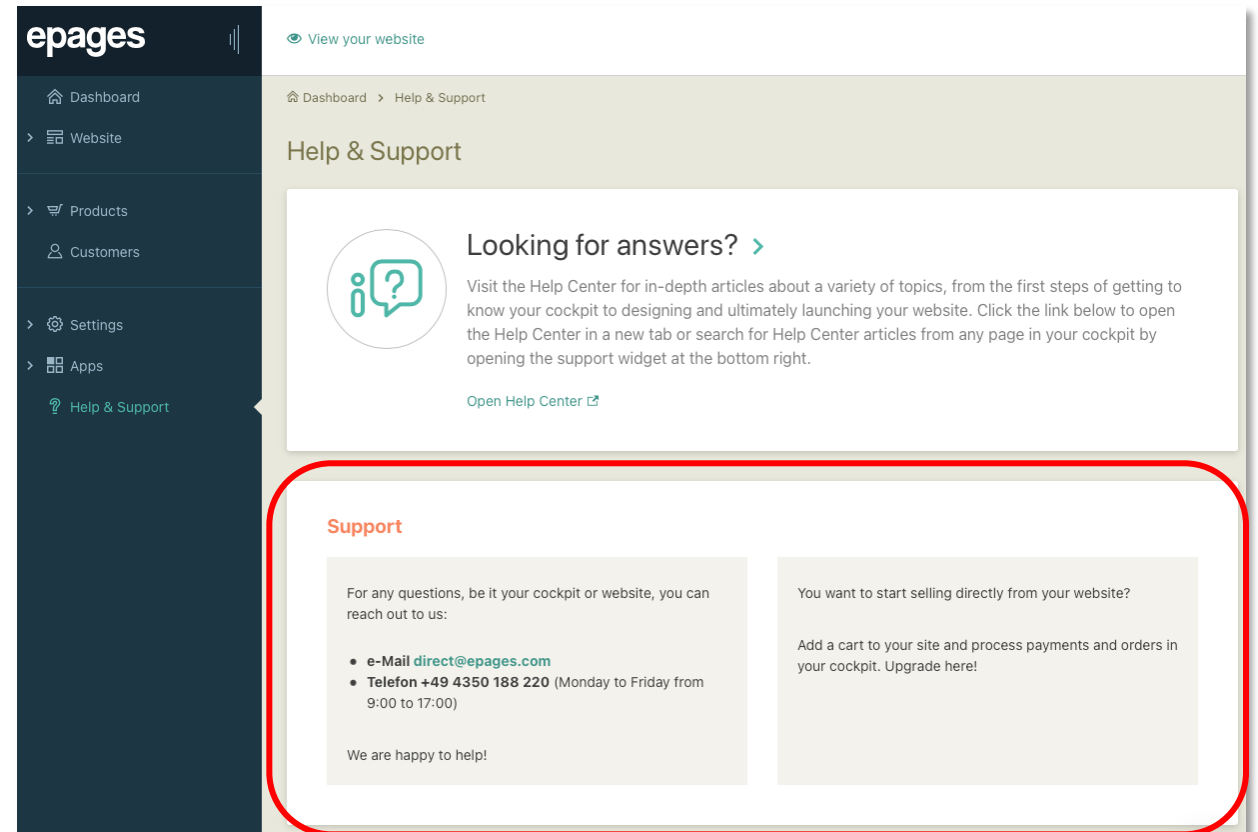


You can also use the search bar directly in the cockpit navigation menu & easily access related articles.



Contact information

Find out how you can get support with your website. All relevant contact information can be found on the Help & Support page of your cockpit.



The screenshot shows the epages user interface. On the left is a dark sidebar with the 'epages' logo and a menu containing: Dashboard, Website, Products, Customers, Settings, Apps, and Help & Support (highlighted). The main content area has a header 'View your website' and a breadcrumb 'Dashboard > Help & Support'. Below this is a 'Help & Support' section with a card titled 'Looking for answers?' featuring a speech bubble icon and a link to 'Open Help Center'. At the bottom, a red-bordered box contains the 'Support' section. This section is divided into two columns. The left column provides contact information: 'For any questions, be it your cockpit or website, you can reach out to us:', followed by 'e-Mail direct@epages.com' and 'Telefon +49 4350 188 220 (Monday to Friday from 9:00 to 17:00)', and ends with 'We are happy to help!'. The right column asks 'You want to start selling directly from your website?' and provides a link to 'Add a cart to your site and process payments and orders in your cockpit. Upgrade here!'.

epages

View your website

Dashboard > Help & Support

Help & Support

Looking for answers? >

Visit the Help Center for in-depth articles about a variety of topics, from the first steps of getting to know your cockpit to designing and ultimately launching your website. Click the link below to open the Help Center in a new tab or search for Help Center articles from any page in your cockpit by opening the support widget at the bottom right.

[Open Help Center](#)

Support

For any questions, be it your cockpit or website, you can reach out to us:

- e-Mail direct@epages.com
- Telefon +49 4350 188 220 (Monday to Friday from 9:00 to 17:00)

We are happy to help!

You want to start selling directly from your website?

Add a cart to your site and process payments and orders in your cockpit. Upgrade here!

Apps

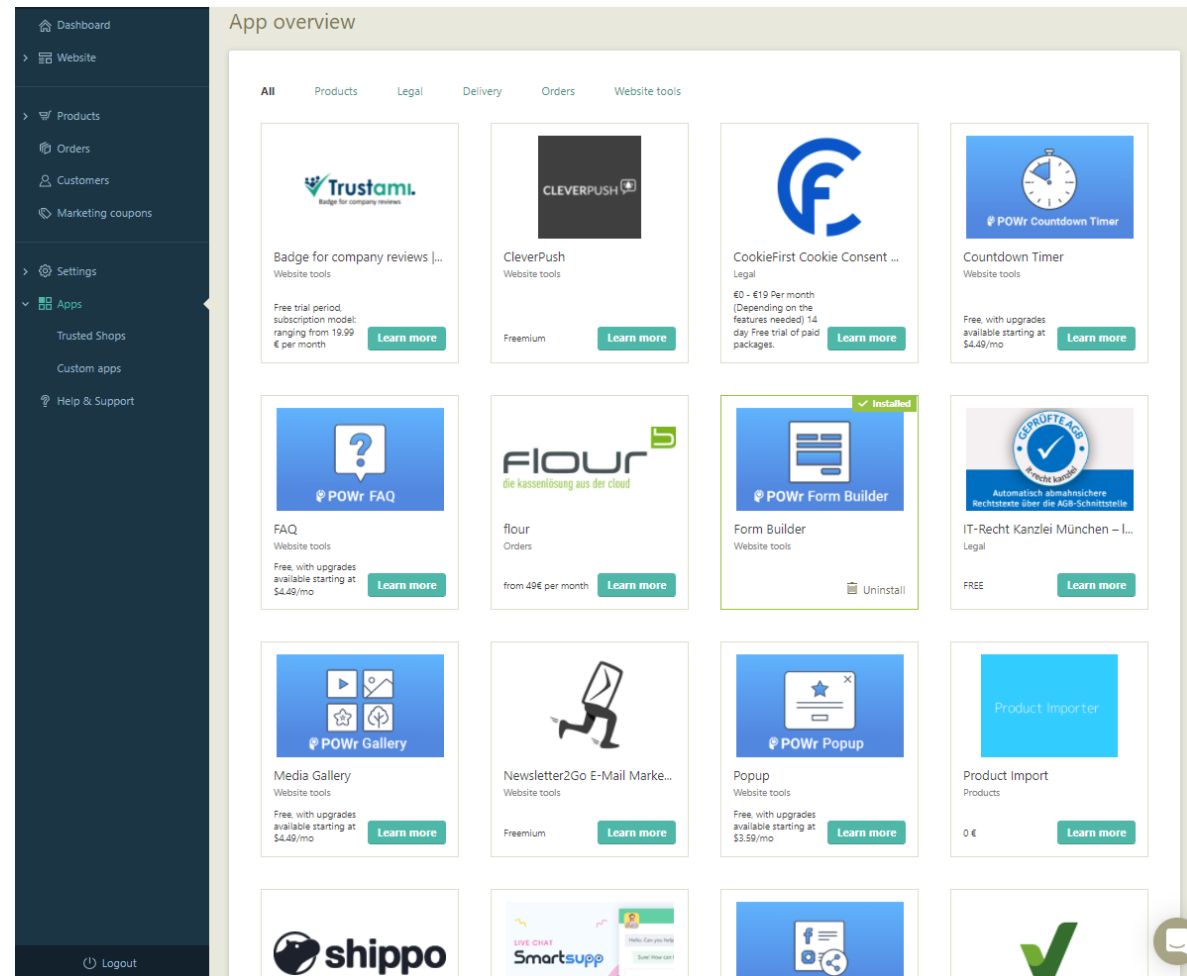
- App Store
- Trustami Shop Review
- IT-Recht Kanzlei
- CleverPush
- Newsletter2Go
- Shore
- Shore – Booking button integration
- POWR Popup
- POWR Social Feed
- POWR FAQ
- POWR Media Gallery
- POWR Countdown Timer
- POWR Form Builder
- Flour.io
- Smartsupp
- Validation.com
- Shippo
- Sendcloud
- CookieFirst
- Poptin
- Fraspy
- Releva.nz
- OrgaMAX

App Store

Find and filter the apps available in the cockpit and see which apps have already been installed on your website.

Find apps related to a certain topic through the quick filters.

Apps are also placed contextually across different sections of the cockpit.



Trustami badge and reviews

Trustami enables users to collect ratings and reviews from all networks and show a trust badge on your website.



IT-Recht Kanzlei

Always keep your website's legal texts up-to-date with professional legal texts from IT-Recht Kanzlei München.

You can easily integrate your legal texts directly into your website.

Texts in your website can be updated automatically whenever the legal situation or laws change, or when you reconfigure your texts.

ONLINE-SHOP-AGB (BASIC)

Für Deutschland · Sprache: Deutsch

Konfigurieren Sie hier Ihre Rechtstexte, um diese anschließend einsetzen zu können. Die Texte werden Ihnen in drei unterschiedlichen Formaten (pdf, txt, html) zur Verfügung gestellt. Wählen Sie selbst, welche Variante für Sie die beste ist oder nutzen Sie - sofern vorhanden - die komfortable Schnittstelle zu Ihrer Internetpräsenz.

Ihr Rechtstext

Handlungsanleitung

Aktualisierungen (103)

Der Rechtstext ist **vollständig konfiguriert**.

[HTML Code Copy&Paste-Variante](#)

[PDF-Datei](#)

ONLINE-SHOP-AGB_BASIC.pdf

[HTML-Datei](#)

ONLINE-SHOP-AGB_BASIC.html

[Text-Datei](#)

ONLINE-SHOP-AGB_BASIC.txt

[Datenschnittstelle » In Ihren Online-Shop übertragen](#)

Bitte beachten Sie, dass die TXT-Version **im UTF-8 Zeichensatz** ausgeliefert wird.

Alle aktuellen Betriebssysteme (Microsoft Windows ab Version 7) liefern bereits UTF-8 kompatible Editoren mit. Sollten Sie dennoch Probleme mit falschen Zeichen/Umlauten haben, vergewissern Sie sich, dass in den Einstellungen Ihres Editors der Zeichensatz "UTF-8" ausgewählt ist.

[» DOKUMENT ANZEIGEN](#)

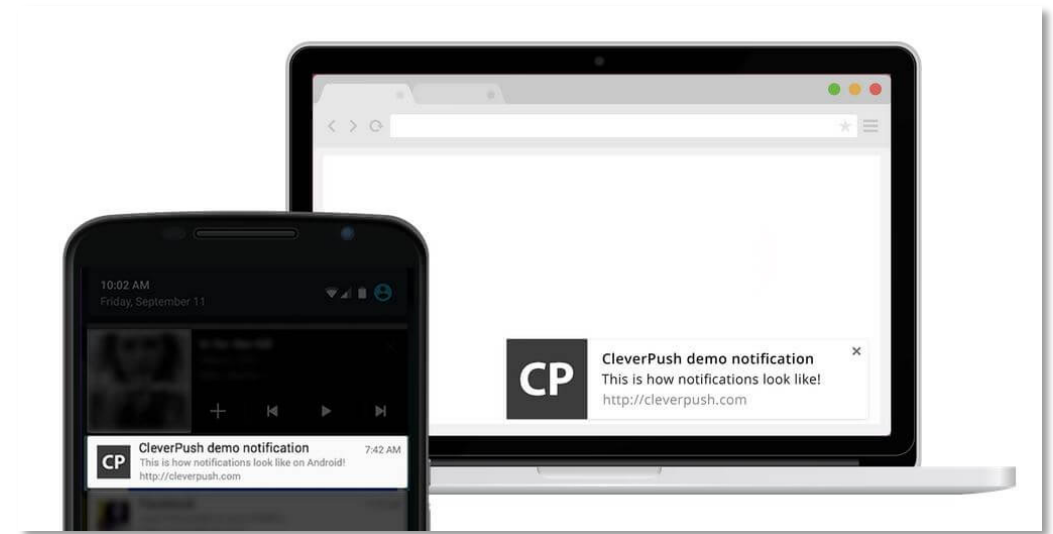
[» JETZT KONFIGURIEREN](#)

CleverPush

Send browser-based push notifications to desktop and mobile devices with a variety of customisation for opt-in and push notifications.

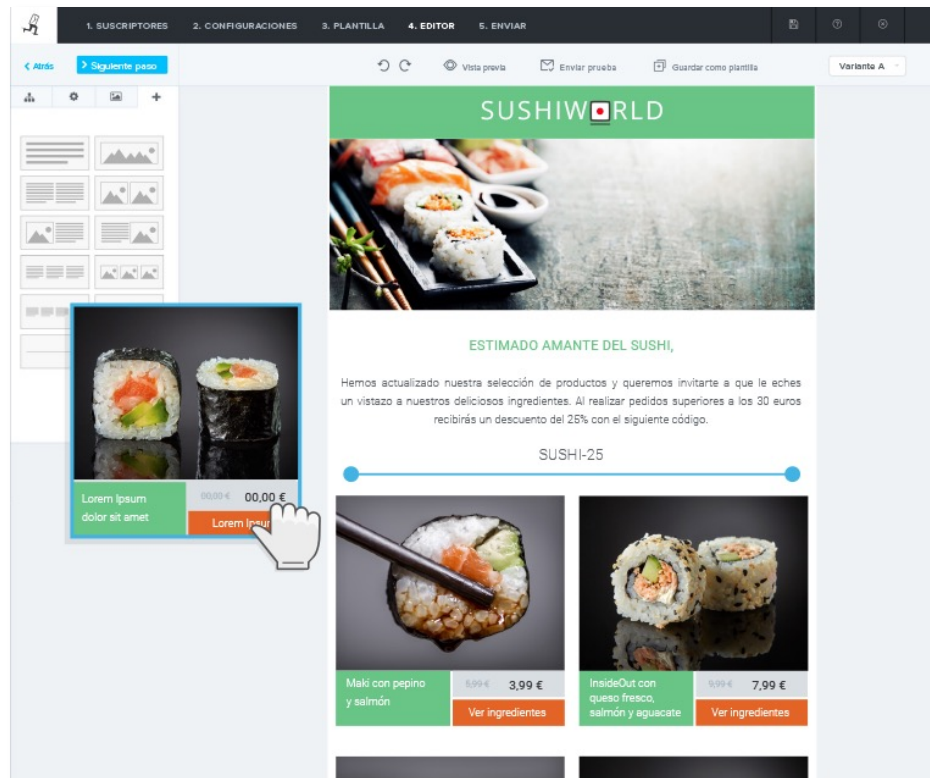
With Cleverpush you can inform users about discounts and new releases quickly, turn visitors into long-term subscribers, and send personalised messages for a targeted user response.

Strong segmentation options such as country, devices, recent activities allow you to target your users.



Newsletter2Go

Email marketing software to easily create and send professional newsletters and automated email campaigns with predefined templates, contact lists, performance statistics and reporting.

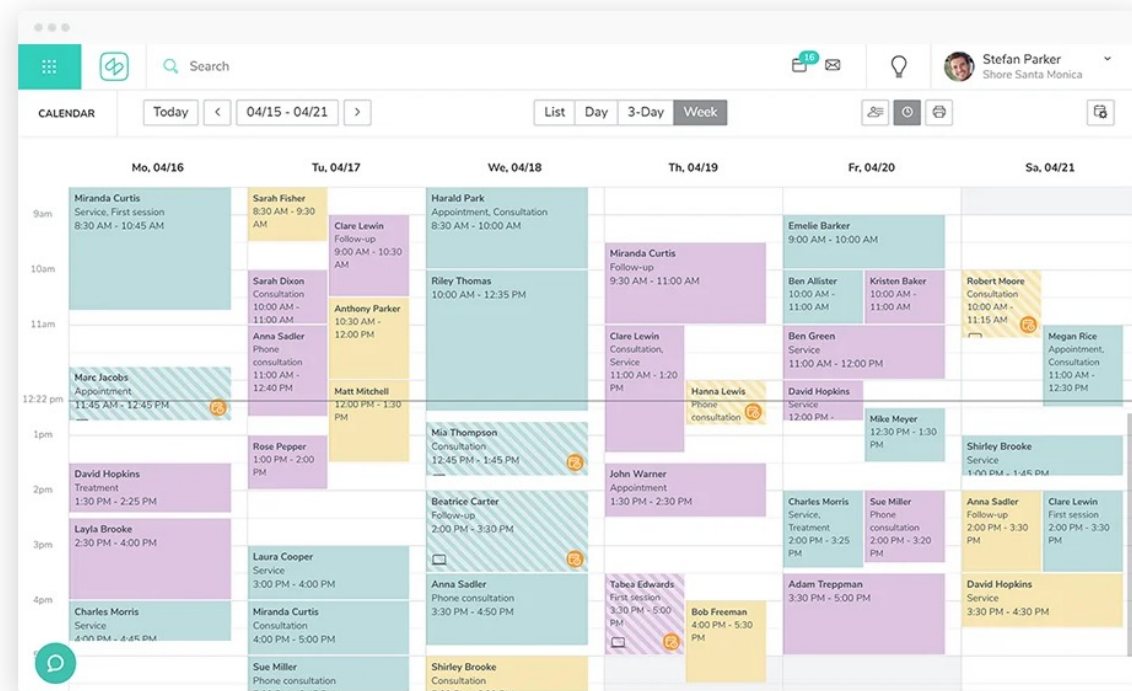


Shore

Offer and manage appointments, for example in your physical store.

Get a quick overview of all appointment details and send automated appointment reminders to your customers.

With Shore, you can also centralise feedback management with automated feedback requests.



Shore – Booking button integration

Allow visitors to book an appointment without having to leave the website, i.e. for in-store appointments or online consultation.

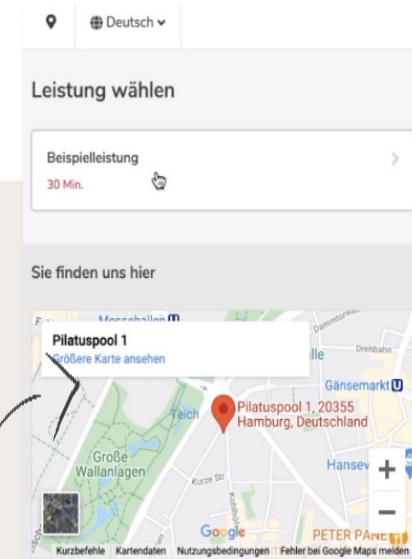
The screenshot shows the Shore dashboard with a sidebar menu on the left containing: Dashboard, Website, Produkte, Bestellungen, Kunden, Marketing-Coupons, Einstellungen, Apps, Trusted Shops, Buchungsfunktion, Eigene Apps, and Hilfe & Support. The main content area is titled 'HTML-Code einfügen' and includes instructions: 'Wähle bei Punkt 5 "In Zwischenablage kopieren" und füge den HTML-Code dann hier in das untenstehende Eingabefeld ein.' Below this is a red button labeled 'Jetzt Online-Terminbuchung einrichten'. The 'Buchungsfunktion' section displays the following HTML code:

```
<!-- Booking Widget Start -->
<script>
window.shoreBookingSettings = {
  themeColor: '#c70039',
  textColor: '#ffffff',
  text: 'Termin buchen',
  company: 'epages-72b214c0-e5bf-4e37-b108-134910e0977b',
  locale: 'de',
  position: 'right',
  selectLocation: false,
};
</script>
<script src="https://connect.shore.com/widget/booking.js"></script>
<!-- Booking -->
```

Below the code is a preview of the booking widget showing three leather shoe products:

Product	Price	Availability
Leder Schuh	116,00 €	Vorrätig
Leder Halbschuh	80,00 €	Vorrätig
Lederschuh braun	109,00 €	Nicht vorrätig

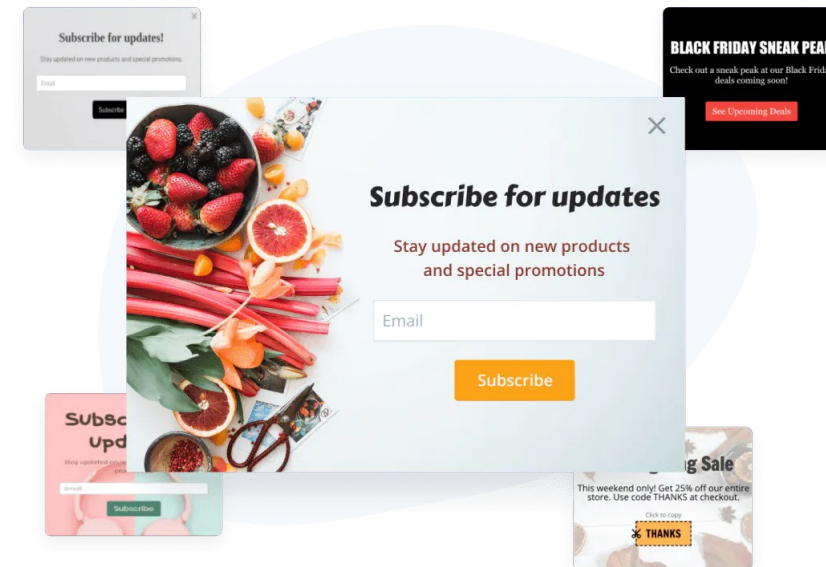
A red button labeled 'Termin buchen' is located at the bottom right of the preview.



Available in Germany

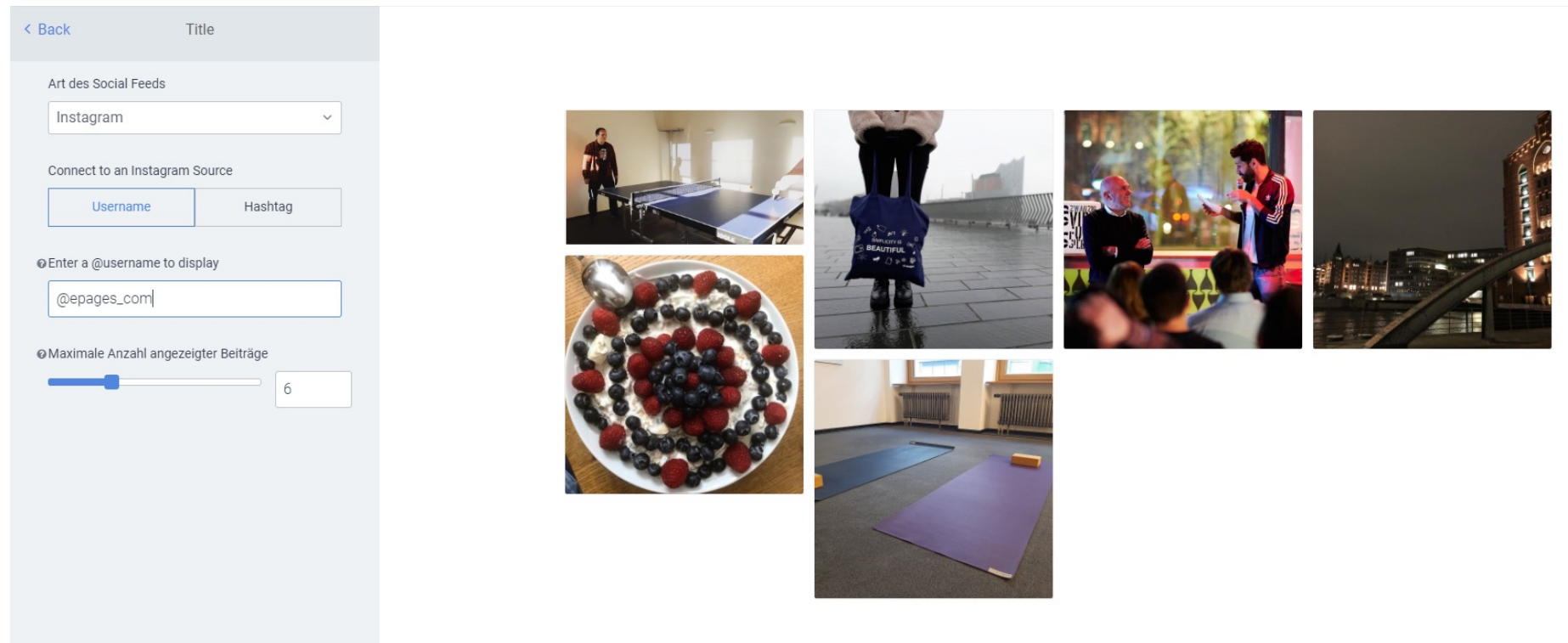
POWr Popup

Drive visitor engagement with your website through promotional, email sign up, or exit intent popups.



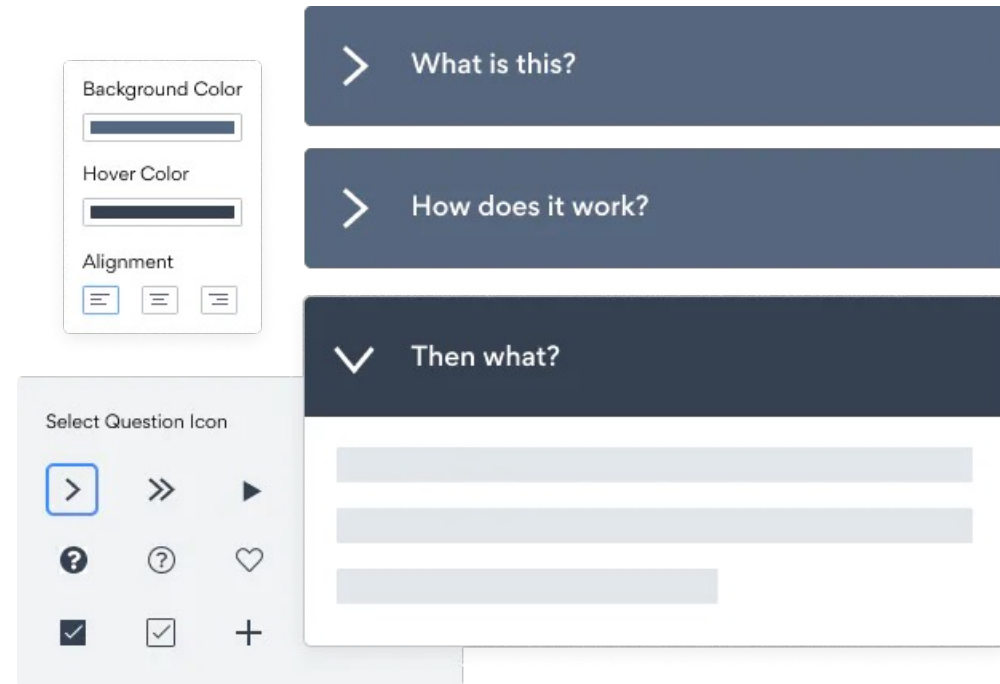
POWR Social Feed

Highlight your social media presence and get more followers by automatically adding fresh content from your social accounts directly to your site in a beautiful gallery.



POWR FAQ

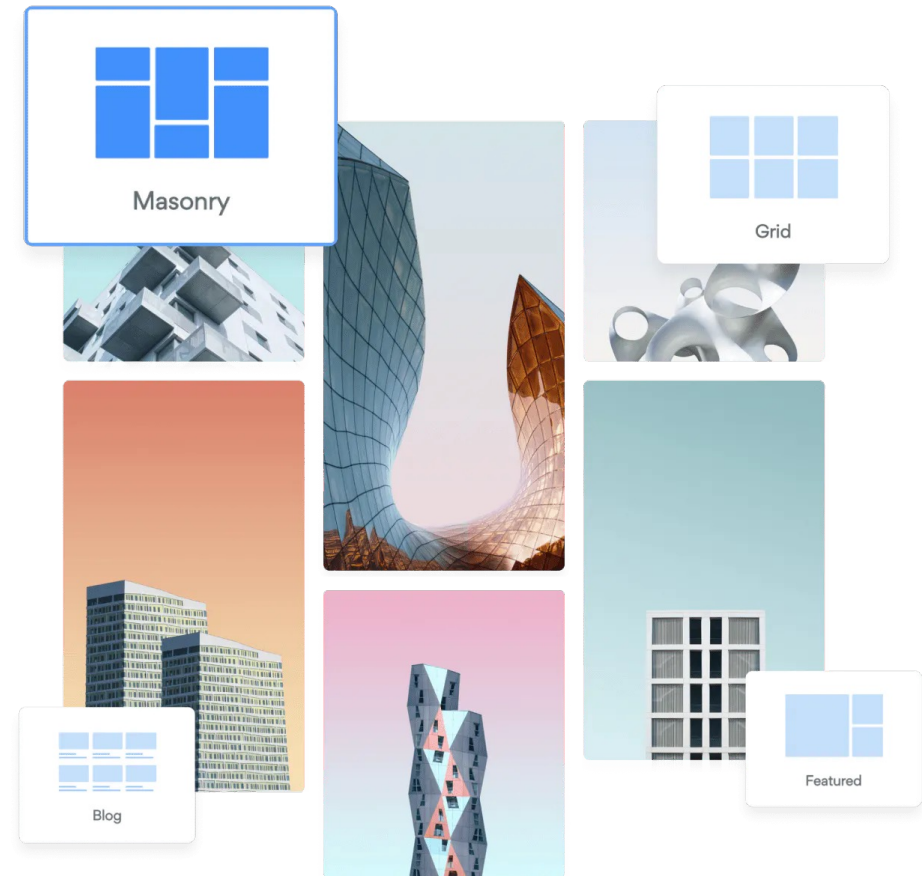
Boost conversions and improve customer experience by integrating FAQs to your site.



POWR Media Gallery

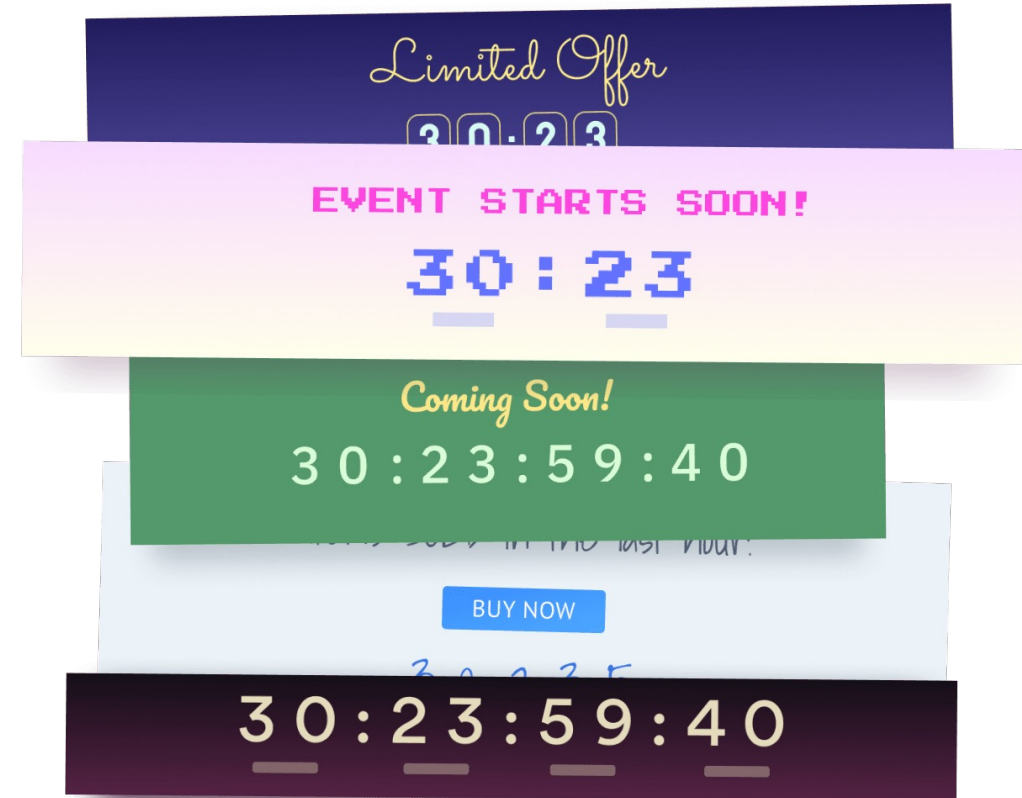
Showcase new inventory and product images in a beautiful photo gallery or lookbook and direct users to your product page.

Merchants can easily create custom product grid, user testimonial, and press galleries.



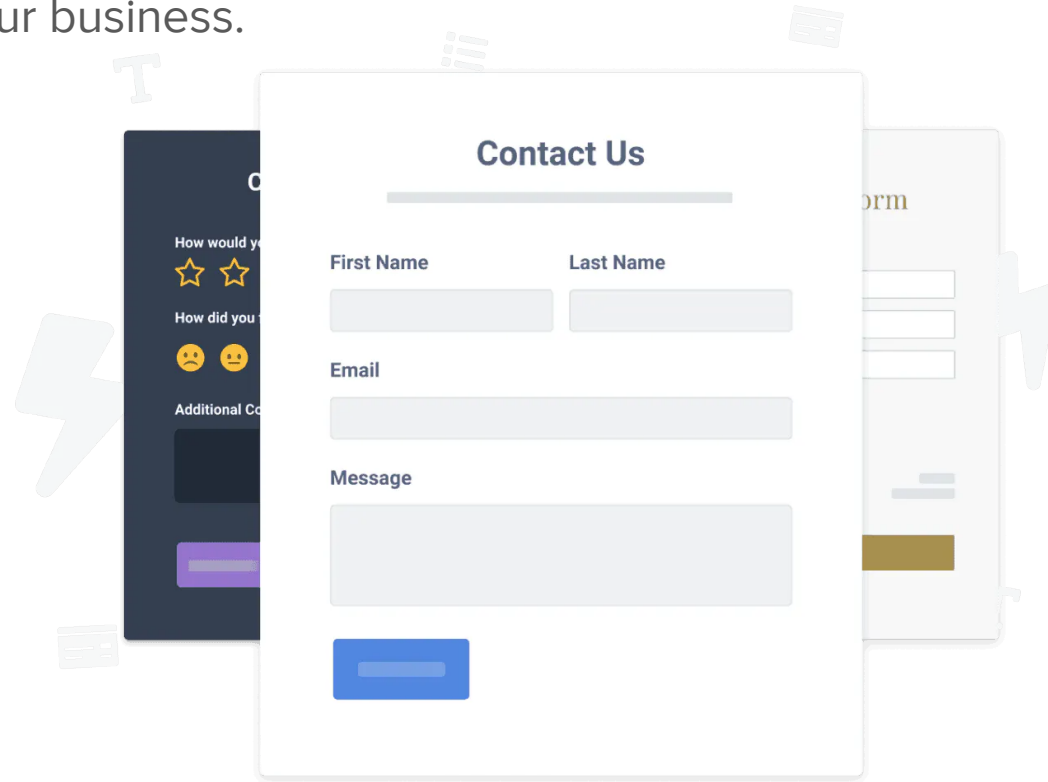
POWR Countdown Timer

Secure more sales with a customised countdown for events, sales or product launches to create a sense of urgency.



POWR Form Builder

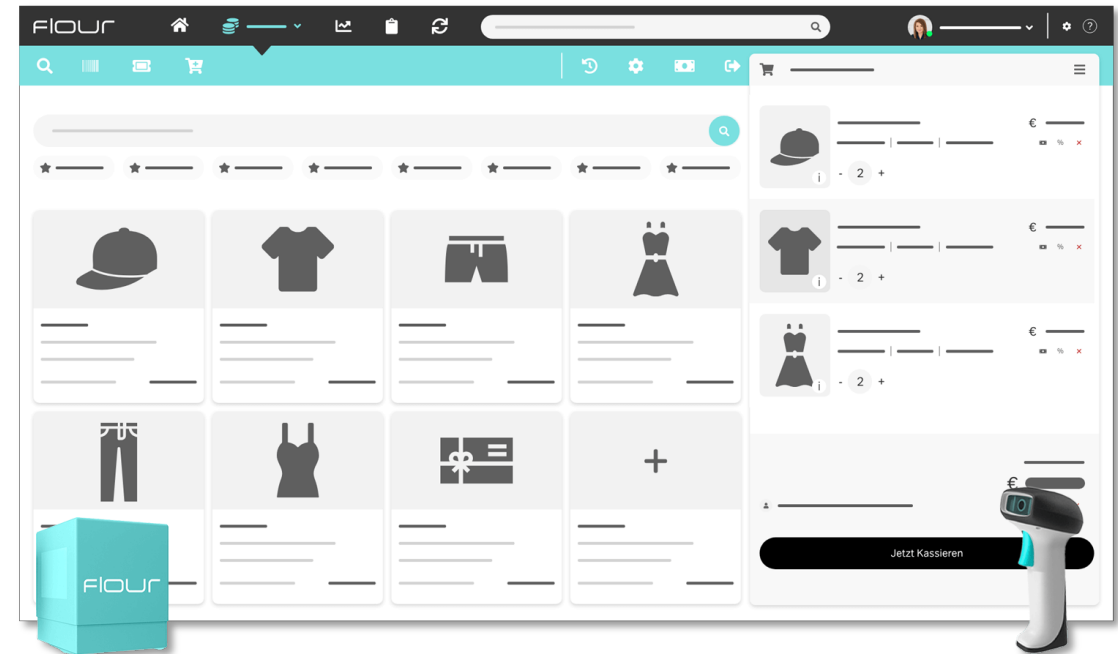
Sell more and grow your email list with professional, easy-to-use and versatile forms to collect any information you need for your business.



flour.io

flour.io is a cloud-based POS system for your online shop and retail store.

Compare and synchronize your stocks and sales between your online shop and warehouse automatically.



Smartsupp

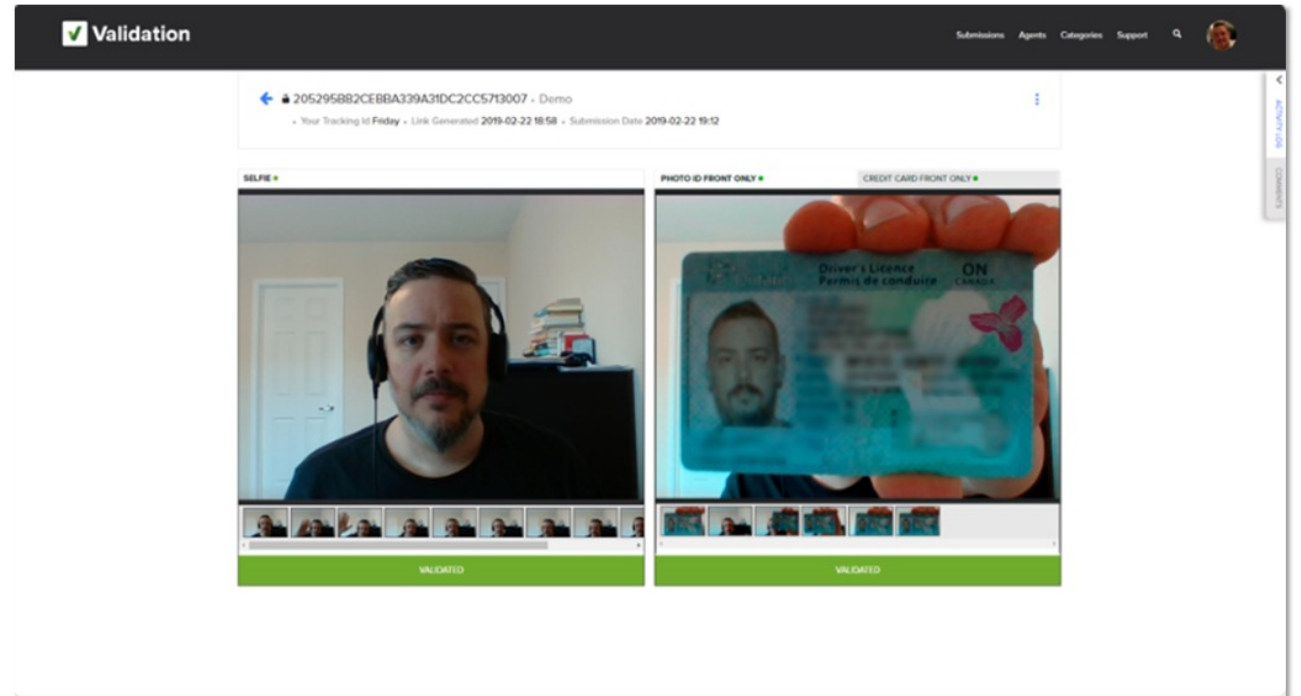
Smartsupp chat enables you to engage in personal conversations with your visitors in real time and build a sustaining relationship with them. It also allows you to analyse your visitors' journeys through the website and record sessions to review the funnel and optimize their experience.



Validation.com

Provides the ability to ask for and then validate your visitor's identity documents in a simple and secure way.

Useful for verifying customers buying age for restricted, high value or high risk products using the online ID submission and management.

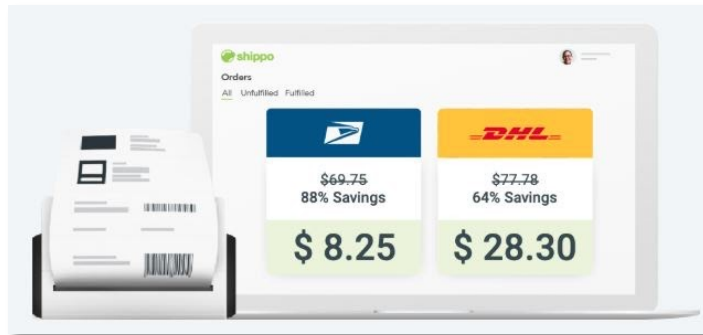


Shippo

Provides order fulfilment and delivery for ecommerce.

Work with several shipment providers, automatically sync your orders and print discounted labels for carriers around the globe.

Keep your customers updated with delivery notifications and real-time tracking.



Carriers
Use your existing contracts or discounted Shippo rates.

[+ Add carrier account](#)

Carrier	Account id	Active	Edit
DHL Express	shippo_dhl_express_account	✓ Active	Edit
Sendle	shippo_sendle_account	✓ Active	Edit
CouriersPlease	shippo_couriersplease_account	✓ Active	Edit
Deutsche Post	shippo_deutsche_post_account	✓ Active	Edit
Fastway Australia	shippo_fastway_australia_account	✓ Active	Edit
Parcelforce	shippo_parcelforce_account	✓ Active	Edit
USPS	shippo_usps_account	✓ Active	Edit

Step 3 of 3 • Print Your Shipping Label

Your labels have been created successfully. You can open it via the link below.

[Download Label](#)

More Action

[Download Packing Slip](#) [Send Notification to Customer](#) (what's this?)

[back to orders overview](#)

Order #4272 Items

In This Shipment

1 × Senheiser HD800 Headphones (White / 1)
SKU: 8868543645
1.00 lb

1 × Senheiser HD800 Headphones (Black / 1)
SKU: 8868543644
1.00 lb

Subtotal: \$12,008.00
Tax & Other: \$940.72
Total: \$12,008.00

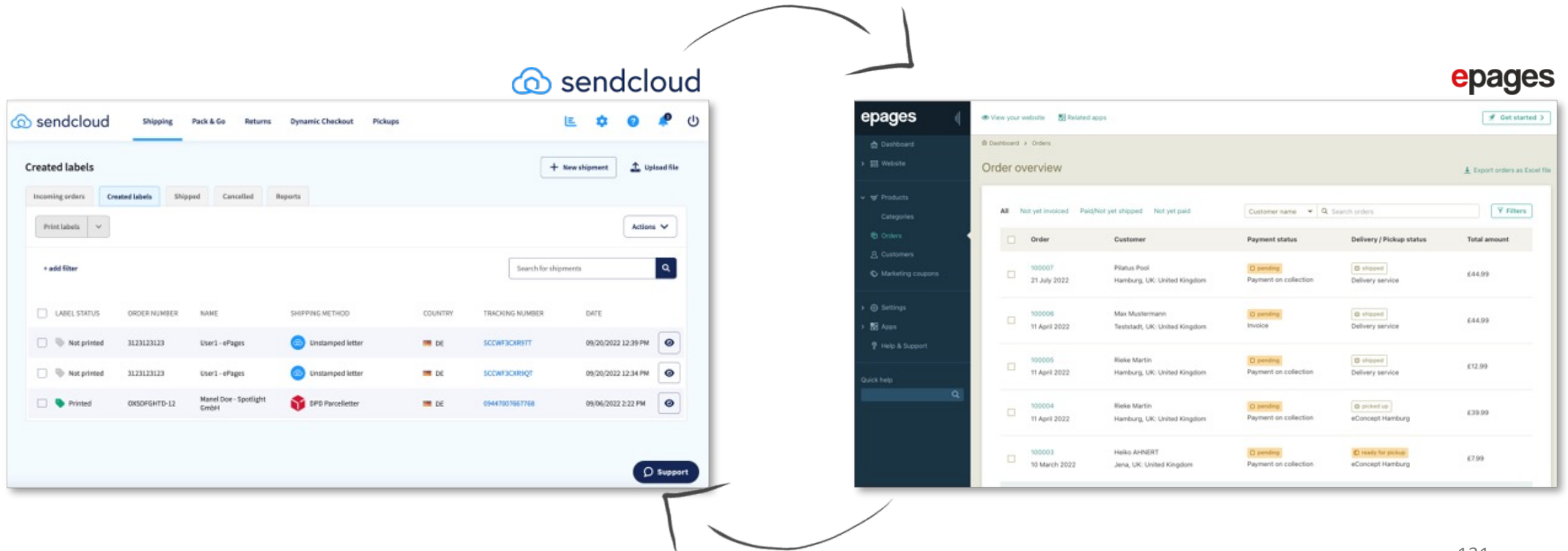
Recipient Address

Jason Wu
1019 Market St
Zemdesk
San Francisco CA 94103
United States
E: jasonw@goshippo.com

Sendcloud

Integration with Sendcloud shipping solutions to enable merchants to process their order fulfilment

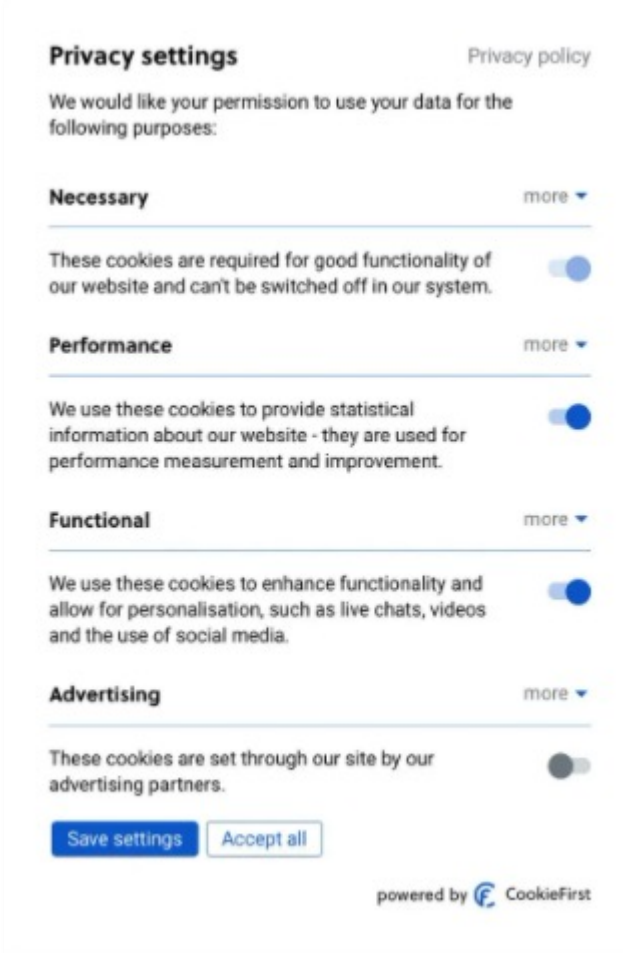
Shipping effort must be kept at a minimum when merchants need to handle a dozen shipments per day



CookieFirst

CookieFirst is a cookie consent management software that scans for cookies present on your website and allows for it to be GDPR & CCPA compliant through a customisable cookie banner and cookie policy, which is automatically updated.

The app whitelists and categorizes third party cookies and offers statistics on consent performance.



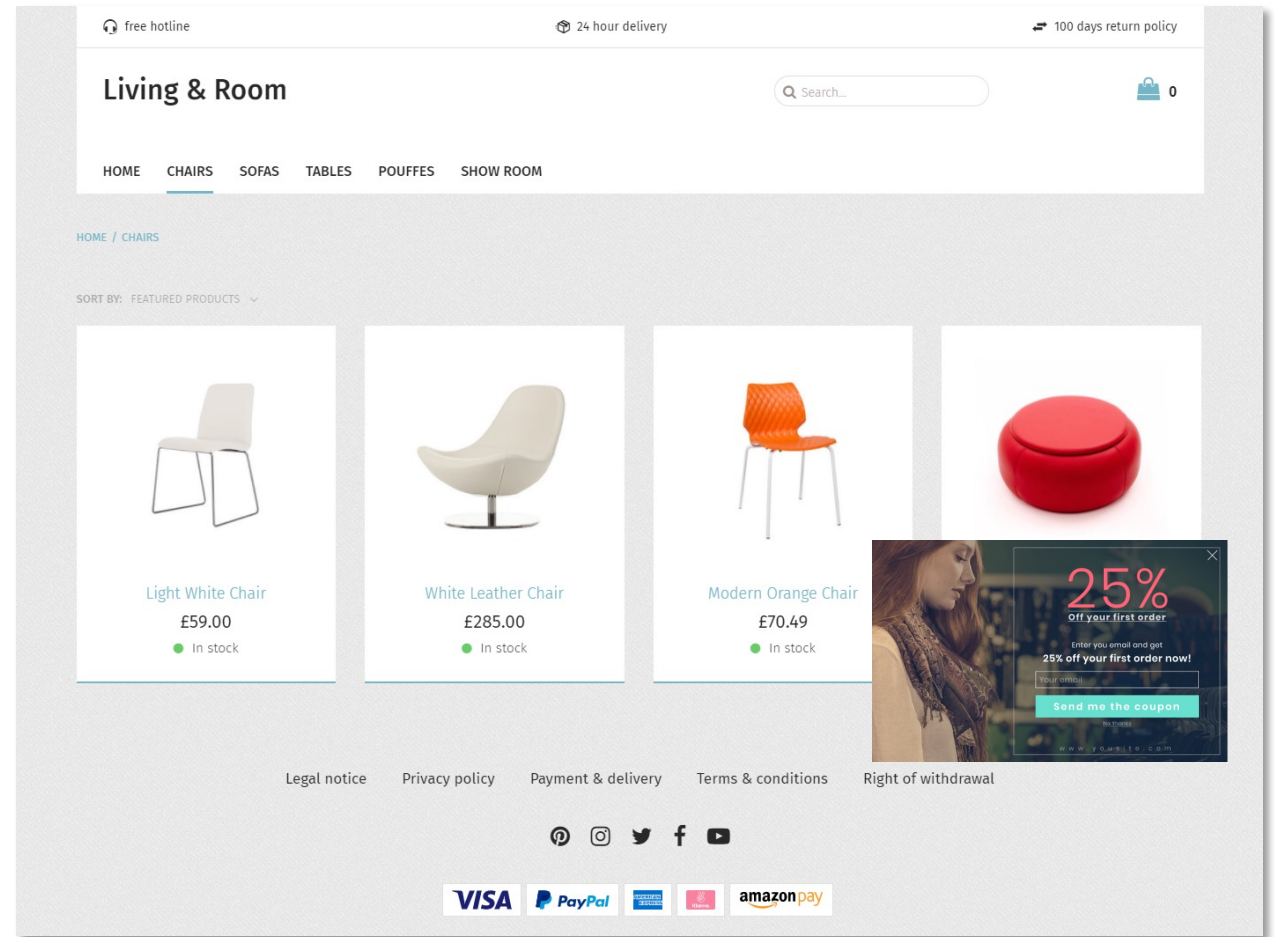
The screenshot displays the 'Privacy settings' interface of the CookieFirst app. At the top right, there is a link for 'Privacy policy'. The main heading is 'Privacy settings', followed by a statement: 'We would like your permission to use your data for the following purposes:'. Below this, there are four categories of cookies, each with a 'more' link and a toggle switch:

- Necessary**: 'These cookies are required for good functionality of our website and can't be switched off in our system.' (Toggle is ON)
- Performance**: 'We use these cookies to provide statistical information about our website - they are used for performance measurement and improvement.' (Toggle is ON)
- Functional**: 'We use these cookies to enhance functionality and allow for personalisation, such as live chats, videos and the use of social media.' (Toggle is ON)
- Advertising**: 'These cookies are set through our site by our advertising partners.' (Toggle is OFF)

At the bottom, there are two buttons: 'Save settings' (in blue) and 'Accept all' (in white). The footer indicates 'powered by CookieFirst' with the CookieFirst logo.

Poptin

Choose your pop-up window from various templates and personalise it. You can also set your own triggers.



Fraspy

By law, an age validation is mandatory for merchants who sell certain goods such as alcohol, tobacco, etc.

During the last step of the order process, you can verify the age of your customers through the Fraspy integration. Customers can validate their identity with different verification methods.

Steuergebiet	EU-Land
Gesamtsumme ohne MwSt.:	29,29 €
MwSt. 19 %:	5,56 €
Gesamtsumme	34,85 €

Altersprüfung

Aufgrund einer Gesetzesänderung sind wir verpflichtet Ihre Volljährigkeit zu überprüfen.
Hierzu stehen Ihnen folgende Möglichkeiten zur Verfügung:

- ☐ Alter Personalausweis
- ☐ Neuer Personalausweis
- ☐ Aufenthaltstitel
- ☐ Deutscher Reisepass
- ☐ SCHUFA-Identitätscheck Premium (Keine Bonitätsprüfung!)

[Altersprüfung durchführen](#)

Altersprüfung by FRASPY

Bemerkungen zur Bestellung und Lieferung:

Releva.nz

Releva.nz is a fully automatic retargeting tool that does not require any programming skills. Enter your daily budget and boost your conversion significantly, address bounced visitors through product-related & personalised online ads on external websites.

Through a continuous campaign optimisation based on artificial intelligence, self-learning algorithms efficiently allocate your ad budget – and allow you to save time.



OrgaMAX

OrgaMAX is an all-in-one office & invoicing software for small to medium-sized companies, self-employed persons, freelancers, craftsmen and service providers. This app assists you in modifying & adjust information within invoices such as product information. You can also use it for correspondence with your customers.

The screenshot displays the OrgaMAX software interface for creating an invoice. The interface includes a sidebar on the left with navigation options: FAVORITEN, STAMMDATEN, OFFICE, VERKAUF (highlighted), Angebote, Aufträge, Lieferscheine, Rechnungen, EINKAUF, and FINANZEN. The main area shows the 'Rechnungen erfassen / bearbeiten' window with a 'Standardvorlage Rechnung' selected. The invoice details include customer information (CoEptum GmbH), contact information, and a table of items. The total amount is 982,11 €.

Annotations on the screenshot include:

- Kundendaten schnell eintippen oder ganz einfach aus den Stammdaten hinzufügen (Customer data quickly typed or simply added from the master data)
- Artikelbeschreibung und Dienstleistungen (Article description and services)
- Wechseln Sie schnell zwischen Ihren individuell erstellten Briefpapieren (Switch quickly between your individually created letterheads)
- Fortlaufende Rechnungsnummer (Sequential invoice number)
- Erstellte Dokumente direkt drucken, mailen oder faxen (Created documents can be printed, emailed or faxed directly)
- Automatische Berechnung des Gesamtpreises mit Ausweisung der MwSt. (Automatic calculation of the total price with VAT breakdown)

Pos.	Anzahl	Einheit	Artikelnr.	Bezeichnung	Einzelpreis	Gesamtpreis
1	1	Stk.	FM-TB-120	Tisch • Buchenholz • 120 cm * 220 cm • lackiert und vom	755,00 €	755,00 €
2	1	Stk.	F-0005	1L Lasur (nischgrün)	3,30 €	13,30 €
3	2	Std.	A-0002	Hilfskraft	15,00 €	57,00 €
Summe						825,30 €

Gesamtbetrag 982,11 €

Mehrwertsteuer 19% auf 825,30 € ne

Sofern nicht anders angegeben, entsp

Zahlungsbedingungen: 14 Tage / 2% Skonto